

| Unique ID and Description of CPSE  | Date CPSE was First Identified | Billing Provider Type(s) Impacted by CPSE (select all that apply)      | Timeline for Fixing CPSE | Date(s) and/or Date Span(s) of Corrected Claims Adjustments | CPSE Status |
|--|--------------------------------|--|--------------------------|---|-------------|
| ISSUE #002: Aetna has identified a contract alignment error causing potential under/over payments or denials for FQHC providers. Current reimbursement logic pulled rates from incorrect fee schedule.   | 10/24/2022                     | 12-Federally Qualified Health Center                                   | 11/24/2022               | 12/2/2022   | COMPLETE    |
| ISSUE #003: Aetna has identified an underpayment issue for HCPCS H2000 In connection with provider specialty 371. The estimated underpayment per occurrence is \$11.07. Current configuration efforts are in process to prevent future underpayments and correct previous underpayments. | 10/27/2022                     | 84-Ohio Department of Mental Health (Community Mental Health) Provider | 11/9/2022                | 12/9/2022   | OPEN        |

Updated: 12/7/2022

Revised: 12/20/2022 to include Issue #002

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|---|------------|--|------------|------------|------|
| ISSUE #004: Aetna has experienced a slight delay in implementing V40 inpatient rate update effective 10/1/22. As a result, overpayment has occurred with claims gone out the door. The overall inventory was on hold while the update was implemented. V40 was deployed 10/25/22. | 10/17/2022 | 01-Hospital (Inpatient)  | 10/25/2022 | 12/9/2022  | OPEN |
| ISSUE #005 (Potential): Aetna has identified a potential underpayment issue related to independent provider reimbursement. Combination of modifiers such as HN/HO was not correctly configured causing rate reduction in some cases.  | 11/21/2022 | 21- Professional Medical Group   | 11/24/2022 | 12/21/2022 | OPEN |
| ISSUE #006: Aetna has identified a benefit accumulator issue related to HCPCS H2015. H2015 doesn't require authorization within 180 days, yet some denials occurred in error.   | 11/29/2022 | 84-Ohio Department of Mental Health (Community Mental Health) Provider | 12/29/2022 | 12/29/2022 | OPEN |

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| ISSUE #007: Aetna has identified a denial reason issue related to H0005 and/or H0006: MUEs on multiple dates being present on the same claim. | 11/21/2022 | 84-Ohio Department of Mental Health (Community Mental Health) Provider | 1/8/2023   | 12/21/2022 | OPEN |
| ISSUE #008 (Potential): Aetna has identified a potential issue related to H0015 denying for authorization in error in certain cases.          | 11/30/2022 | 84-Ohio Department of Mental Health (Community Mental Health) Provider | 12/15/2022 | 12/30/2022 | OPEN |

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