



PROVIDER BULLETIN

Aetna Better Health® of Florida 261 N. University Drive Plantation, FL 33324 aetnabetterhealth.com/florida	Date:	April 22, 2025
	Purpose:	Educate providers on hospice billing for routine home care and room and board.
	Subject:	Hospice Billing Education
	Products:	MMA, LTC
	From:	Provider Engagement

Aetna Better Health® of Florida

Hospice Billing Education – Reminder

Florida Medicaid reimburses providers for nursing facility and ICF/IID room and board in addition to the per diem payment when a resident recipient elects hospice. The purpose of this communication is to inform all providers of the process for billing hospice routine care and room and board services.

If billing 0651 (Routine Home Care) and 0658 (Room and Board) for the same Date of Service, both services must be billed together on the same claim. If billed separately provider may experience claim denials and/or recoveries.

0651 (Routine Home Care):

This code is used for the majority of routine home care services provided to hospice patients in their homes or home-like settings. It represents the daily rate for these services.

0658 (Room and Board):

This code is specifically for hospice patients who are eligible for both Medicare and Medicaid. In these cases, Medicaid reimburses the hospice for the patient's room and board, while Medicare covers the hospice care at the applicable routine home care rate.

Medicare and Medicaid:

When billing for hospice services, providers need to understand how Medicare and Medicaid interact. For example, if a patient is eligible for both, Medicare will cover the hospice care (using code 0651), and Medicaid will cover the room and board (using code 0658).

ADDITIONAL RESOURCES

- Hospice billing guide:
 - https://ahca.myflorida.com/content/download/5949/file/59G-4.140_Hospice_Coverage_Policy.pdf

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If you have questions or concerns, please contact provider engagement team and/or our contracting department at:

Phone: MMA: **1-800-441-5501**

LTC: **1-844-645-7371**

FHK: **1-844-528-5815**

Email: Provider Engagement: **FLProviderEngagement@aetna.com**

Contract Department: **FLMedicaidContracting@aetna.com**

Thank you,

Aetna Better Health of Florida

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