


PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	January 9, 2024
	Purpose:	Inform providers on a new DME and Medical Supply Services Coverage Policies Update
	Subject:	Durable Medicaid Equipment (DME) and Medical Supply Services Coverage Policies Update – Effective 01/10/2024
	Products:	MMA, LTC, FHK
	From:	Provider Engagement

Aetna Better Health® of Florida

Durable Medicaid Equipment (DME) and Medical Supply Services Coverage Policies Update

Dear Providers,

Aetna Better Health of Florida (ABHFL) would like to inform you that The Florida Agency for Health Care Administration (AHCA) has filed six (6) new Durable Medical Equipment and Medical Supply Services Coverage Policies. These new policies will take effect **January 10th, 2024**.

The new policy numbers and names are as follows:

- **Rule 59G-4.072** - Durable Medical Equipment and Medical Supply Services: Specialized
- **Rule 59G-4.073** – Durable Medical Equipment and Medical Supply Services: Orthotic and Prosthetic
- **Rule 59G-4.074** – Durable Medical Equipment and Medical Supply Services: Respiratory
- **Rule 59G-4.075** – Durable Medical Equipment and Medical Supply Services: Wheelchairs, Hospital Beds, and Ambulatory Aids
- **Rule 59G-4.076** – Durable Medical Equipment and Medical Supply Services: Continence, Ostomy, and Wound Care
- **Rule 59G-4.077** – Durable Medical Equipment and Medical Supply Services: Enteral and Parenteral Nutrition

Important Changes

Changes to Incontinence Supply Coverage

The new Florida Medicaid Durable Medical Equipment and Medical Supply Services: Continence, Ostomy, and Wound Care Coverage Policy, incorporated by reference in Rule 59G-4.076, F.A.C., contains updates to the Agency’s coverage of incontinence supplies.

Effective January 10, 2024, providers can bill for incontinence supplies provided to Medicaid recipients ages four (4) and above that are determined medically necessary in accordance with Agency policy, using the codes and rates as listed on the Durable Medical Equipment and Medical Supply Services Provider Fee Schedule. Once posted, the 2024 Durable Medical Equipment and Medical Supply Services Provider Fee Schedule will include updated language to align with the incontinence supplies coverage changes promulgated in Rule 59G-4.076, Durable Medical Equipment and Medical Supply Services: Continence, Ostomy, and Wound Care Coverage Policy.

For more information and details on the new policies please visit the AHCA Adopted Rules Service-Specific Policies website:

- <https://ahca.myflorida.com/medicaid/rules/adopted-rules-service-specific-policies>.

We appreciate the excellent care you provide to our members. As always, please don't hesitate to contact our ABHFL Provider Services line if you have any questions at:

Phone: MMA: [1-800-441-5501](tel:1-800-441-5501) TTY (711)

LTC: [1-844-645-7371](tel:1-844-645-7371) TTY (711)

FHK: [1-844-528-5815](tel:1-844-528-5815) TTY (711)

Email: FLMedicaidProviderRelations@aetna.com

Thank you,

Aetna Better Health of Florida

www.aetnabetterhealth.com/florida

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