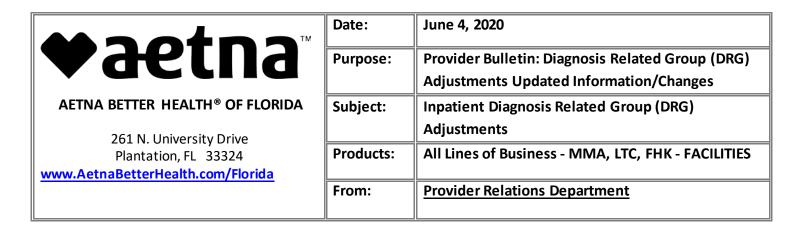
### PROVIDER BULLETIN



Dear Provider,

The purpose of this notice is to inform all providers that Aetna Better Health of Florida (ABHFL) has updated its claims processing systems to reflect the inpatient Diagnosis Related Group (DRG) rate changes adopted by the Legislature in SFY 2020-21 HB 5001.

DRG payment methods involve classifying inpatient stays and then determining a price based on a combination of the classification and the hospital where the services were performed. The classifications are labeled using codes referred to as DRG codes.

### Please review the attached Diagnosis Related Group (DRG) Adjustment communication for details.

We appreciate the excellent care you provide to our members. If you have any questions please feel free to contact us via e-mail: <a href="mailto:FLMedicaidProviderRelations@Aetna.com">FLMedicaidProviderRelations@Aetna.com</a>. You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-844-528-5815.

Thank you

## Provider Relations Department **Aetna Better Health of Florida**

CONFIDENTIALITY NOTICE: This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above. NOTICE TO RECIPIENT(S) OF INFORMATION: Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

#### Aetna Better Health® of Florida

261 North University Drive Plantation, FL 33324



June 4, 2020

# Aetna Better Health® of Florida Diagnosis Related Group (DRG) Adjustments

Dear Provider,

As you know, the Agency for Health Care Administration (AHCA) recently updated its Diagnosis Related Group (DRG) Calculator to align with changes adopted by the Legislature in SFY 2020-21 HB 5001 back of the bill provisions. These changes were implemented effective May 1, 2020 and applied retrospectively to include inpatient claims with dates of service July 1, 2019 – April 30, 2020.

Aetna Better Health of Florida Inc. (ABHFL) has updated its claims processing systems to reflect the inpatient DRG rate changes posted to AHCA's website and has begun its adjustments to inpatient claims impacted by the DRG rate change. ABHFL will complete these adjustments no later than **September 1, 2020**.

The updated Florida Medicaid DRG Pricing Calculator for state fiscal year (SFY) 2020-21 is located on the AHCA website: https://ahca.myflorida.com/medicaid/cost\_reim/drg.shtml.

If you have any questions about this communication, please contact Provider Relations at 800-441-5501 or via email at FLMedicaidProviderRelations@Aetna.com.

Network Management Department Aetna Better Health of Florida