



# PROVIDER BULLETIN

<b>Aetna Better Health® of Florida</b> 261 N. University Drive Plantation, FL 33324  <a href="http://aetnabetterhealth.com/florida">aetnabetterhealth.com/florida</a>	<b>Date:</b>	January 31, 2025
	<b>Purpose:</b>	Educate providers on new implementation
	<b>Subject:</b>	Dental Services Updates – Effective 02/01/2025
	<b>Products:</b>	MMA, LTC
	<b>From:</b>	Provider Engagement

## Aetna Better Health® of Florida

### Dental Services in an Ambulatory Surgical Center and Scheduled Outpatient Hospital Settings

Providers,

Aetna Better Health of Florida (ABHFL) would like to inform you that **Effective February 1, 2025**, under the new contracts, dental plans will now be responsible for reimbursing non-emergency outpatient dental services performed in an Ambulatory Surgical Center (ASC) and other outpatient settings.

Dental plans are required to reimburse for the coverage of anesthesiology services when provided in conjunction with covered dental services. This includes reimbursing local dentists with hospital privileges performing services in an ASC setting or outpatient setting as well as sedation dentistry services referred to an ASC and performed by the facility. Reimbursement includes payments to the facility as well as payment for ancillary services. Dental plans will also be responsible for reimbursement of anesthesiologist services rendered (MD, DO, APRN, and CRNA), including any anesthesiology services provided in an office setting when medically necessary.

Under the new SMMC contracts, health and dental plans are required to ensure continuity of care (COC) during the transition period for Medicaid recipients enrolled in the SMMC program.

Dental plans will honor any ongoing course of treatment, or routine scheduled appointments if it was authorized prior to the enrollee’s enrollment into the plan for a minimum of 90 days after the effective date of enrollment. Dental plans must reimburse non-participating providers at the rate they received prior to the enrollee transitioning for a minimum of 30 days unless the provider agrees to an alternative rate.

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For more information about Dental Services in an ASC or Scheduled Outpatient Hospital Settings and the Continuity of Care Provisions are available on the [Ambulatory Surgery Center Program Highlight](#) document and the [Continuity of Care Provisions Snapshot](#). Information on other program highlights can be found on the Agency's website at [ahca.myflorida.com/medicaid/statewide-medicaid-managed-care](http://ahca.myflorida.com/medicaid/statewide-medicaid-managed-care). Once on the page, click New Program, then Program Highlights

If you have questions or concerns about this change or the claim submission process, please contact provider engagement team at:

**Phone:** MMA: **1-800-441-5501**

LTC: **1-844-645-7371**

FHK: **1-844-528-5815**

**Email:** [FLProviderEngagement@aetna.com](mailto:FLProviderEngagement@aetna.com)

Thank you,

**Aetna Better Health of Florida**

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