


PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	January 20, 2019
	Purpose:	Provider Bulletin: Electronic Visit Verification (EVV) Implementation claims timeline update
	Subject:	Electronic Visit Verification (EVV) Implementation claims date extended to 2/1/20
	Products:	All EVV providers
	From:	<u>Provider Relations</u>

UPDATE - Notice of Electronic Visit Verification (EVV) Implementation solution for Medicaid-reimbursed home and community-based services

Dear Aetna Better Health of Florida Provider:

The Agency for Health Care Administration has issued an update to the EVV Implementation Parameters. Beginning December 1, 2019, providers are required to verify delivery of services using EVV system (i.e. by having caregivers logging visits with EVV app).

Aetna Better Health of Florida is currently live with Tellus for EVV and many providers have begun to submit claims to us via the Tellus Claims Portal. **If you are using the Tellus EVV mobile app**, please begin to submit claims using the Tellus Claims Portal AS SOON AS POSSIBLE. This will ensure that your claims will be paid accurately and on time.

Aetna Better Health of Florida deadline to begin using EVV for claims submission has been EXTENDED to February 1, 2020.

If you are using a Third Party EVV Vendor, please ensure that your EVV Vendor is fully integrated with Tellus PRIOR to February 1, 2020, or your claims may be denied. Below are the milestones for Third Party EVV Vendors to be compliant with Tellus integration.

As a provider, it is your responsibility to be compliant with the EVV mandate.

If you have any Tellus EVV system questions or concerns, please contact Tellus at 833-483-5587 or support@4tellus.com. If you have any integration questions or concerns, please contact Tellus at integrations@4tellus.com.

Provider Relations Department

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