


# PROVIDER BULLETIN

 <b>AETNA BETTER HEALTH® OF FLORIDA</b>  261 N. University Drive Plantation, FL 33324 <a href="http://www.AetnaBetterHealth.com/Florida">www.AetnaBetterHealth.com/Florida</a>	<b>Date:</b>	June 3, 2024
	<b>Purpose:</b>	Inform Providers new questionnaire requirements regarding screen time and social media usage.
	<b>Subject:</b>	Screen Time and Social Media Usage Questionnaire
	<b>Products:</b>	Florida Healthy Kids
	<b>From:</b>	<u>Provider Relations</u>

## Aetna Better Health® of Florida Screen Time and Social Media Usage

Dear Providers,

Aetna Better Health of Florida (ABHFL) and Florida Health Kids (FHK) would like to inform you that in order to continue providing the best service to our members, we have teamed up to implement a new process regarding our **questionnaires for children's screen time and social media usage**.

### What's the new process?

The new process entails all FHK providers to begin including questions to assess children's screen time and social media usage to all intake and well visit forms.

### What if my practice already includes screen time/social media usage questions in our forms?

If your practice has already implemented questions to new patient intake forms and well visit forms, you are a step ahead and no further action is required from your practice at this time.

Thank you for your continued participation in the Aetna Better Health of Florida network. Please contact our Provider Engagement line should you have any questions at:

**Phone:** MMA: [1-800-441-5501](tel:1-800-441-5501) (TTY: [711](tel:711))

LTC: [1-844-645-7371](tel:1-844-645-7371) (TTY: [711](tel:711))

FHK: [1-844-528-5815](tel:1-844-528-5815) (TTY: [711](tel:711))

**Email:** [FLProviderEngagement@aetna.com](mailto:FLProviderEngagement@aetna.com)

Thank you,

**Aetna Better Health of Florida**

[www.aetnabetterhealth.com/florida](http://www.aetnabetterhealth.com/florida)

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