


PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	June 2, 2023
	Purpose:	Provider Bulletin: Primary Care Provider and Behavioral Health Collaboration
	Subject:	Primary Care Provider and Behavioral Health Collaboration Survey
	Products:	MMA and LTC
	From:	<u>Provider Relations</u>

Dear Provider,

Aetna Better Health would like to understand how well Primary Care and Behavioral Health Providers communicate and coordinate care.

Information obtained from the survey allows Aetna Better Health to measure how well we are meeting the expectations and needs of our network providers and practitioners.

Please take a few minutes to complete the survey by clicking the below link and share your feedback for each Behavioral Health Provider within the Practice.

<https://www.surveymonkey.com/r/AETPCPBH>

We appreciate the excellent care you provide to our members. Thank you for your continued participation in the Aetna Better Health of Florida network. Please contact our Provider Services line should you have any questions at:

Phone: MMA: 1-800-441-5501
LTC: 1-844-645-7371
FHK: 1-844-528-5815

Email: FLMedicaidProviderRelations@aetna.com

Thank you,

Aetna Better Health of Florida

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NOTICE TO RECIPIENT(S) OF INFORMATION: Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

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Proprietary