

Date:	November 13, 2019
Subject:	Housing Assistance Pilot Program – REGION 7 Counties: Seminole, Orange, Osceola, and Brevard
Products:	MMA, Comprehensive, LTC
From:	<u>Case Management - Medicaid</u>

Aetna Better Health of Florida Medicaid along with our behavioral health partner, Beacon Health Options, is pleased to announce that we were selected to participate in a pilot program sponsored by the Agency for Healthcare Administration (AHCA) **effective 12/01/2019**. The program is a **Housing Assistance Pilot** in Region 7 and the goals of the program are:

- Provide additional behavioral health services and supportive housing assistance services for members ages 21 and older with a SMI, a SUD, or SMI with co-occurring SUD, who are homeless or at risk of homelessness due to their condition
- Offer Permanency related housing supports using evidence-based practices
- Keep members who have SMI, SUD, or a combination of both in sustainable housing through improved supports
- Avoid high cost services through better care coordination, such as potentially preventable hospital events and emergency department visits

What the program covers:

- ✓ **Transitional housing:** Services that support an individual to prepare for and transition into housing including tenant screening, searching for housing, and identifying resource to pay for expense
- ✓ **Tenancy Sustaining Services:** Services that support a member in being a successful tenant and includes early intervention for behaviors that might jeopardize housing, assisting with disputes and coaching on developing/maintaining relationships with property managers
- ✓ **Mobile Crisis Management:** De-escalation services for emotional symptoms and/or behaviors at the location in which the crisis occurs, behavioral health crisis team available 24/7/365, prevent loss of housing or emergency inpatient behavioral health admission when possible
- ✓ **Self-Help/Peer Support:** Person centered services promoting skills for coping with and managing symptoms, enhancing community living skills with the assistance of a peer support specialist

How to refer member for participation in the pilot:

To make a referral for the Housing Assistance Pilot, please call **1-800-221-5487** or send an email to: Beacon_CM@BeaconHealthOptions.com

We thank you for your continued service and dedication to our members. Should you have questions or require additional information, please contact Provider Relations at 844-528-5815, email FLMedicaidProviderRelations@aetna.com, or fax 844-235-1340.

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