


PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	October 6th, 2021
	Purpose:	Provider Bulletin: Inform providers of SNF Prior Authorization Restoration
	Subject:	Skilled Nursing Facility (SNF) Prior Authorization Update
	Products:	MMA, LTC
	From:	<u>Provider Relations</u>

Aetna Better Health® of Florida

Skilled Nursing Facility (SNF) Prior Authorization Update

Effective October 20, 2021, Aetna Better Health of Florida (ABHFL) is removing the Skilled Nursing Facility Waiver previously instituted on August 1, 2021, as a result of the rising COVID-19 cases in Florida.

Prior Authorization (PA) for the following services are reinstated:

- Skilled nursing facility admissions
- Durable Medical Equipment (DME)/Home Health Aid (HHA) resulting from a discharge from an acute care facility.

We appreciate the excellent care you provide to our members. If you have any questions, please feel free to contact us via e-mail: FLMedicaidProviderRelations@Aetna.com. You can also fax us at 1-844-235-1340 or call us through our Provider Relations telephone line: 1-844-528-5815.

Thank you,

Aetna Better Health of Florida

CONFIDENTIALITY NOTICE: This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above. **NOTICE TO RECIPIENT(S) OF INFORMATION:** Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains or as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.

www.AetnaBetterHealth.com/Florida

FL-21-10-02

Proprietary