

August 8, 2023

Aetna Better Health® of Illinois

1135 Waiver bulletin

Aetna Better[®] Health of Illinois is currently performing an analysis on the procedure codes where the prior authorization requirement was removed due to the 1135 Waiver during the Public Health Emergency (PHE). Per an HFS directive, the PHE formally ended on May 11, 2023.

We have identified a system error that resulted in claims being denied in error due to lack of authorization. We are currently working to complete a project to correct claims that were denied in error. In the interim, we are proactively identifying and correcting any claims that are denied in error before adjudication.

Please note that a final decision has not been reached on which procedure codes will require prior authorization. We will publish an updated notice once we have finalized the list of procedure codes that will require prior authorization, along with the effective date.

There is no action needed from providers at this time. Please contact your Provider Experience Representative if you have any questions.