

September 15, 2026

Aetna Better Health® of Illinois

Reminder: Long-term care attending provider requirements

Effective **January 1, 2026**, the Illinois Department of Healthcare and Family Services (HFS) requires all long-term care (LTC) claims submitted by provider types 28 (Nursing Facility), 33 (Supportive Living Facility), and 38 (ICF/IID) to include a valid **Attending Provider NPI**.

Providers must ensure:

- A valid Attending Provider NPI is included on all LTC claims
- The Attending Provider is an eligible practitioner type as defined by HFS
- The Attending Provider is enrolled with Illinois Medicaid for the dates of service billed

Aetna Better Health of Illinois is in the process of updating our roster logic at intake to prevent these claims from coming into the system billed inappropriately. In the interim, incoming claims are reviewed daily via check run to identify claims being paid in error.

Providers identified as billing claims without a valid Attending Provider will be contacted for outreach and education on correct billing practices. Claims submitted without a valid Attending Provider will be denied, adjusted, or subject to payment recovery in accordance with HFS requirements. Claims will also be rejected if the Attending Provider is not one of the following provider types:

Provider Type Code	Provider Type Description
010	Physicians
011	Dentists
012	Optometrists
013	Podiatrists
016	Nurse Practitioners
089	Physician Assistant Only

For complete details regarding eligible Attending Provider types and billing requirements, please review the [**HFS provider notice**](#).

If you need assistance, or have questions, please contact your [**Provider Relations Representative**](#) or email us at [**ABHILProviderRelations@AETNA.com**](mailto:ABHILProviderRelations@AETNA.com).