



## **Resubmission of Misdirected Vision Claims**

March® Vision Care administers the routine vision benefits for Aetna Better Health in the state of Illinois, and is responsible for all services that fall within the scope of licensure of an optometrist when billed by an optometrist. Any services performed by an optometrist should be billed directly to March® Vision Care. Services performed by ophthalmologists, outside of routine comprehensive eye exams and routine eyewear, should be billed directly to Aetna Better Health of Illinois.

If you misdirected any claims to Aetna Better Health of Illinois in error on or after December 1, 2020, please resubmit your claim(s) to March® Vision Care for processing. You can resubmit your claims to March® electronically at <u>providers.eyesynergy.com</u> or via the Optum clearinghouse (payor ID 52461). For further information on the claim submission process, please refer to the March® Vision Care Provider Reference Guide located here: www.marchvisioncare.com/providerreferenceguides.aspx.

**Questions? Contact Us!** 

**Email**: <u>providers@marchvisioncare.com</u>

**Phone**: (844) 456-2724