

LogistiCare Network Announcement: Ambulance Claims Electronic Billing Process Forum

LogistiCare will be holding forums to review and discuss the electronic processing for non-emergency ambulance claims in Illinois. The purpose of the class will be to:

- Establish electric access for 837P
- Demonstrate how to submit an 837P file
- Post Authorization (PA) process requirements
- Establish provider electronic File Transfer (EFT) for immediate payment/direct deposit to your designated account (if you don't already have set up)
- Q & A to process during training, however any specific provider claims need to be addressed prior and after the training forums. Calendar appointment date options will be provided for rapid closure of outstanding issues or claims.

The forums will be held on (You only need to attend one):

- June 9th, 11-12p and 3-4p
- June 11th, 11-12p and 3-4p

With your RSVP, please provide the name, email address, and phone number of the person who will coordinate the electronic test files and the person who is the primary claims point of contact with LogistiCare.

If you haven't already, you will be contacted to submit a test file prior to the meeting. While this is not required prior to the meeting, it is appreciated as the test file is required prior to submitting any electronic claims. The class will also address how to send a test file if there are attendees who have not completed this step in the process.

Please RSVP to Gabe Erwin @ Gabriel.Erwin@LogistiCare.com noting the points of contacts and the date/ time you plan to attend. WebEx information will be shared a few days prior to the meeting times.

1. Provider Name:
2. Provider Claims POC (include email and phone number):
3. Class attending:
4. Provider Claims POC for test file submission if different:

Gabe Erwin
LogistiCare 5.26.20