Aetna Better Health® of Illinois

3200 Highland Avenue, MC F648 Downers Grove, IL 60515

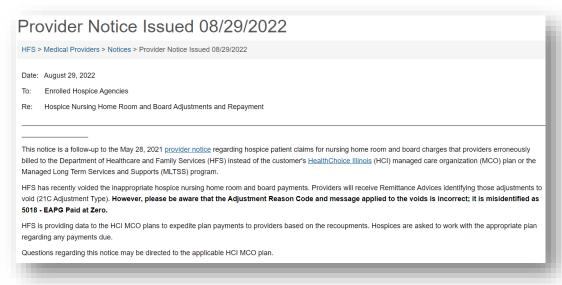


October 12, 2022

Aetna Better Health® of Illinois

Hospice nursing home recoup and repayment

Aetna Better Health® of Illinois follows HFS guidance as it relates to the below notice:



Each facility will be provided with a report of claims/accounts via a secure email from our PHI mailbox <u>ABHILHIPAA@AETNA.com</u>. Providers will be sent a report of claims for services rendered between **1/1/2018-11/30/2020**. We ask you to review this report and confirm if additional reimbursement is required. Please respond as quickly as possible so that we can expedite manual payments for these services.

If additional payment is required, a manual payment will be issued. Please provide these documents to receive payment:

- 2018 W9
- Payment mailing address
- Response to the report of claims we provided with your agreement/disagreement of payment amount

After a comprehensive claims analysis is completed, qualifying services will be reimbursed in the form of a manual check.

IL-22-10-01 Hospice Nursing Home Recoup and Repayment

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For HFS recouped claims with a date of service **after 12/1/2020**, file claims to Aetna Better Health® of Illinois using your standard process.

If you have questions, contact your Provider Experience Representative.