Aetna Medicare FIDE (HMO D-SNP)
PO Box 818051
CLEVELAND OH 44181-8051

November 11, 2026

Aetna® Medicare FIDE (HMO D-SNP) provider notice: Mobile Response and Stabilization Services

Mobile Response and Stabilization Services (MRSS) are designed to provide crisis response and short-term stabilization services for individuals experiencing a behavioral health crisis. The MRSS service bundle includes the date of crisis response and three additional days of follow-up stabilization services.

The MRSS bundle includes, but is not limited to, the following procedure codes:

- H2000 – Intensive Assessment and Treatment Program (IATP)
- H2011 – Crisis Intervention
- H0004 – Therapy/Counseling
- H2015 – Community Support
- T1016 – Case Management
- T1019 – Crisis Stabilization
- S9484 – Mobile Crisis Response (MCR)

In accordance with program requirements, services included within the MRSS bundle are not separately reimbursable when billed by the same provider during the four-day MRSS coverage period.

Effective January 1, 2027, Aetna Medicare FIDE (HMO D-SNP) will deny claim lines for MRSS bundled services when billed by the same provider during an active four-day MRSS coverage period.

Providers should ensure that services included in the MRSS bundle are not separately billed during the coverage period established by an MRSS episode. Billing by one provider does not affect reimbursement for services billed by a different provider.

Thank you for your continued participation in the Aetna Medicare FIDE (HMO D-SNP) network. If you have general questions about this communication, please contact our provider experience department at **1-866-600-2139 (TTY: 711)**.

Sincerely,

Provider Experience Department

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