Aetna Better Health® of Kansas

9401 Indian Creek Parkway, Suite 1300 Overland Park, KS 66210





PROVIDER NEWSLETTER

Monthly Updates for August 2020

Recent Provider Bulletins and Notices

KMAP Bulletins:

- <u>UPDATED Telemedicine Updates in Response</u>
 <u>to COVID-19 Emergency</u>
- NEMT Services for Wheelchair Seating Assessments
- Policy Addendum for Dental Prophylaxis Codes
- <u>CARES Act Provider Relief Fund Phase 2</u>
 <u>General Distribution Now Accepting Additional Applicants</u>
- NEMT Coverage for OTP and OUD Assessments
- Brain Injury Replacing Traumatic Brain Injury Waiver
- <u>UPDATED HCBS Provider Retainer Payments</u>
- ICD-10 Changes August 2020
- <u>Medicaid Promoting Interoperability Program</u> <u>Eligible Providers - 2020 Overview</u>

Aetna Better Health Provider Notices:

Reminder of Claims Timely Filing Period

<u>UPDATE: Removal of Prior Authorization for Targeted Case Management</u>

Upcoming Provider Training Opportunities

- Executive Updates Webinar—Register here
 August 4, 2020 9 AM—10 AM
 August 18, 2020 9 AM—10 AM
- Remittance Advice Training Webinars—Register <u>here</u>

August 4. 2020 1 PM-2 PM

- Provider/Medicaid 101—Register here
 August 27, 2020 2 PM—3 PM
- Provider Portal Overview—Register <u>here</u>
 August 18, 2020 1 PM—2 PM

Member Value-Added Benefits*

- \$25 for over-the-counter drugs
 \$50 for non-covered adult vision services
- \$500/year adult dental services
- Extra respite and personal care services for waiver members

 Home delivered meals
- \$130 toward GED test for members >16 years of age
- Smoking cessation program
- Healthy Rewards Incentives program

- Transportation services
- Promise Pregnancy Program
- Ted E. Bear M.D. ® Kids Club
- Android Smartphone
 ☐ Up to \$5,000 to help No Place Like Home Grant recipients move
- Weight Watchers 12-week program
- Pest control services

*See details about eligibility and limits in the Aetna Better Health of Kansas Provider Manual.

Statement on Provider Incentives

Utilization Management decision making is based only on appropriateness of care and service and existence of coverage. Aetna does not specifically reward practitioners or other employees/individuals for issuing denial of coverage. Financial incentives for utilization making decision makers do not encourage decisions that result in underutilization. Aetna's affirmative statement declares that our organization does not use incentives or disincentives to encourage barriers to care and service.