

Aetna Better Health® of Kansas
9401 Indian Creek Parkway, Suite 1300
Overland Park, KS 66210



April 26, 2019

Clinical Payment, Coding and Policy Changes

We regularly augment our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see the below communication of upcoming new policies.

Effective for dates of service beginning 8/15/2019:

Duplicate Claim Policy

Per our policy, a duplicate claim is defined as a claim or claim line that has been previously processed for payment. Duplicate claims/claim lines will be reviewed against a member's claim history and our policy will allow only the first claim based on matching certain criteria (for example, same member, same date of service among other criteria).