

Aetna Better Health® of Kansas

New Prior Authorization Request Form

This fax is to serve as a notice that we will be updating our prior authorization process. We are standardizing our current *Prior Authorization Form* so that certain aspects of the process can now be automated. This will ensure a faster, more efficient prior authorization approval process.

The form that must be filled out to submit a prior authorization request will be changing, however the fax number for the prior authorization process will remain 855-225-4102. The form will still be located on our website under FORMS, click [HERE](#).

Questions?

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: providerexperience_ks@aetna.com