

AETNA BETTER HEALTH® OF KENTUCKY

Fax Blast

Find a PDF copy of this fax blast on our website at:

www.aetnabetterhealth.com/kentucky/providers/news

To: Network Providers Fax: <<location fax>>

From: Provider Relations Date: July 22, 2016

Behavioral Health Contract Change

Re: Zika Virus Warning Pages: 4 pages with cover

Cribs for Moms and Promise Rewards Programs

Notes:

We appreciate your participation in the Aetna Better Health of Kentucky provider network. Please review the attached information.

Thank you for being part of the Aetna Better Health of Kentucky network.

This document may contain confidential or privileged information. If you think you have received this message in error, please contact the sender and then destroy this document immediately. Thank you, Aetna Inc.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates (Aetna).

©2016 Aetna Inc.

Aetna Better Health® of Kentucky

9900 Corporate Campus Drive, Suite 1000 Louisville, KY 40223



To: Network Providers From: Provider Relations Date: July 22, 2016

RE: Behavioral Health Contract Change

Zika Virus Warning

Cribs for Moms and Promise Rewards Programs

1. Notice to Behavioral Health Providers:

Pursuant to contractual changes with the Department of Medicaid Services (DMS), Section 21.2 "National Standards for Medical Necessity Review", this notice is to advise you of a change that will become effective **September 1, 2016**.

Per the contract, "The Contractor shall adopt Interqual or Milliman for Medical Necessity except that the Contractor shall utilize the American Society of Addiction medicine (ASAM) for substance use," Aetna Better Health of Kentucky will adopt Milliman Care Guidelines, 20th Edition, for behavioral health utilization management decisions as of September 1, 2016. ASAM will continue to be utilized for all requests for substance use disorders.

Educational material for the use of MCG will be forthcoming and available on our website for future reference https://www.aetnabetterhealth.com/kentucky

Thank you for your participation in our network.

Public Health Officials Caution Pregnant Women To Avoid Traveling to Zika-Affected Areas -Pregnant Women, Those Planning to Become Pregnant Should Remain Cautious

FRANKFORT, Ky. (July 19, 2016) – The Kentucky Department for Public Health (DPH) is warning Kentuckians, particularly pregnant women and women planning to become pregnant, to avoid traveling to areas of the world with active Zika virus transmission.

The virus is primarily spread through the bite of an infected mosquito. "We strongly warn everyone – especially pregnant women or women planning to become pregnant – avoid traveling to countries where Zika virus is circulating. "With Kentuckians competing in and attending the 2016 Summer Olympics in Rio de Janeiro, Brazil this summer, we must remain vigilant and take steps to protect ourselves. This includes being knowledgeable about where the virus is spreading, consulting with a healthcare provider, and following public health recommendations to avoid mosquito bites," said Dr. Hiram Polk, DPH commissioner.

For a full list of affected countries and regions visit: http://www.cdc.gov/zika/geo/index.html.

"If you are unsure about the presence of Zika in the area in which you are traveling, err on the side of caution. Use repellent and wear protective clothing to avoid mosquito bites," Dr. Polk said. "Furthermore, travelers should continue these practices for three weeks upon returning home to avoid spreading Zika locally."

Kentuckians planning international travel are particularly encouraged to consult the CDC's Travelers' Health Website, http://wwwnc.cdc.gov/travel/, for country-specific health information for travelers.

A web link about Zika Travel Information, http://wwwnc.cdc.gov/travel/page/zika-travel-information, is found on that site.

International travelers to at-risk countries who develop fever, rash, joint pain, red inflamed eyes and other acute symptoms within two weeks of return to Kentucky should consult with their medical provider.

Increasing scientific evidence suggests a link between infection in pregnant women and infants born with birth defects such as microcephaly. Microcephaly is a condition where the head is smaller than normal and is very likely to be associated with significant central nervous system abnormalities and life-long complications.

Currently, there is no vaccine to prevent infection and no specific antiviral treatment for Zika infection. Its most common symptoms are fever, rash, joint pain and red eyes, although many infected individuals have no symptoms at all.

The CDC recommends that pregnant women and women trying to become pregnant take the following precautions:

- <u>Pregnant women should not travel to the areas where Zika virus transmission is occurring</u>. Pregnant women who must travel to one of these areas must talk to their doctor or other healthcare professional first and strictly follow steps to avoid mosquito bites during the trip.
- Based on reports of possible Zika transmission through sexual contact, CDC recommends pregnant women avoid sexual contact with men who have recently returned from areas with Zika transmission. CDC recommends men who have traveled to a Zika-affected area and developed symptoms consistent with Zika during travel or two weeks after travel to use condoms for six months after symptoms begin or to abstain from sex for 6 months. CDC recommends men who have traveled to a Zika-affected area and did not develop any symptoms to use condoms for at least 8 weeks after departure from Zika-affected areas or abstain from sex for 8 weeks.

State officials remind residents to follow the 3 D's for mosquito bite prevention: Dress – Wear light colored long sleeve shirts and long pants; Drain – Eliminate all standing water where mosquitoes breed such as bird baths, tires, buckets and gutters; and Defend – Use an EPA-approved insect repellent at all times for outdoor activities.

There are no known cases of Zika transmission occurring in the state of Kentucky – or any part of the United States – at this time, but has occurred among nine travelers. Zika virus is not known to be circulating in the mosquito population in Kentucky at this time.

For further information visit the DPH website http://healthalerts.ky.gov/zika or the CDC website at www.cdc.gov/zika. Zika virus awareness and prevention Public Service Announcements (PSAs) are available at http://healthalerts.ky.gov/Pages/Zika.aspx.

3. Cribs for Moms and Promise Rewards Programs

Aetna Better Health of Kentucky encourages health wellness and prevention. To help improve our member's health, we offer numerous rewards and incentive programs to our members.

Two programs that focus on our pregnant mothers and newborns are the Cribs for Mom program and the Promise Rewards program.

<u>Cribs for Moms</u>- Aetna Better Health of Kentucky wants to help give infants a safe place to sleep. If a mother meets the following criteria they are eligible for a portable crib.

- 37 weeks of gestation
- Visited OB within 42 days of enrolling into Aetna Better Health of Kentucky
- Has attended 7 or more Obstetrical visits during the pregnancy
- Has participated in the Maternity Case Management Program

<u>Promise Rewards Program-</u> If a new mom completes a post- partum visit within 21-56 days after the baby is born, then she can receive a free Diaper Bag. The diaper bag includes common baby items and a \$ 10 gift card.

Simply fax the completed Cribs for Moms form or the Promise Rewards form to **1-855-257-4128**. Both forms are available on our website, **www.aetnabetterhealth.com\kentucky**, go to "For Providers, and then "Document Library".