



## AETNA BETTER HEALTH® OF KENTUCKY

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**To:** Network Providers

**Fax:** <<location fax>>

**RE:** Updated Network Relations Representative Listing

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**Let us introduce. . .**

We ask that you join us in welcoming Jaclyn Richie to our Network Relations Team. Jackie joined our team in December and she will now be serving our partners in Region 4. She can be reached via email at [RichieJ@aetna.com](mailto:RichieJ@aetna.com) or by mobile phone, **502-209-0544**.

Attached is our updated “Who is my Network Relations Representative?” list. You will also find this updated list on our website at [www.aetnabetterhealth.com/kentucky](http://www.aetnabetterhealth.com/kentucky), click on the “**For Providers**” page, the link to the list is near the middle of the page.

If you have any questions or concerns, simply call Customer Service at **1-855-300-5528**, option # **4** and then option # **7**, between the hours of 10:00 a.m. and 2:00 p.m., ET, Monday through Friday, to reach the Provider Triage Center.

**Who is my Network Relations Representative?- Effective 01.08.2018**

Region	Provider Representative	Telephone	Email	State
1	Gina Gullo	(502) 612-9958	Rlgullo@aetna.com	n/a
2	Lori Kelley	(859) 302-6334	KelleyL2@aetna.com	Indiana
3	Joann Rose-Marston	(859) 669-6217	Jxrose@aetna.com	n/a
4	Jackie Richie	(502) 209-0544	Richiej@aetna.com	Tennessee
5	Sammie Asher	(606) 401-1573	AsherS@aetna.com	All Other States
6	Holly Smith	(815) 641-7411	SmithH3@aetna.com	Ohio
7	Jacqulyne Pack	(606) 331-1075	Jmpack@aetna.com	West Virginia
8	Krystal Risner	(606) 687-0310	Risnerk@aetna.com	Virginia

**Regions Map**



**List of Counties by Regions**

<b>Region 1</b>	Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken
<b>Region 2</b>	Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg, Union, Webster
<b>Region 3</b>	Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington
<b>Region 4</b>	Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne
<b>Region 5</b>	Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford
<b>Region 6</b>	Boone, Campbell, , Gallatin, Grant, Kenton, Pendleton
<b>Region 7</b>	Bath, Boyd, Bracken, Carter, Elliot, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan
<b>Region 8</b>	Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott ,Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe

Effective 01.08.2018