



AETNA BETTER HEALTH® OF KENTUCKY

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PROVIDER NEWSFLASH – SEPTEMBER 21, 2018 - PAGE 1 OF 2

To: FQHC/RHC Network Providers

Fax: <<location fax>>

**Announcing: 1. Provider Types 31 and 35
2. Network Relations Consultant List**

Dear Aetna Better Health Partners:

Effective **August 1, 2018**, Aetna Better Health of Kentucky has removed the taxonomy edit for Medicare crossover claims being billed by a provider type 31 and 35 with a specialty of 80, 81, 82. The removal of this edit will allow claims billed by provider types 31 and 35 to process through the system without yielding a taxonomy denial.

Please note the following:

1. This is effective for **August 1, 2018** dates of service (DOS) and forward. (Claims with DOS prior to **August 1, 2018** will still require an appropriate taxonomy and may be required to submit via paper.)
2. Providers with multiple matches on the State file still need to submit the taxonomy for the WRAP payments, per the State's direction.
3. This change is specific to provider types 31 and 35 with a specialty of 80, 81, and 82.
4. Rendering providers billing on a HCFA should still bill their taxonomy number.

If you have any questions or concerns, simply contact your Network Relations Consultant. The current list is attached for your convenience.

Who is my Provider Relations Representative? - Effective 09.14.2018

Region	Provider Representative	Telephone	Email	State
1	Gina Gullo	(502) 612-9958	Rlgullo@aetna.com	n/a
2	Lori Kelley	(859) 302-6334	KelleyL2@aetna.com	Indiana
3	Becky Bowman	(502) 434-8917	BowmanB@aetna.com	n/a
4	Tacie Campbell (INTERIM)	(502) 702-6540	Campbellt6@aetna.com	Tennessee
5	Sammie Asher	(606) 401-1573	AsherS@aetna.com	n/a
6	Holly Smith	(815) 641-7411	SmithH3@aetna.com	Ohio
7	Jacqulyne Pack	(606) 331-1075	Jmpack@aetna.com	West Virginia
8	Krystal Risner	(606) 687-0310	Risnerk@aetna.com	Virginia
Outside of KY	Salicia Green	(502) 434-8186	GreenS2@aetna.com	All Other States

Regions Map



List of Counties by Regions

Region 1	Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken
Region 2	Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg, Union, Webster
Region 3	Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington
Region 4	Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne
Region 5	Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford
Region 6	Boone, Campbell, , Gallatin, Grant, Kenton, Pendleton
Region 7	Bath, Boyd, Bracken, Carter, Elliot, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan
Region 8	Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott ,Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe