



AETNA BETTER HEALTH® OF KENTUCKY

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PROVIDER NEWSFLASH – SEPTEMBER 21, 2018 - PAGE 1 OF 2

To: FQHC/RHC Network Providers

Fax: <<location fax>>

**Announcing: 1. Provider Types 31 and 35
2. Network Relations Consultant List**

Dear Aetna Better Health Partners:

Effective **August 1, 2018**, Aetna Better Health of Kentucky has removed the taxonomy edit for Medicare crossover claims being billed by a provider type 31 and 35 with a specialty of 80, 81, 82. The removal of this edit will allow claims billed by provider types 31 and 35 to process through the system without yielding a taxonomy denial.

Please note the following:

1. This is effective for **August 1, 2018** dates of service (DOS) and forward. (Claims with DOS prior to **August 1, 2018** will still require an appropriate taxonomy and may be required to submit via paper.)
2. Providers with multiple matches on the State file still need to submit the taxonomy for the WRAP payments, per the State's direction.
3. This change is specific to provider types 31 and 35 with a specialty of 80, 81, and 82.
4. Rendering providers billing on a HCFA should still bill their taxonomy number.

If you have any questions or concerns, simply contact your Network Relations Consultant. The current list is attached for your convenience.

Who is my Provider Relations Representative? - Effective 09.14.2018

| Region | Provider Representative | Telephone | Email | State |
|---------------|-----------------------------|----------------|----------------------|------------------|
| 1 | Gina Gullo | (502) 612-9958 | Rlgullo@aetna.com | n/a |
| 2 | Lori Kelley | (859) 302-6334 | KelleyL2@aetna.com | Indiana |
| 3 | Becky Bowman | (502) 434-8917 | BowmanB@aetna.com | n/a |
| 4 | Tacie Campbell (INTERIM) | (502) 702-6540 | Campbellt6@aetna.com | Tennessee |
| 5 | Sammie Asher | (606) 401-1573 | AsherS@aetna.com | n/a |
| 6 | Holly Smith | (815) 641-7411 | SmithH3@aetna.com | Ohio |
| 7 | Jacqulyne Pack | (606) 331-1075 | Jmpack@aetna.com | West Virginia |
| 8 | Krystal Risner | (606) 687-0310 | Risnerk@aetna.com | Virginia |
| Outside of KY | Salicia Green | (502) 434-8186 | GreenS2@aetna.com | All Other States |

Regions Map



List of Counties by Regions

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|-----------------|--|
| Region 1 | Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken |
| Region 2 | Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg, Union, Webster |
| Region 3 | Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington |
| Region 4 | Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne |
| Region 5 | Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford |
| Region 6 | Boone, Campbell, , Gallatin, Grant, Kenton, Pendleton |
| Region 7 | Bath, Boyd, Bracken, Carter, Elliot, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan |
| Region 8 | Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott ,Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe |