

**AETNA BETTER HEALTH® OF KENTUCKY**

**PROVIDER FAX BLAST – JANUARY 23, 2019 – PAGE 1 OF 2**

**To:** Network Providers

**Fax:** <<location fax>>

## Meet our Provider Network Team

Aetna Better Health of Kentucky recently redesigned the network team to better serve our providers. The Provider Network team is dedicated to meeting the needs of our providers. The network team is subject matter experts and is available to our providers for education and orientations. We assign every participating provider a provider manager; please see below to identify the network manager for your area.

<p><b>Regions 1 &amp; 2</b>            Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg, Union, Webster</p> <p><b>Providers in the state of Indiana</b></p>	<p><b>Gina Gullo</b>            Network Relations Manager  <b>502-612-9958</b>  <b>rgullo@aetna.com</b></p>
<p><b>Region 3</b>            Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington</p>	<p><b>Connie Edelen</b>            Network Relations Manager  <b>502-240-2122</b>  <b>czedelen@aetna.com</b></p>
<p><b>Region 4</b>            Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne</p> <p><b>Providers in the state of Tennessee</b>  <b>Providers located in any state not otherwise listed</b></p>	<p><b>Abbi Wilson</b>            Network Manager  <b>270-816-0893</b>  <b>wilsona8@aetna.com</b></p>
<p><b>Region 5</b>            Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford</p>	<p><b>Sammie Asher</b>            Network Relations Manager  <b>606-401-1573</b>  <b>ashers@aetna.com</b></p>
<p><b>Region 6</b>            Boone, Campbell, , Gallatin, Grant, Kenton, Pendleton</p> <p><b>Providers in the state of Ohio</b></p>	<p><b>Holly Smith</b>            Network Relations Manager  <b>815-641-7411</b>  <b>smithh3@aetna.com</b></p>

<p><b>Region 7, all providers in the state of West Virginia</b>          Bath, Boyd, Bracken, Carter, Elliot, Fleming, Greenup, Lawrence,          Lewis, Mason, Menifee, Morgan, Robertson, Rowan</p>	<p><b>Jacqulyne Pack</b>          Network Manager  <b>606-331-1075</b>  <b>jmpack@aetna.com</b></p>
<p><b>Region 8</b>          Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott, Knox, Laurel, Lee,          Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley,          Wolfe</p> <p><b>Providers in the state of Virginia</b></p>	<p><b>Krystal Risner</b>          Network Relations Manager  <b>606-687-0310</b>  <b>risnerk@aetna.com</b></p>
<p><b>Community Mental Health Centers</b>  <b>Behavioral health providers in Region 5</b></p>	<p><b>Dustin Johnson</b>          Network Relations Manager  <b>502-648-6526</b>  <b>Johnsond38@aetna.com</b></p>
<p><b>JoAnn Rose-Marston</b> Manager, Provider Network - 859-669-6217 - <a href="mailto:jxrose@aetna.com">jxrose@aetna.com</a></p>	

Email: [KYProviderRelations@aetna.com](mailto:KYProviderRelations@aetna.com)

Claims Inquiry Claims Research (CICR): (855) 300-5528

Website: [www.aetnabetterhealth.com/Kentucky](http://www.aetnabetterhealth.com/Kentucky)

