## TIP TUESDAY

**Aetna Better Health® of Kentucky** 

November 05, 2019

## Tip Tuesday Tip # 12

## Did you know?

It is that time of year again; Medicaid Managed Care open enrollment begins November 4, 2019 through December 13, 2019.

Aetna Better Health of Kentucky is excited to partner with you to answer any questions. To better serve our members we have added Bonus Benefits for 2020:

- Free eyeglasses for adults and children
- Free hearing aids for adults and children
- Free UNITE US Resource access to real time social services
- Free CVS Weight Management Program health coach and more
- Free opioid lockbox for qualifying members
- No limits on Over-the-Counter (OTC) medications with doctor prescription\*

\* Correction to original email/fax blast distributed on October 29, 2019.

Aetna Better Health of Kentucky offers a secure provider website that directly connects providers with real time information 24 hours a day, 7 days a week at aetnabetterhealth.com/kentucky/provider/portal for up-to-date information, forms and other resources.

**♥**aetna 📡

Member Services - 1-855-300-5528

Behavioral Health Crisis Hotline - 1-888-604-6106

Network Relations - 1-855-454-0061

Our goal for 2020 is to partner with our providers to reduce administrative burdens. Be watching for additional information on upcoming campaigns.

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