<b>♥</b> aetna*	Date:	July 6, 2021	
<b>▼</b> aetiia	То	Behavioral Health Providers	
Aetna Better Health of Kentucky	From	Provider Experience	
9900 Corporate Campus Drive	Subject	Pending Clinical Claim Edits	
Suite 100		1 Chaing Chilloat Claim Ealts	
Louisville, KY 40223			

#### Clinical Claims Substance Use Residential Services Editing UPDATES

According to the SPA and KAR, clinically managed high intensity residential services and medically monitored intensive inpatient services for substance use disorders shall offer a planned and structured regimen of care aimed to treat individuals with addiction or co-occurring disorders and include clinical activities to help the recipient develop and apply recovery skills. The below are considered part of the planned and structured clinical activities and are included in the daily per diem.

- Screening
- Assessment
- Service Planning
- Individual/Group/Family Psychotherapy
- Peer Support
- Psychoeducation

Code	Description	Inclusive Service
H0018	Behavioral Health; Short-Term Residential (Non-Hospital) Residential Treatment Program, W/O Room & Board	H0001, H0002, 90791, 90785, 99408, 99409, H0031, H0032, 90832, 90833, 90834, 90836, 90837, 90838, 99354, 99355, 90853, 90846, 90847, H0038, H0049, T1007, 96127, 96150, 96151, H2027

The recipient of this fax may make a request to opt-out of receiving telemarketing fax transmissions from Aetna. There are numerous ways you may opt-out: The recipient may fax the opt-out request to 1-888-263-9488, at any time, 24 hours a day/7 day a week. The recipient may also send an opt-out request via email to do\_not\_call@aetna.com. An opt out request is only valid if it (1) identifies the number to which the request relates, and (2) if the person/entity making the request does not, subsequent to the request, provide express invitation or permission to Aetna to send facsimile advertisements to such person/entity at that particular number. Aetna is required by law to honor an opt-out request within thirty days of receipt. An opt out request will not opt you out of purely informational, non-advertisements, such as prior authorization requests and notices.

Code	Description	Inclusive Service
H0019	Behavioral Health; Long-Term Residential (Non-Medical, nonacute care in a residential program with stay typically longer than 30 days), W/O Room & Board	H0001, H0002, 90791, 90785, 99408, 99409, H0031, H0032, 90832, 90833, 90834, 90836, 90837, 90838, 99354, 99355, 90853, 90846, 90847, H0038, H0049, T1007, 96127, 96150, 96151, H2027
H0011	Behavioral Health; Residential Treatment Program for ASAM Level of Care 3.5, W/O Room and Board	H0001, H0002, 90791, 90785, 99408, 99409, H0031, H0032, 90832, 90833, 90834, 90836, 90837, 90838, 99354, 99355, 90853, 90846, 90847, H0038, H0049, T1007, 96127, 96150, 96151, H2027
H2034	Behavioral Health; Residential Treatment Program for ASAM Level of Care 3.1, W/O Room & Board	H0001, H0002, 90791, 90785, 99408, 99409, H0031, H0032, 90832, 90833, 90834, 90836, 90837, 90838, 99354, 99355, 90853, 90846, 90847, H0038, H0049, T1007, 96127, 96150, 96151, H2027
H2036	Crisis Intervention Substance Use Disorder Service (RCSU or CDTC) ASAM 3.7 Level of Care	H0001, H0002, 90791, 90785, 99408, 99409, H0031, H0032, 90832, 90833, 90834, 90836, 90837, 90838, 99354, 99355, 90853, 90846, 90847, H0038, H0049, T1007, 96127, 96150, 96151, H2027

Questions?
Simply contact your Network Relations Manager. Our most current listing is attached, the listing can also be found on our website.



## Aetna Better Health® of Kentucky

#### NETWORK RELATIONS CONTACT INFORMATION & COVERAGE AREAS

Aetna Better Health of Kentucky takes great pride in our network of physicians and related professionals who serve our members with the highest level of quality care and service. We are committed to making sure our providers receive the best and latest information, technology, and tools available to ensure their success and their ability to provide for our members. We focus on operational excellence, constantly striving to eliminate redundancy and streamline processes for the benefit and value of all our partners. Our Network Relations Team is assigned to designated areas throughout the state and are located within the communities in which they serve.

Aetna Better Health of Kentucky also offers a provider services line which can be reached by calling 1-855-300-5528 - Monday through Friday 7 AM-7 PM.



Supporting Kentucky Youth - Statewide

Region 3
Behavioral Health Providers

All Regions - Community Mental Health Centers

Dustin Johnson SKY Network Manager 502-648-6526 Johnsond38@Aetna.com

Behavioral Health Providers

Region 5 Region 6 Region 7 Region 8



Holly Smith
Network Relations Manager
815-641-7411
Smithh3@Aetna.com



Association of Primary Care Physicians (APCP)
Community Health Partners
Cooperative Care Network
Ephraim McDowell
Kentucky Primary Care Association (KPCA)
The Physicians Network (TPN)

Sammie Asher
Network Relations Manager
606-401-1573
Ashers@Aetna.com

Baptist Health System
King's Daughters Medical System
LifePoint Health System
Norton Healthcare System
St. Claire Medical Center
University of Kentucky System
University of Louisville System



Trista Gibson
Network Manager
606-305-2705
GibsonT1@Aetna.com



Supporting Kentucky Youth, SKY Liaison Statewide

Michelle Marrs
Network Relations
Manager, SKY Liaison
859-221-4737
MarrsM@Aetna.com

Regions 1
Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton,
Graves, Hickman, Livingston, Lyon, McCracken
Regions 2
Christian, Daviess, Hancock, Henderson, Hopkins, McLean,
Muhlenberg, Ohio, Todd, Trigg, Union, Webster



Gina Gullo Network Relations Manager 502-612-9958 Rlgullo@Aetna.com

Providers in the state of Indiana



Region 3
Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry,
Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby,
Spencer, Trimble, Washington

Connie Edelen
Network Relations Manager
502-240-2122
Czedelen@Aetna.com

Region 4 Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne



Abbi Wilson Network Manager 270-816-0893 Wilsona8@Aetna.com

Providers in the state of Tennessee



Region 5 Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford

All other states excluding: IN, OH, TN, VA, & WV

Becky Bowman
Network Relations Manager
502-214-0399
BowmanB@Aetna.com

Region 6
Boone, Campbell, Gallatin, Grant, Kenton, Pendleton

CHI Saint Joseph Medical Group (Kentucky One)

Providers in the state of Ohio and West Virginia

Rowan



Jacqulyne Pack
Network Manager
606-331-1075
Jmpack@Aetna.com



Region 8
Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott, Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe
Region 7
Bath, Boyd, Bracken, Carter, Elliot,
Fleming, Greenup, Lawrence, Lewis,
Mason, Menifee, Morgan, Robertson,

Providers in the state of Virginia

Krystal Risner
Network Manager
606-687-0310
Risnerk@Aetna.com

## Save time by accessing our online resources.

Be sure to check out our convenient web tools, available 24/7.

### Health Plan Website

The health plan website is a resource for members and providers. Providers will find information such as the memberhandbook, provider manual and the formulary on the health plan website



# Visit the Website at: <u>AetnaBetterHealth.com/Kentucky</u>

