



Aetna Better Health[®] of Kentucky

NETWORK NOTICE

Date:	June 11, 2024
To:	All Network Providers
From:	Provider Experience
Subject:	NEW COVERAGE AND CRITERIA UPDATE- Prior Authorization Requirement
Document ID	Aetna-1863

New Coverage and Criteria Update - Prior Authorization Requirement

As a result of new Kentucky legislation, Aetna Better Health of Kentucky has updated our coverage provisions for at-home prothrombin time or international normalized ratio (INR) testing for anticoagulation management.

In an effort to keep our providers informed, please see below the upcoming updates.

Effective for dates of service beginning 7/12/2024: The following codes will require prior authorization: CPT Code: 93792, and HCPCS G0248 and G0249 (full description below)

CPT Codes:	
93792	Patient/caregiver training for initiation of home international normalized ratio (INR) monitoring under the direction of a physician or other qualified health care professional, face-to-face, including use and care of the INR monitor, obtaining blood sample, instructions for reporting home INR test results, and documentation of patient's/caregiver's ability to perform testing and report results
HCPCS codes:	

G0248	Demonstration, prior to initial use, of home INR monitoring for patient with either mechanical heart valve(s), chronic atrial fibrillation, or venous thromboembolism who meets Medicare coverage criteria, under the direction of a physician; includes: face-to-face demonstration of use and care of the INR monitor, obtaining at least one blood sample, provision of instructions for reporting home INR test results, and documentation of patient ability to perform testing prior to its use
G0249	Provision of test materials and equipment for home INR monitoring of patient with either mechanical heart valve(s), chronic atrial fibrillation, or venous thromboembolism who meets Medicare coverage criteria; includes provision of materials for use in the home and reporting of test results to physician; not occurring more frequently than once a week

Coverage criteria for the codes above will be based on criteria in 24RS House Bill 31, listed here:

AN ACT relating to Medicaid coverage for at-home anticoagulation management.

Be it enacted by the General Assembly of the Commonwealth of Kentucky:

SECTION 1. A NEW SECTION OF KRS CHAPTER 205 IS CREATED TO READ AS FOLLOWS:

(1) The Department for Medicaid Services and any managed care organization with whom the department contracts for the delivery of Medicaid services shall provide coverage and reimbursement for at-home prothrombin time or international normalized ratio (INR) testing for anticoagulation management, including but not limited to education and training for patients and caregivers, INR monitors or testing devices, and all necessary supplies if the beneficiary:

- (a) Requires chronic oral anticoagulation management for a mechanical heart valve, chronic atrial fibrillation, or venous thromboembolism;
- (b) Has been anticoagulated for at least three (3) months prior to the use of the at-home testing device; and
- (c) Has received face-to-face education and training on anticoagulation management and use of the INR testing device prior to its use in the home.



As always, do not hesitate to contact your Network Manager with any questions or comments.

Thank you for your valued partnership in caring for our Aetna Better Health of Kentucky Members.

NETWORK RELATIONS COVERAGE AND CONTACT INFORMATION

Aetna Better Health of Kentucky takes great pride in our network of physicians and related professionals who serve our members with the highest level of quality care and service. We are committed to making sure our providers receive the best and latest information, technology, and tools available to ensure their success and their ability to provide for our members. We focus on operational excellence, constantly striving to eliminate redundancy and streamline processes for the benefit and value of all our partners.

Our Network Relations Team is assigned to designated areas throughout the state and are located within the communities in which they serve. This team is dedicated to meeting the needs of you, our providers. We are subject matter experts and are available to providers for education, training, and support. We assign every participating provider a Network Manager.

Aetna Better Health of Kentucky offers a provider services line which can be reached by calling 1-855-300-5528 - Monday through Friday 7 AM-7 PM.

Credentialing applications, forms, and updates along with any demographic updates and terminations should be sent directly to: KyProviderUpdates@aetna.com

General forms, ERA enrollments, or general questions can be sent to KYProviderRelations@aetna.com



Gina Gullo
Sr. Network Manager
502-612-9958
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*All provider types
(excluding Behavioral Health)

Region 1

Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken

Region 2

Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg,



Becky Bowman
Network Manager
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BowmanB@Aetna.com

*Ancillary Providers **ONLY** (Excluding BH, Hospital and PCP)

Region 3

Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington

Region 5

Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard,



Trista Gibson
Sr. Network Manager
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*Hospital Systems & PCP **ONLY**

Region 3

Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington

Region 5

Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer,

Union, Webster

ALL Providers in the state of Indiana (excluding Behavioral Health)

Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford

Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford

Including:

- University of Louisville
- Norton
- Ephraim McDowell
- University of Kentucky
- Community Health Partner
- Association of Primary Care Physicians
- The Physician Network
- CHI



Andrea Dewitt

Network Manager
270-306-0765
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*All provider types
(excluding Behavioral Health)

Region 4

Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne

ALL Providers in the state of Tennessee (excluding Behavioral Health)



Jennifer Hardin

Network Manager
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*Ancillary Providers **ONLY**
(Excluding BH, Hospital and PCP)

Region 6 – Boone, Campbell, Gallatin, Grant, Kenton, Pendleton

Region 7 - Bath, Boyd, Bracken, Carter, Elliott, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan

Region 8 - Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott, Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe

Ancillary Providers in the states of **Ohio, Virginia and West Virginia**



Jacquelyne Pack

Sr. Network Manager
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*Hospital Systems & PCP **ONLY**

Region 6 – Boone, Campbell, Gallatin, Grant, Kenton, Pendleton

Region 7 - Bath, Boyd, Bracken, Carter, Elliott, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan

Region 8 - Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott, Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe

Hospital System and PCP Providers in the states of **Ohio, Virginia and West Virginia**

Including:

- Kentucky Primary Care Association
- St Elizabeth
- Baptist Healthcare
- St. Claire Medical



Holly Smith

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Behavioral Health
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Smithh3@Aetna.com

Community Mental Health Centers -
statewide

Behavioral Health Providers

Region 1
Region 2
Region 7
Region 8



Michelle Marrs

Network Manager
859-221-4737

Marrsm@Aetna.com

SKY, Supporting Kentucky's Youth -
statewide

All other Out of State Providers not
otherwise listed



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Christi Atkinson

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Behavioral Health Providers

Region 3
Region 4
Region 5
Region 6



Dustin Johnson

Provider Experience Manager
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Statewide



Joann Marston

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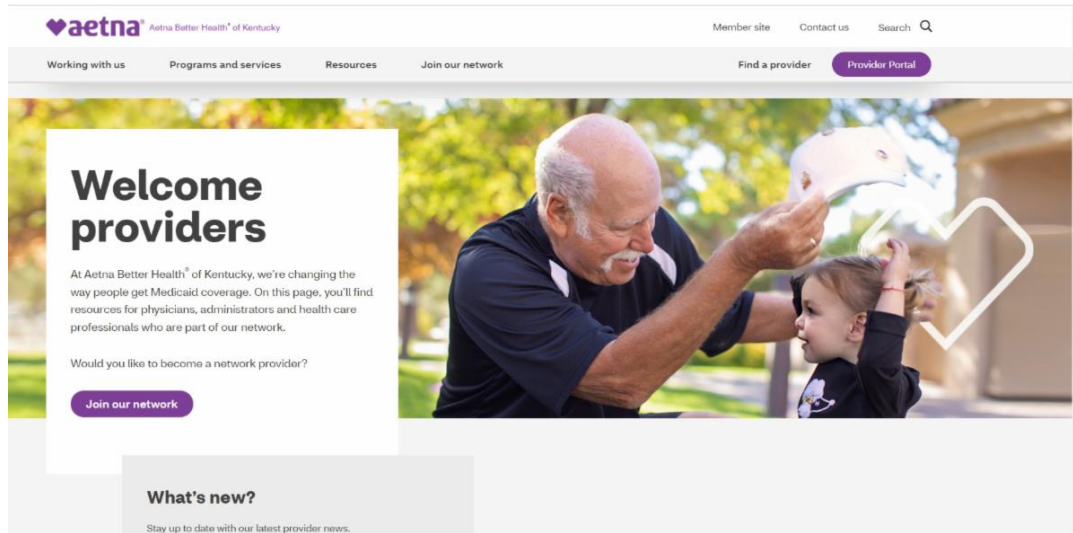
Save time by accessing our online resources.
Be sure to check out our convenient web tools, available 24/7.

Health Plan Website

The health plan website is a resource for members and providers. Providers will find

information such as the member handbook, provider manual and the formulary on the health plan website

Visit the Website at: AetnaBetterHealth.com/Kentucky



Availity

Aetna Better Health of Kentucky is excited to have transitioned from our Provider Portal to Availity. This transition allows for an increase in digital interactions available to support you as you provide services for our members.

Functionality examples include:

- Eligibility and member benefits look up -
- Claim status look up -
- Online claim submission
- PA submission and look up
- Grievance and appeals submission

Visit Availity at: AVAILITY



Visit us at [Aetna Better Health of Kentucky](https://AetnaBetterHealth.com/Kentucky) | [Contact Us](#) | [FAQs](#) | [Privacy Policy](#)

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