

Our Network Relations team will be hosting the following training/information sessions.

Virtual Office Hours - The purpose of these sessions is to update providers on program related matters and give our partners an opportunity to raise questions or issues they may have regarding network participation. We intend to have a featured topic that will be addressed each session We welcome your input and encourage you to suggest topics that you would like to discuss.

DATE		TOPIC
Thursday 01/07/2021	11:00 am (est)	SKY Overview
Thursday 01/21/2021	11:00 am (est)	SKY Team

Weekly Provider Forums: The purpose of these sessions is to provide an opportunity to orient our new SKY Provider Network participants to our program and Provider Network team.

DATE		TOPIC
Friday 1/8/2021	12:00 pm (est)	Provider Mini Overview
Friday 1/15/2021	12:00 pm (est)	Provider Mini Overview
Friday 1/22/2021	12:00 pm (est)	Provider Mini Overview
Friday 1/29/2021	12:00 pm (est)	Provider Mini Overview

SKY Overview - The purpose of this webinar is to give an in depth look at the SKY program. Topics will include roles and responsibilities, covered services, how Aetna coordinates and collaborates with these agencies.

DATE		TOPIC
Tuesday 1/5/2021	12:30 pm (est)	SKY Overview
Thursday 1/7/2021	6:00 pm (est)	SKY Overview
Tuesday 1/12/2021	12:30 pm (est)	SKY Overview
Thursday 1/14/20211	6:00 pm (est)	SKY Overview
Tuesday 1/19/2021	12:30 pm (est)	SKY Overview
Thursday 1/21/2021	6:00 pm (est)	SKY Overview

Tuesday 1/26/2021	12:30 pm (est)	SKY Overview
Thursday 1/28/2021	6:00 pm (est)	SKY Overview

Welcome to SKY - The purpose of this webinar is to welcome providers to the SKY program. We will cover topics such as medical consent requirements, timeliness of services and assessment, and other needed topics.

DATE		TOPIC
Wednesday 1/27/2021	11:30 am (est)	Welcome to SKY
Wednesday 2/3/2021	11:30 am (est)	Welcome to SKY
Wednesday 3/3/2021	11:30 am (est)	Welcome to SKY

To register for any of these trainings, please email your contact information to Michelle Marrs at MarrsM@Aetna.com.

The recipient of this fax may make a request to opt-out of receiving telemarketing fax transmissions from Aetna. There are numerous ways you may opt-out: The recipient may fax the opt-out request to 1-888-263-9488, at any time, 24 hours a day/7 day a week. The recipient may also send an opt-out request via email to **do not call@aetna.com**. An opt out request is only valid if it (1) identifies the number to which the request relates, and (2) if the person/entity making the request does not, subsequent to the request, provide express invitation or permission to Aetna to send facsimile advertisements to such person/entity at that particular number. Aetna is required by law to honor an opt-out request within thirty days of receipt. An opt out request will not opt you out of purely informational, non-advertisements, such as prior authorization requests and notices



