



Aetna Better Health[®] of Kentucky

NETWORK NOTICE

Date:	July 30, 2024
To:	All Network Providers
From:	Provider Experience
Subject:	Updated Claim Policy Edits - DME
Document ID	Aetna-1933

NEW POLICY UPDATES CLINICAL PAYMENT, CODING AND POLICY CHANGES

Aetna Better Health of Kentucky regularly augments our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see below the upcoming new policies.

Effective for dates of service beginning 08/29/2024, the following Kentucky Medicaid State Policies will be implemented.

Policies for DME providers:

- A4247 and A6250 will deny if each code is billed more than 2 units per calendar month
- A4606 will deny if billed more than 4 units per calendar month.
- E2359-E2365 will deny if each code is billed more than 2 units in 24 months.
- B4034 and B4036 will deny if each code is billed more than 1 unit per calendar month.
- E0167, L0190, L0200, L0468, L0470, L0472, and L0492 will deny if each code is billed more than 1 unit per year.
- L7364 will deny if billed more than 2 units per year.
- L3030-LT, L3030-RT will deny if billed more than 2 units per foot, per year.
- A6545-LT, A6545-RT will deny if billed more than 2 units per leg, per year.

- E0140, E0225, E0572, E0574, E0580, E0585, E0600, E2367, L7366, L7368 will deny if each code is billed for more than 1 unit each per 4 years.
- E0570 will deny if billed more than 1 unit in 4 years.
- If more than the allowed limit is billed a prior authorization will be needed for the following codes: E0140, E0167, E0225, E0570, E0572, E0574, E0580, E0585, E0600, E2367, L0468, L0470, L0472, L0492, L7364, L3030, L7366, L7368



Questions?

As always, do not hesitate to contact your Network Manager with any questions or comments.

[Network Relations Contact Information.pdf \(aetnabetterhealth.com\)](#)

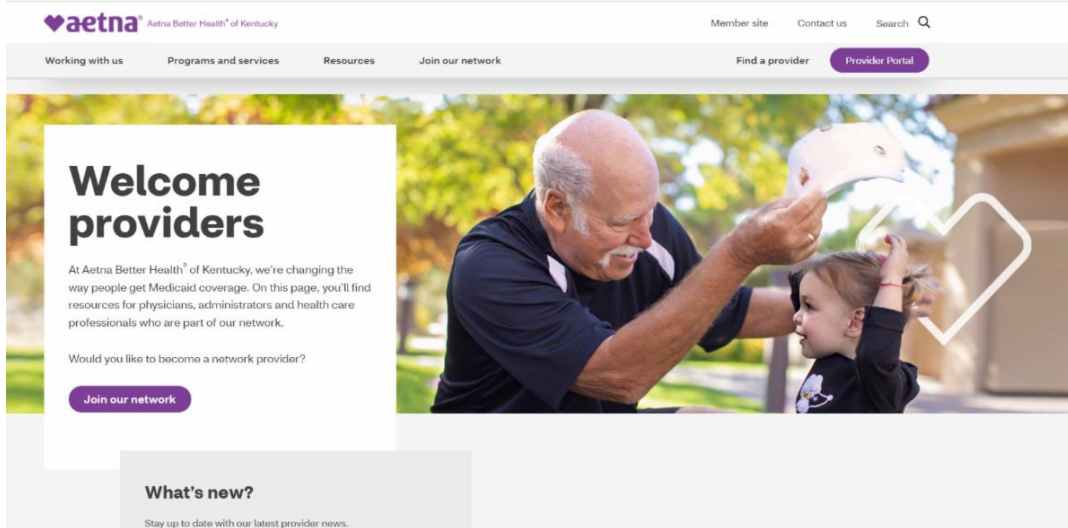
Thank you for your valued partnership in caring for our Aetna Better Health of Kentucky Members.

Save time by accessing our online resources.
Be sure to check out our convenient web tools, available 24/7.

Health Plan Website

The health plan website is a resource for members and providers. Providers will find information such as the member handbook, provider manual and the formulary on the health plan website

Visit the Website at: [AetnaBetterHealth.com/Kentucky](https://www.aetnabetterhealth.com/Kentucky)



Availity

Aetna Better Health of Kentucky is excited to have transitioned from our Provider Portal to Availity. This transition allows for an increase in digital interactions available to support you as you provide services for our members.

Functionality examples include:

- Eligibility and member benefits look up -
- Claim status look up -
- Online claim submission
- PA submission and look up
- Grievance and appeals submission

Visit Availity at: [AVAILITY](#)



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