2400 Veterans Memorial Blvd., Suite 200 Kenner, LA 70062 1-855-242-0802 www.aetnabetterhealth.com/louisiana



FAX

To: All Aetna Better Health of Louisiana Behavioral Health Providers Date: May 31, 2019 (original notification) Date: August 2, 2019 (further clarification notice) Date: September 25, 2019 (rescinding notice)

Rescinding Notification: Rescinding Changes to HCPCS Payments

Aetna Better Health of Louisiana is writing to inform you of our decision to begin covering Room and Board effective October 6, 2019. Beginning this date, all claims for Room and Board, indicated by the SE modifier, will be paid as a value added benedit for our members per rates listed on the Louisiana Medicaid Specialized Behavioral Health Services Fee Schedule.

Effective October 6, 2019, Aetna will return to covering Room and Board on the below codes.

- H0011
- H0012H2036

• H0019

H2034

Any claims denials you have received for Room and Board (SE Modifier) services between July 1, 2019 and October 5, 2019, will be reviewed and reprocessed appropriately.

If you are a provider who has held your claims for Room and Board (SE Modifier) services, you may release those claims on or after October 6, 2019 for appropriate processing and payment.

Any questions or concerns, please contact Aetna Better Health of Louisiana Provider Relations by calling **1-855-242-0802**, and following the prompts.

Thank you,

Aetna Better Health of Louisiana

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