

Aetna Better Health® of Louisiana
2400 Veterans Memorial Blvd; Suite 200
Kenner, LA 70062

aetna®



November 15, 2017

Aetna Better Health of Louisiana

Medical Records and Claims Review

Dear Provider:

Aetna Better Health of Louisiana regularly reviews and analyzes claims handling practices to identify opportunities for improvement. To that end, we are pleased to announce that as of **December 15, 2017**, we are working with Cotiviti Healthcare (Cotiviti) to assist us with provider claim reviews and reimbursement review practices. Cotiviti performs reviews of medical records for services rendered and conducts post payment reviews of medical claims.

Starting December 15th, you may receive communication from Cotiviti requesting additional information pertaining to our reviews.

Any questions or concerns, please contact Aetna Better Health of Louisiana, Provider Relations by calling **1-855-242-0802**, and selecting **option 2** then **option 6**.

Thank you,

Aetna Better Health of Louisiana