Louisiana Behavioral Health Crisis Services

If you are having emotional distress due to problems with your mental health or substance use and need help right away, Aetna Better Health of Louisiana offers these crisis services for adults ages 21 and older:



Mobile Crisis Response

• A behavioral health crisis team who meets you at your home or wherever you are in the community



Behavioral Health Crisis Care

• A behavioral health crisis walk-in center with a home-like environment

Community Brief Crisis Support

 Ongoing follow up care available for up to 15 days after receiving Mobile Crisis Response or Behavioral Health Crisis Care

Note: If you already receive Community Psychiatric Support and Treatment (CPST), Psychosocial Rehabilitation (PSR), or Assertive Community Treatment (ACT), please follow your provider's crisis care plan.

Getting the help you need

Call Aetna Better Health's 24-hour behavioral health crisis line: **1-833-491-1094**. We can send a mobile crisis team to you or help you find a walk-in center near you.

Current Behavioral Health Crisis Services in Jefferson Parish

Provided by Jefferson Parish Human Services Authority

- Behavioral Health Crisis Care: 8 AM-4:30 PM Monday-Friday; call Jefferson Parish Human Services Authority at **504-349-3740** or visit 5001 Westbank Expressway, Suite 200, Marrero, LA 70072
- Community Brief Crisis Support: Available as needed after Behavioral Health Crisis Care or Mobile Crisis Response

Provided by Resources for Human Development, Inc.

• Mobile Crisis Response: Available 24/7; call Resources for Human Development at **504-832-5123**



Aetna Better Health® of Louisiana

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