Louisiana Behavioral Health Crisis Services

If you are having emotional distress due to problems with your mental health or substance use and need help right away, Aetna Better Health of Louisiana offers these crisis services for adults ages 21 and older:



Mobile Crisis Response

• A behavioral health crisis team who meets you at your home or wherever you are in the community

Behavioral Health Crisis Care

• A behavioral health crisis walk-in center with a home-like environment

Community Brief Crisis Support

• Ongoing follow up care available for up to 15 days after receiving Mobile Crisis Response or Behavioral Health Crisis Care



Crisis Stabilization

• Short-term bed-based crisis care available after receiving Mobile Crisis Response or Behavioral Health Crisis Care

Note: If you already receive Community Psychiatric Support and Treatment (CPST), Psychosocial Rehabilitation (PSR), or Assertive Community Treatment (ACT), please follow your provider's crisis care plan.

Getting the help you need

Call Aetna Better Health's 24-hour behavioral health crisis line: **1-833-491-1094**. We can send a mobile crisis team to you or help you find a walk-in center near you.

Current Behavioral Health Crisis Services in Greater Baton Rouge

(Ascension, East Baton Rouge, East Feliciana, Iberville, Pointe Coupee, West Baton Rouge and West Feliciana parishes)

Provided by Recovery Innovations / Bridge Center for Hope

- Mobile Crisis Response: 8 AM-5 PM Monday-Friday; call Recovery Innovations at 225-316-8146
- Behavioral Health Crisis Care: Available 24/7; call **225-256-6604** or visit the Bridge Center for Hope at 3455 Florida Boulevard, Suite 400, Baton Rouge, LA 70806
- Community Brief Crisis Support and Crisis Stabilization: Available as needed after Mobile Crisis Response or Behavioral Health Crisis Care



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