	Core Scoring Gr	id	
GENERAL	Met (1)	Not Met (0)	N/A
The record is accurate and clearly legible to someone other than the writer.	ENTIRE record is accurate and clearly legible.	ENTIRE record is NOT accurate or clearly legible.	No N/A
Each page of record identifies the member.	ALL pages within the record identifies the member.	member.	No N/A
All entries in the record include the name of the person making the entry. All entries in the record include the name of the person making the	All entries in the record include the name of the person making the entry.	person making the entry.	No N/A
entry's professional degree and their relevant identification number, if applicable.	All entries in the record include the name of the person making the entry's professional degree and their relevant identification number, if applicable.	Not All entries in the record include the name of the person making the entry's professional degree and their relevant identification number, if applicable.	If the person making the entry has no professional degree or relevant id number.
аррисаме.	*Professional degree can include graduate and undergraduate professional degrees such as B.A., B.S., M.S., M.A., Ph.D, AP RN, etc.	relevant identification number, if applicable.	
All entries in the record include date where appropriate.	ALL record entries include date.	Not all record entries include date.	No N/A
All entries in the record include signature (including electronic signature	ALL record entries include signature including electronic signatures.	Not all record entries include signature.	No N/A
for EMR systems) where appropriate. Each record includes member's address.	Record contains member's FULL mailing address or documentation of	Record does NOT contain member's FULL mailing address	No N/A
	why not Ex. Jane Doe 123 Alphabet St, Lafayette, LA 70508. Member	and NO documentation of why not. Ex. Jane Doe Lafayette, LA 70508	
	Homeless.		
Each record includes employer and/or school address, if applicable.	Record includes employer and/or school address OR there is documentation showing mbr not employed and/or not attending	Record does NOT include employer and/or school address.	No N/A
	Ex. Jane Doe is disabled and unemployed. Johnnie Doe is not		
Each record includes home, school, and/or work telephone numbers.	currently employed. Record contains member's (or guardian) home, school, and/or work	Record does NOT contain telephone numbers. No	No N/A
	telephone numbers OR it is documentation showing why no telephone number is listed for mbr.	documentation why not.	
	Ex. Jane Doe is currently unemployed and reports having no access to a phone.		
Each record includes emergency contact information.	Record includes emergency contact information OR documentation why not.	Record does NOT include emergency contact information. No documentation why not.	No N/A
	Ex. Jane Doe reports having no living relatives and no support system. Jane Doe refuses to provide emergency contacts.	, , , , , , , , , , , , , , , , , , , ,	
Each record includes date of birth.	Record includes full date of birth of mbr.	Record does not include full date of birth.	No N/A
Each record includes gender.	Record includes either biological gender or self-identified gender. OR		No N/A
	there is documentation as to why not. Ex. Member refused to identify as specific gender. Mbr refused to	self-identified without documentation.	
	disclose identified gender.		
Each record includes relationship and/or legal status.	Record includes relationship and/or legal status of member OR there		No N/A
	is documentation as to why not. Relationship status=married, single, divorce, etc.	No documentation as to why not.	
	Legal status=minor, under custodial care of, emancipated, competent major, etc.		
For members 0 to 17, documentation of guardianship is included in the	Ex. Member refused to disclose. Record includes documented proof of guardianship of member from	Record does NOT include documented proof of	If mbr is age 18 and older OR if no proof of guardianship
record, and proof of guardianship, if applicable.	someone other than biological parents OR documentation why guardianship proof could not be obtained. *Can include	guardianship OR documentation why not.	required (biological parents). Remove: For Psychiatric Inpatient, NO proof of guardianship needed for those 18 years of age or
	emancipation paperwork, state custody, shared custody, etc.		older.
For members 0 to 17, there is evidence that services are in context of the	Record includes evidence that services are in context of the family	Record does not include evidence that services are in	If mbr is age 18 and older
family.	OR documentation that mbr is emancipated and mbr does not want family involved.	context of family. No documentation why not.	
	Family can include biological family, adopted family, state authorities servicing as custodial guardians, etc.		
For members 0 to 17, there is evidence of ongoing communication with	Record includes evidence of ongoing communication with appropriate family mbrs and/or legal guardians OR documentation of why not such as		If mbr is age 18 and older
appropriate family members and/or legal guardians, including any agency legally responsible for the care or custody of the child.	that mbr is emancipated and mbr does not want family involved. Family can include biological family, adopted family, state authorities	communication with appropriate family and/or legal guardians. No documentation why not.	
	servicing as custodial guardians, etc.		
For members 0 to 17, there is evidence of ongoing coordination with	Record includes evidence of ongoing coordination with appropriate		If mbr is age 18 and older
appropriate family members and/or legal guardians, including any agency legally responsible for the care or custody of the child.	family mbrs and/or legal guardians OR documentation why not such as that mbr is emancipated and mbr does not want family involved.	communication with appropriate family and/or legal guardians. No documentation why not.	
	Family can include biological family, adopted family, state authorities servicing as custodial guardians, etc.		
Each member has a separate record.	Evidence of one member per record.	Evidence of multiples members' information being kept in	No N/A
For telemedicine/telehealth services, there is evidence in the record of	Evidence in the record of verification of recipient's identity.	one record. NO evidence in the record of verification of recipient	No telemedicine/telehealth services provided
verification of recipient's identity. For telemedicine/telehealth services, when possible (i.e. at the next in	Evidence of all documents with verbal agreements previously	_	No telemedicine/telehealth services provided
person treatment planning meeting), providers must have the recipients sign all documents that had verbal agreements previously documented.	documented are signed within record.	previously documented signed in the record.	
MEMBER RIGHTS There is evidence of a Consent for Treatment or Informed Consent in the		No signature found in record to consent for treatment or	No N/A
record that is signed by the member and/or legal guardian.	signed by member and/or legal guardian in the record. An LPC Declaration is acceptable. If not signed, documentation indicating	informed consent. No documentation why not.	
	why not. *Examples: Member PEC'd to Inpatient Psychiatric Hospital and refuses voluntary consent; Member legal guardian incarcerated		
The Patient Bill of Rights is either signed or refusal is documented.	and unable to provide written consent; etc. Patient bill of rights is signed by mbr and/or legal guardian OR documentation of refusal and/or rationale why not.	No signed patient bill of rights found in record. No documentation why bill of rights is not signed.	No N/A
For members 18 years of age and older, the member is given information to create psychiatric advance directives or refusal is documented.	Documentation that PAD information was given to mbr and/or refusal for information by mbr documented.	No documentation pertaining to PAD information being given to mbr or refusal by mbr within record.	If mbr is under the age of 18.
There is evidence of the member being given information regarding	Evidence of member being given information regarding member	NO evidence of member being given information	
member's rights to confidentiality.	rights to confidentiality found within the record.	regarding member's right to confidentiality found within the record.	No N/A
If utilizing telemedicine/telehealth services, the consent form includes the rationale for using telemedicine/telehealth in place of in-person	Evidence of rationale for use of telemedicine/telehealth on the consent form in place of in-person.	NO evidence of rationale for use of telemedicine/telehealth on the consent form in place of	No telemedicine/telehealth services provided.
services		in-person. **If no consent form found in the record for telemedicine/telehealth services, score this item as 0 and	
		remaining consent form items referencing telemedicine/telehealth services as N/A.	
If utilizing telemedicine/telehealth services, the consent form includes the risks of telemedicine/telehealth, including privacy related risks.	Evidence that consent form includes risks of telemedicine/telehealth including privacy related risks. *LPC statements would have this.	NO evidence that consent form includes risks of telemedicine/telehealth including privacy related risks.	No telemedicine/telehealth services provided or no telemedicine/telehealth consent form found within record.
the risks of telemedicine/telemealth, including privacy related risks.	Other LMHPs may not. Addendums or separate form from in-person	telemedicine/telemealth including privacy related risks.	telemedicine/telemeatif consent form found within record.
If utilizing telemedicine/telehealth services, the consent form includes	consent to address this for other agencies. Evidence that consent form includes benefits of	NO evidence that consent form includes benefits of	No telemedicine/telehealth services provided or no
the benefits of telemedicine/telehealth, including privacy related risks.	telemedicine/telehealth including privacy related risks.	telemedicine/telehealth including privacy related risks.	telemedicine/telehealth consent form found within record.
If utilizing telemedicine/telehealth services, the consent form includes	Evidence that consent form includes possible treatment alternatives	NO evidence that consent form includes possible	No telemedicine/telehealth services provided or no
possible treatment alternatives.	to telemedicine/telehealth services.	•	telemedicine/telehealth consent form found within record.
		JSC: VISCO:	
If utilizing telemedicine/telehealth services, the consent form includes risks of possible treatment alternatives.	Evidence that consent form includes risks of possible treatment alternatives.	NO evidence that consent form includes risks of possible treatment alternatives.	No telemedicine/telehealth services provided or no telemedicine/telehealth consent form found within record.
			, and the within record.
If utilizing telemedicine/telehealth services, the consent form includes	Evidence that consent form includes benefits of possible treatment	NO evidence that consent form includes benefits of	No telemedicine/telehealth services provided or no
benefits of possible treatment alternatives. If utilizing telemedicine/telehealth services, the consent form includes	atlernatives. Evidence that consent form includes risks and benefits of no	possible treatment atlernatives. NO evidence that consent form includes risks and	telemedicine/telehealth consent form found within record. No telemedicine/telehealth No telemedicine/telehealth
the risks and benefits of no treatment For telemedicine/telehealth services, there is consent signed by the	treatment. Evidence that consent is signed by recipient or authorized	benefits of no treatment. NO evidence that consent is signed by recipient or	services provided or no telemedicine/telehealth consent form No telemedicine/telehealth services provided or no
recipient or authorized representative in the record authorizing recording of the session.	representative in the record to record session.		telemedicine/telehealth consent form found within record.
For telemedicine/telehealth services, providers need the consent of the recipient and/or the recipient's parent or legal guardian (and their	Evidence that if member is 17 years of age or under consent is obtained from recipient and/or recipient's parents or legal guardian	NO evidence that if member is 17 years of age or under consent is obtained from recipient and/or recipient's	if member is 18 years of age or older. No telemedicine/telehealth services provided or no
contact information) prior to initiating a telemedicine/telehealth service with the recipient if the recipient is 17 years old or under.	is in the record including contact information.	parents or legal guardian is in the record including contact information.	telemedicine/telehealth consent form found within record.
An initial/Annual assessment is in the record.	An initial/annual assessment is found within the record. If	No initial/annual assessment found within record. No	No N/A
	incomplete assessment is found, there is documentation as to why it is incomplete.		
	Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session.	this item as 0. Remaining items referencing assessment can be N/A.	
An initial/Annual assessment is completed by a licensed mental health	Evidence that assessment is completed by an LMHP. If incomplete	Evidence that assessment is NOT completed by an LMHP.	All ASAM Levels, specific element to be scored found under
professional.	assessment is found, there is documentation as to why it is incomplete.		ASAM Levels, specific element to be scored found under ASAM Level specific tab. No initial/annual assessment found within the record.
	Ex. Met with mbr to complete initial assessment; however, did not		
	complete and mbr failed to return for second session. *Must be performed by LMHP, not provisionally licensed individual such as PLPC or LMSW		
For members 0 to 17 years of age, there is evidence the legal guardian is		There is NO evidence of legal guardian involvement.	If Member is 18 years of age or older. No initial/annual
involved in the assessment.	mbr OR there is documented proof of mbr being emancipated and not wanting family involvement. If incomplete assessment is found, there is documentation as to why it is incomplete.		assessment found within the record.
	there is documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session.		
Any standardized assessments are clearly documented, if applicable.	complete and mbr failed to return for second session. There is clear documentation of standardized assessments within record		No indication of need for standardized assessment to be
	record. Ex. CALOCUS and LOCUS. Based on diagnosis of mbr, evidence of PHQ-9, GAD-7, AUDIT C, Beck's Inventory, Vanderbilt ADHD, ETC.	assessment was completed, but no assessment is present within the record.	oompieted.
	, and the state of bear of inventory, value with ADID, ETC.		

Presenting problem(s) are identified.	Record indicates presenting problem(s). If incomplete assessment is	Record does NOT indicate presenting problem(s)	No N/A
	found, there is documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not		
An initial primary treatment DSM diagnosis is present in the record.	incomplete. Ex. Met with mbr to complete initial assessment; however, did not	Record does NOT include an initial primary tx DSM diagnosis.	No N/A
The reasons for admission or initiation of treatment are indicated.	complete and mbr failed to return for second session. Record includes reasons for admission or initiation of treatment. If incomplete assessment is found, there is documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not		No N/A
The reasons for admission or initiation of treatment are appropriate to services being rendered.	are appropriate to services being rendered. If not appropriate level of care, there is documentation why mbr is admitted. Ex. Mbr awaiting placement at higher level of care, will remain under our care until able to be placed successfully. If incomplete assessment is found, there is documentation as to why it is incomplete.	Record does NOT include reasons for admission or initiation of treatment that are appropriate to services being rendered.	No N/A
A complete mental status exam is in the record, documenting the member's affect.	Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session. Record includes member's affect on the MSE. If incomplete assessment is found, there is documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not	Record does NOT include member's affect on MSE	No N/A
A complete mental status exam is in the record, documenting the member's speech.	complete and mbr failed to return for second session. Record includes member's speech on the MSE. If incomplete assessment is found, there is documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not	Record does NOT include member's speech on MSE	No N/A
A complete mental status exam is in the record, documenting the member's mood.	complete and mbr failed to return for second session. Record includes member's mood on the MSE. If incomplete assessment is found, there is documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not	Record does NOT include member's mood on MSE	No N/A
A complete mental status exam is in the record, documenting the member's thought content.	complete and mbr failed to return for second session.		No N/A
A complete mental status exam is in the record, documenting the member's judgement.	complete and mbr failed to return for second session.	Record does NOT include member's judgment on MSE	No N/A
A complete mental status exam is in the record, documenting the member's insight.	complete and mbr failed to return for second session. Record includes member's insight on the MSE. If incomplete assessment is found, there is documentation as to why it is incomplete.	Record does NOT include member's insight on MSE	No N/A
A complete mental status exam is in the record, documenting the member's attention or concentration.	Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session. Record includes member's attention or concentration on the MSE. If incomplete assessment is found, there is documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not		No N/A
A complete mental status exam is in the record, documenting the member's memory.	assessment is found, there is documentation as to why it is incomplete.	Record does NOT include member's memory on MSE	No N/A
A complete mental status exam is in the record, documenting the member's impulse control.	incomplete.	Record does NOT include member's impulse control on MSE	No N/A
The behavioral health treatment history includes family history information.	Ex. No family hx available. Member unwilling to share family hx.	There is evidence within the record of family involvement in tx, but no documentation of family hx.	No initial/annual assessment found within the record.
	Ex. No previous treating providers. Member unwilling to share hx. Member is poor historian.	There is evidence within the record of previous providers, but no documentation within the BH HX.	
	Ex. No previous treating providers. Member unwilling to share hx. Member is poor historian. If incomplete assessment is found, there is documentation as to why	history.	If no previous providers. No initial/annual assessment found within the record.
A behavioral health history is in the record, including treatment modality, if applicable.	Ex. No previous treating providers. Member unwilling to share hx. Member is poor historian. If incomplete assessment is found, there is documentation as to why		If no previous providers. No initial/annual assessment found within the record.
A behavioral health history is in the record, including member response, if applicable.	The behavioral health history includes member response to treatment modality OR documentation why not. Ex. No previous treating providers. Member unwilling to share hx. Member is poor historian. If incomplete assessment is found, there is documentation as to why	There is evidence within the record of member response, but no documentation within the behavioral health history.	If no previous providers. No initial/annual assessment found within the record.
The medical treatment history includes known medical conditions.	it is incomplete. The medical health history includes known medical conditions OR documentation why not.	There is evidence within the record of medical conditions, but no documentation within the medical health history.	No initial/annual assessment found within the record.
The medical treatment history includes allergies and/or adverse reactions and dates.	Ex. No previous treating providers. Member unwilling to share hx. Member is poor historian. If incomplete assessment is found, there is documentation as to why The medical health history includes allergies and/or adverse	There is evidence within the record of allergies and/or adverse reactions, but no documentation within the	No initial/annual assessment found within the record.
The medical treatment history includes providers of previous treatment, if applicable.	Ex. Member reports no allergies or prior adverse reactions to medications. Member unwilling to share hx. Member is poor historian The medical health history includes providers of previous treatment	medical health history. There is evidence within the record of previous tx, but no documentation within the medical health history.	If no previous medical treatment providers. No initial/annual assessment found within the record.
	Ex. No previous treating providers. Member unwilling to share hx. Member is poor historian. If incomplete assessment is found, there is documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not		
The medical treatment history includes current treating clinicians.	complete and mbr failed to return for second session. The medical health history includes current treating clinicians OR	There is evidence within the record of current treating clinicians, but no documentation within the medical	No initial/annual assessment found within the record.
	Ex. Member unwilling to share current treating clinicians. Member unable to recall name of clinician. Member is poor historian. If incomplete assessment is found, there is documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session.	health history.	
The medical treatment history includes current therapeutic interventions and responses, if applicable.	Ex. Member unable to recall current interventions. Member unwilling to share hx. Member is poor historian. If incomplete assessment is found, there is documentation as to why it is incomplete.	documentation within the medical health history.	If no current treating clinician and would not have current therapeutic interventions and/or responses. No initial/annual assessment found within the record.
The medical treatment history includes family history.	why not. Ex. No family involvement. Member unwilling to share hx. Member is poor historian. If incomplete assessment is found, there is documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not	There is evidence within the record of family involvement in tx, but no documentation of family hx within the medical treatment hx.	If no family medical history is available. No initial/annual assessment found within the record.
Current medications are listed (PH & BH).	complete and mbr failed to return for second session. Record includes current medications (PH & BH) OR documentation why not. Ex. Member unable to recall specific meds prescribed to them. Member unwilling to share info. Member is poor historian. If incomplete assessment is found, there is documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not	Record indicates member on medication, but no medications listed in record.	Member not on medication.
Prescriber of current medications are listed (PCP & BH).	Ex. Member unable to recall prescriber. Member unwilling to share	Record indicates member on medications and/or current medications are listed, but no prescriber identified. No medications listed, but prescriber is identified.	Member not on medication. No initial/annual assessment found within the record.
Medication dosage is listed.	Ex. Member unable to recall specific dosage prescribed to them.	Record indicates member on medication, but does not include medication dosage.	Member not on medication. No initial/annual assessment found within the record.
Medication frequency is listed.	Member unwilling to share info. Member is poor historian. Record includes medication frequency OR documentation why not. Ex. Member unable to recall specific frequency prescribed to them.		Member not on medication. No initial/annual assessment found within the record.
Medication start date is listed.		Record indicates member on medication, but does not list start dates of medication. Medication area not addressed.	Member not on medication. Provider is not a prescriber. No initial/annual assessment found within the record.
Response to medication and other concurrent treatment (successful/unsuccessful) is documented.	Record includes documentation of response to medication and other concurrent treatment.	Record indicates member on medication or other concurrent treatment, but does not document response (successful/unsuccessful). Medication area not addressed.	Member not on medication. Provider is not a prescriber. No initial/annual assessment found within the record.
Problems/side effects are documented, if applicable.	medications.	Record indicates member on medication, but no documentation of either "no problems/side effects" or that there are problems/side effects. Medication area is not completed.	Member not on medication. Provider is not a prescriber. No initial/annual assessment found within the record.
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The initial history for members under the age of 21 includes prenatal and	The initial history includes prenatal and perinatal events for	Initial history does not include prenatal and perinatal	member is 21 years old or older.
perinatal events, if information is available.	members under age of 21 OR there is documentation why it is not included.	events AND there is no documentation why not.	interriber is 21 years old of older.
	Ex. Information is unavailable. Member or member guardian does not have access to this information.		
	If incomplete assessment is found, there is documentation as to why it is incomplete.		
	Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session.		
The initial history for members under the age of 21 includes a complete developmental history (physical, psychological, social, intellectual and	The initial history includes complete developmental history for members under age of 21 OR there is documentation why it is not	Initial history does not include complete developmental history AND there is no documentation why not.	member is 21 years old or older.
academic).	included. Ex. Information is unavailable. Member or member guardian does		
Assessment of risk includes the presence or absence of current and past	not have access to this information. Assessment of risk includes the presence or absence of current and	Assessment of risk does NOT include the presence or	No N/A
suicidal or homicidal risk, danger toward self or others.	past suicidal or homicidal risk, danger toward self or other. OR there is documentation why not.	absence of current and past suicidal or homicidal risk, danger towards self or others AND there is no	
	Ex. Member denies current and past suicidal or homicidal behaviors. Member refuses to share information about past suicidal/homicidal	documentation why not. **No Assessment of risks found, mark item as 0 then remaining risk assessment items as	
	behaviors. If incomplete assessment is found, there is documentation as to why	N/A.	
	it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not		
	complete and mbr failed to return for second session.		
The record includes documentation of previous suicidal or homicidal behaviors.	The record includes documentation of previous suicidal or homicidal behaviors OR there is documentation why not.	Record does NOT include documentation of previous suicidal or homicidal behaviors AND there is no	No risk assessment found within the record.
	Ex. Member denies past suicidal or homicidal behaviors. Member refuses to share information about past suicidal/homicidal behaviors.	documentation why not.	
	No previous suicidal or homicidal behaviors noted. If incomplete assessment is found, there is documentation as to why		
	it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not		
The record includes documentation of dates of previous suicidal or	complete and mbr failed to return for second session. The record includes documentation of dates of previous suicidal or	The record includes documentation of dates of previous	No previous suicidal or homicidal behaviors noted. No risk
homicidal behaviors.	homicidal behaviors OR there is documentation why not. Ex. Member denies current and past suicidal or homicidal behaviors.	suicidal or homicidal behaviors AND there is no documentation why not.	assessment found within the record.
	Member refuses to share information about past suicidal/homicidal behaviors.		
	If incomplete assessment is found, there is documentation as to why it is incomplete.		
	Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session.		
The record includes documentation of methods of previous suicidal or homicidal behaviors.	The record includes documentation of methods of previous suicidal or homicidal behaviors OR there is documentation why not.	The record includes documentation of methods of previous suicidal or homicidal behaviors AND there is no	No previous suicidal or homicidal behaviors noted. No risk assessment found within the record.
	Ex. Member denies current and past suicidal or homicidal behaviors. Member refuses to share information about past suicidal/homicidal	documentation why not.	
	behaviors. If incomplete assessment is found, there is documentation as to why		
	it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not		
	complete and mbr failed to return for second session.		
The record includes documentation of lethality of previous suicidal or homicidal behaviors.	The record includes documentation of lethality of previous suicidal or homicidal behaviors OR there is documentation why not.	The record includes documentation of lethality of previous suicidal or homicidal behaviors AND there is no	No previous suicidal or homicidal behaviors noted. No risk assessment found within the record.
	•	documentation why not.	
Documentation of any abuse the member has experienced or if the	hehaviors Record includes documentation of any abuse member has	Record does NOT include documentation of any abuse	No assessment found within the record.
member has been the perpetrator of abuse. Substance use assessment was conducted.	experienced or if member has been the perpetrator of abuse OR Evidence of substance use assessment being conducted including	member has experienced or if member has been the No evidence of substance use assessment being	No N/A
	documentation that pt denies use. If incomplete assessment is found, there is documentation as to why it is incomplete.	conducted. **If no substance use assessment conducted, mark item as 0 and remaining items referencing	
	Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session.	substance use as N/A.	
Documentation includes past and present use of alcohol and/or illicit drugs as well as prescription and over-the-counter medications and	If there is evidence of substance, documentation includes past and present use of alcohol and/or illicit drugs as well as prescription and	If there is evidence of substance use, but NO documentation of past and present use of alcohol and/or	No substance use assessment found within record.
nicotine use.	over-the-counter medications and nicotine use OR documentation why not.	illicit drugs as well as prescription and over-the-counter medications and nicotine use AND NO documentation	
	Ex. Member denies use. Member poor historian. Member unable to recall all prior substances.	why not.	
	If incomplete assessment is found, there is documentation as to why it is incomplete.		
	Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session.		
The record documents the presence or absence of relevant legal issues of the member and/or family.	The record documents the presence or absence of relevant legal issues of the member and/or family.	The record does NOT document the presence or absence of relevant legal issues of the member and/or family.	No initial/annual assessment found within record.
	Ex. Member denies legal issues. Member poor historian. Member unable to provide information on family.		
	If incomplete assessment is found, there is documentation as to why it is incomplete.		
	Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session.		
There is documentation that the member was asked about community resources (family, support groups, social services, school based services,	There is documentation that the member was asked about community resources. If incomplete assessment is found, there is	There is NOT documentation that the member was asked about community resources.	No initial/annual assessment found within record.
other social supports) that they are currently utilizing.	documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not		
The record documents the assessment of the member's strengths.	complete and mbr failed to return for second session. The record documents the assessment of the member's strengths. If		No initial/annual assessment found within record.
The record documents the assessment of the member's needs.	incomplete assessment is found, there is documentation as to why it The record documents the assessment of the member's needs. If	The record does NOT document the assessment of the	No initial/annual assessment found within record.
	incomplete assessment is found, there is documentation as to why it is incomplete.		
The assessment documents the spiritual variables that may impact treatment.	The assessment documents the spiritual variables that may impact treatment OR documentation why not. Ex. Member unwilling to	The assessment does NOT document the spiritual variables that may impact treatment AND is NOT	No initial/annual assessment found within record.
	share spiritual variables that may impact tx. If incomplete assessment is found, there is documentation as to why it is incomplete.	documented why not.	
	Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session.		
The assessment documents any financial concerns.	The assessment documents any financial concerns OR	The assessment does NOT document any financial	No initial/annual assessment found within record.
	documentation why not. *IF underage member, guardian/caretaker should be asked. If incomplete assessment is found, there is	concerns AND documetnation why NOT.	
	documentation as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not		
The assessment documents any challenges related to transportation.	complete and mbr failed to return for second session. The assessment documents any challenges related to transportation.		No initial/annual assessment found within record.
	*IF underage member, guardian/caretaker should be asked. If incomplete assessment is found, there is documentation as to why it	related to transportation.	
	is incomplete. *This item pertains to accessing services and any related transportation issue. For ex., if someone was IP, do they have		
	transportation for follow-up appts, etc. Ex. Met with mbr to complete initial assessment; however, did not		
Talama Pata	complete and mbr failed to return for second session.	Talance de la companya de la company	Talama dist
Telemedicine use documented, if applicable.	Telemedicine use documented within the record.	Telemedicine use NOT documented within the record.	Telemedicine was not used with member.
The member's desired outcomes of treatment are clearly documented in the record.	The member's desired outcomes of treatment are clearly documented in the record. *Should be member if they are able to	The member's desired outcomes of treatment are NOT clearly documented in the record.	No N/A
	identify desired outcomes for themselves (in the instance of children). If incomplete assessment is found, there is documentation		
	as to why it is incomplete. Ex. Met with mbr to complete initial assessment; however, did not		
There is evidence of preliminary discharge planning.	complete and mbr failed to return for second session. There is evidence of preliminary discharge planning or	There is NO evidence of preliminary discharge planning.	No N/A
~	documentation why not. If incomplete assessment is found, there is documentation as to why it is incomplete.		
	Ex. Met with mbr to complete initial assessment; however, did not complete and mbr failed to return for second session. *More than		
	just a re-evaluate in a few months. Does not need to be specific dates for preliminary. Providing the member with resources to utilize		
Indication and identification of any standardized assessment tool or	in the event member does not return. There is indication for and identification of any standardardized	There is NO indication for and identification of any	Not dictated by diagnosis.
comprehensive screening completed (i.e. a PHQ-9, GAD-7) as dictated by diagnosis.	assessment tool or comprehensive screening completed as dictated by diagnosis.	standardized assessment tool or comprehensive screening completed as dictated by diagnosis.	
Documentation of referrals, if applicable.	There is Documentation of referrals in the record, if applicable.	There is NO Documentation of referrals in the record, WHEN applicable.	There is no evidence of documentation for referrals needed.
An initial health screening, such as the Healthy Living Questionnaire or the PBHCI, is included in the record. (Unless directed by the plan, this is	An initial health screening, such as the Healthy Living Questionnaire or the PBHCI, is included in the record.	No 0.	If an initial health screening, such as the Healthy Living Questionaire is not in the record.
for informational purposes and not counted against a provider in the compliance rating.)			
TREATMENT PLAN		recent tx plan; can review prior tx plan to see progression a	·
The treatment plan is in the record.	The treatment plan is in the record or there is documentation why not.	The treatment plan is not in the record. **If No treatment plan,mark item as 0 and remainder of items	Member left tx before tx plan could be developed.
	Ex. Member did not return to complete tx plan. Member not admitted following assessment, referred elsewhere.	referencing the tx plan as N/A.	
Treatment plan is signed by the member.	Treatment plan is signed by the member OR documentation why	Treatment plan is not signed by the member and no	Member left tx before tx plan could be developed. No
	not. Ex. Member unable to sign at time of completion and did not return.	documentation why not.	treatment plan found within record.
	Member sedated and unable to sign. Member too young to sign, but guardian signed. Member gave verbal consent and agreement to tx		
	plan (witnessed by 2 staff).		
Treatment plan is signed by member's guardian, if applicable.	Treatment plan is signed by member's guardian, if applicable.	Treatment plan is not signed by member's guardian, if applicable.	Mbr is 18 years of age or older OR Member left tx before tx plan could be developed. No treatment plan found within
			record.
Treatment plan signed by treating LMHP including credentials in signature.	Treatment plan signed by treating licensed clinician including credentials in signature.	Treatment plan was not signed by treating licensed clinician including credentials in signature.	Member left tx before tx plan could be developed. No treatment plan found within record.
Treatment plan signed by caregiver or other treating professionals or paraprofessionals involved in tx team.	Treatment plan signed by caregiver or other treating professionals or paraprofessionals involved in tx team OR documentation why not.	professionals or paraprofessionals involved in tx team	Member left tx before tx plan could be developed. No treatment plan found within record.
Date of treatment plan.	The treatment plan is dated.	AND no documentation why not. The treatment plan is not dated.	Member left tx before tx plan could be developed. No
Indication if it is an "initial" or an "updated" treatment plan.	Indication if it is an "initial" or an "updated" treatment plan.	No Indication if it is an "initial" or an "updated" treatment	
	*Inpatient world, rather than "update", you may see "revised".	plan.	treatment plan found within record.

Treatment plan signed by Member and/or Member's guardian as	Treatment plan is signed by Member and/or Member's guardian.	Treatment plan is NOT signed by Member and/or	Member left tx before tx plan could be developed. No
documented proof of agreement with treatment plan. The treatment plan is updated whenever goals are achieved or new	The treatment plan is updated whenever goals are achieved or new	Member's guardian. The treatment plan is not updated whenever goals are	treatment plan found within record. Member left tx before tx plan could be developed. No
problems are identified.	problems are identified OR documentation why not such as no new problems identified, current goals still in progress, no new goals	achieved or new problems are identified.	treatment plan found within record.
Progress on all goals are included in the update.	developed, current goals not achieved, etc. Progress on all goals are included in the update OR documentation why not.	Progress on all goals are not included in the update.	Member left tx before tx plan could be developed. No treatment plan found within record.
Treatment plan is based on the assessment (initial or updated).	Treatment plan is based on the assessment (initial or updated).	Treatment plan is not based on the assessment (initial or updated).	Member left tx before tx plan could be developed. No treatment plan found within record.
Member's strengths are included in the treatment plan.	Member's strengths are included within the treatment plan.	Member's strengths are NOT included within the treatment plan.	Member left tx before tx plan could be developed. No treatment plan found within record.
Member's needs are included in the treatment plan. Treatment plan utilizes input from the member, family, natural supports,	Member's needs are included within the treatment plan. Treatment plan utilizes input from the member, family, natural	Member's needs are NOT included within the treatment plan. Treatment plan does not utilizes input from the member,	Member left tx before tx plan could be developed. No treatment plan found within record. Member left tx before tx plan could be developed. No
and/or treatment team.	supports, and/or treatment team OR documentation why not.		treatment plan found within record.
Treatment plan is developed by an LMHP.	Treatment plan is developed by an LMHP.	Treatment plan is not developed by an LMHP.	Member left tx before tx plan could be developed. No treatment plan found within record.
Treatment plan is consistent with diagnosis.	Treatment plan is consistent with diagnosis.	Treatment plan is not consistent with diagnosis.	Member left tx before tx plan could be developed. No treatment plan found within record.
Treatment plan has long term goals.	Treatment plan has long term goals. **Add for reviewers: long term	Treatment plan does not have long term goals.	Member left tx before tx plan could be developed. No
Treatment plan has short term goals/objectives/interventions.	goals are the broad goals. Treatment plan has short term goals/objectives/interventions. **Add for reviewers: short term goals may be used interchageably	Treatment plan has no short term goals/objectives/interventions.	treatment plan found within record. Member left tx before tx plan could be developed. No treatment plan found within record.
Treatment plan goals/objectives/interventions are specific.	with objectives/interventions within treatment plan. Treatment plan goals/objectives/interventions are specific.	Treatment plan goals/objectives/interventions are not	Member left tx before tx plan could be developed. No
Treatment plan goals/objectives/interventions are measurable.	Treatment plan goals/objectives/interventions are measurable.	specific. Treatment plan goals/objectives/interventions are not	treatment plan found within record. Member left tx before tx plan could be developed. No
Treatment plan goals/objectives/interventions are action-oriented.	Treatment plan goals/objectives/interventions are action-oriented.	measurable. Treatment plan goals/objectives/interventions are not	treatment plan found within record. Member left tx before tx plan could be developed. No
Treatment plan goals/objectives/interventions are realistic.	Treatment plan goals/objectives/interventions are realistic.	action-oriented. Treatment plan goals/objectives/interventions are not	Member left tx before tx plan could be developed. No
Treatment plan goals/objectives/interventions are time-limited.	Treatment plan goals/objectives/interventions are time-limited.	realistic. Treatment plan goals/objectives/interventions are not time-limited.	treatment plan found within record. Member left tx before tx plan could be developed. No treatment plan found within record.
		time-inniced.	treatment plan found within record.
There is evidence the treatment has been revised/updated to meet the changing needs of the member, if applicable.	There is evidence the treatment has been revised/updated to meet the changing needs of the member, if applicable.	revised/updated to meet the changing needs of the	Member left tx before tx plan could be developed. No treatment plan found within record.
		member, if applicable.	
Treatment plan reflects services to be provided in the amount.	Treatment plan reflects services to be provided in the amount.	Treatment plan does not reflects services to be provided in the amount	Member left tx before tx plan could be developed. No
Treatment plan reflects services to be provided in the type.	Treatment plan reflects services to be provided in the type.	in the amount. Treatment plan does not reflects services to be provided in the type.	treatment plan found within record. N/A: Inpatient Member left tx before tx plan could be developed. No treatment plan found within record.
			Destinate plan found within fectoru.
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Treatment plan reflects services to be provided in the duration. Treatment plan reflects services to be provided in the frequency.	Treatment plan reflects services to be provided in the duration. Treatment plan reflects services to be provided in the frequency.	Treatment plan does not reflects services to be provided in the duration. Treatment plan does not reflects services to be provided	Member left tx before tx plan could be developed. No treatment plan found within record. Member left tx before tx plan could be developed. No
Individualized Crisis Plan is in the record, including any changes related	Individualized Crisis Plan is in the record. *Specific to member such		treatment plan found within record.
to COVID-19 risks.	as supports. Add for reviewer: documentation why plan is not in the record such as member declines crisis plan.	plan found within record, 0 for this item and N/A for remainder of crisis plan items.	
For telemedicine/telehealth services, there is evidence in the record of a back-up plan (e.g., phone number where recipient can be reached) to	Evidence found in record of back-up plan to restart session and/or reschedule it in event of technical problems.	NO evidence of back-up plan to restart or reschedule session in the event of technical problems found in	if no telemedicine/telehealth services documented within the record.
restart the session or to reschedule it, in the event of technical problems.	Fuidones found in the ground of sofety plan that in alvides at least one	record.	if we televised in a /teleb celth considered a common telebra the
For telemedicine/telehealth services, there is evidence in the record of a a safety plan that includes at least one emergency contact and the closest ER location, in the event of a crisis.	Evidence found in the record of safety plan that includes at least one emergency contact and closest ER location in event of crisis.	NO evidence of safety plan that includes at least one emergency contact and closest ER location in event of crisis found within record.	if no telemedicine/telehealth services documented within the record.
Crisis plan signed by Member and/or member's guardian as proof of participation in the development of crisis plan.	Crisis plan signed by Member and/or Member's guardian. Add for reviewer: documentation why plan is not in the record such as	Crisis plan NOT signed by Member and/or Member's guardian.	Member left tx before crisis plan could be developed. No crisis plan found within record.
Crisis plan is updated as needed to meet participant's needs.	member declines crisis plan. Crisis plan is updated as needed to meet participant's needs OR		Member left tx before crisis plan could be developed. No crisis
	documentation of why no updates needed. Add for reviewer: documentation why plan is not in the record such as member	needs.	plan found within record.
Peer Support Services (PSS): Peer support services are person-centered.	declines crisis plan and/or to update plan. Evidence found that PSS are person-centered.	NO evidence found that PSS are person-centered.	If Member is not receiving PSS.
Peer Support Services (PSS): Peer support services are recovery focused.	Evidence found that PSS are recovery-focused.	NO evidence found that PSS are recovery-focused.	If Member is not receiving PSS.
Peer Support Services (PSS): Recovery planning assists members to set goals related to home.	Documentation found that recovery planning is assisting member to set goals related to home OR documentation why not being targeted	assisting member to set goals related to home AND no	If Member is not receiving PSS.
	at this time.	documentation why not.	
Peer Support Services (PSS): Recovery planning assists members to set	Documentation found that recovery planning is assisting member to	NO documentation found that recovery planning is	If Member is not receiving PSS.
Peer Support Services (PSS): Recovery planning assists members to set goals related to work.	Documentation found that recovery planning is assisting member to set goals related to work OR documentation why not being targeted at this time.	NO documentation found that recovery planning is assisting member to set goals related to work AND no documentation why not.	If Member is not receiving PSS.
	set goals related to work OR documentation why not being targeted	assisting member to set goals related to work AND no	If Member is not receiving PSS.
	set goals related to work OR documentation why not being targeted at this time. Documentation found that recovery planning is assisting member to set goals related to community OR documentation why not being	assisting member to set goals related to work AND no documentation why not. NO documentation found that recovery planning is assisting member to set goals related to community AND	If Member is not receiving PSS. If Member is not receiving PSS.
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Indication of ongoing discussion of discharge planning to alternative or appropriate level of care.	Indication of ongoing discussion of discharge planning to alternative or appropriate level of care. (Must occur a minimum of 1 time a month, can be referenced when reviewing the treatment plans but must specifically referrence discharge)	No indication of ongoing discussion of discharge planning to alternative or appropriate level of care.	Member attended only one session then did not return. Member referred out after assessment.
Progress notes include date of service noted. Progress notes include begin times of service noted. Progress notes include end times of service noted.	Progress notes include date of service noted. Progress notes include begin times of service noted. Progress notes include end times of service noted.	Progress notes do not include date of service noted. Progress notes do not include begin times of service noted. Progress notes do not include end times of service noted.	No N/A No N/a No N/A
Progress notes include signature of the person making the entry. If initials are utilized, initials of providers must be identified with	Progress notes include signature of the person making the entry. If initials are utilized, initials of providers must be identified with	Progress notes do not include signature of the person making the entry. If initials are utilized, initials of	No N/a
correlating signatures. Progress notes include the functional title, applicable educational degree and/or professional license of the person making the entry. The progress notes document the dates or time periods of follow up	correlating signatures. Progress notes include the functional title, applicable educational degree and/or professional license of the person making the entry.	providers must be identified with correlating signatures. Progress notes do not include the functional title, applicable educational degree and/or professional license of the person making the entry. The progress notes do not document the dates or time	No N/A N/A: Inpatient psychiatric hospitalization (If provider is not OP
appointments with outpatient providers. Provider documents when the member misses appointments, if applicable.	appointments. Provider documents when the member misses appointments, if	periods of follow up appointments. Provider does not document when the member misses appointments, if applicable.	provider) No N/A
When appropriate there is evidence of supervisory oversight of the treatment record (Records are reviewed on a regular basis with appropriate actions taken.)	When appropriate there is evidence of supervisory oversight of the	When appropriate there is no evidence of supervisory oversight of the treatment record.	If supervisory oversight not required such as an LMHP and/or MD.
Progress notes document specifically if service was provided through Telemedicine/Telehealth. (outpatient services) Services documented in the progress note reflect services billed.	following staff signature; etc. Progress notes document specifically if service was provided through Telemedicine/Telehealth. Services documented in the progress note reflect services billed.	Progress notes do not document specifically if service was provided through Telemedicine/Telehealth. Services documented in the progress note do not reflect	No telemedicine/telehealth services provided. If provider is not providing outpatient services. Member attended only one session then did not return.
The progress notes reflect reassessments, if applicable. There is evidence of progress summaries in the record.	The progress notes reflect reassessments and reassessment present, if applicable. There is evidence of progress summaries in the record.	services billed. The progress notes reflects need for reassessment, but reassessment did not occur, if applicable. There is no evidence of progress summaries in the record.	Member referred out after assessment, no progress notes. Member left treatment before reassessment was due. Add for reviewer: Documentation does not support need for reassessment.
There is evidence of progress summaries in the record.	There is evidence of progress summaries in the record.	· -	member's length of time in treatment. N/A: Inpatient Psych Hospitalization
There is evidence of progress summaries completed at least every 90 days, or more frequently as needed, if applicable. Progress summaries document the start and end date for the time	There is evidence of progress summaries completed at least every 90 days, or more frequently as needed, if applicable. Progress summaries document the start and end date for the time	There is no evidence of progress summaries completed at least every 90 days, or more frequently as needed, if applicable. Progress summaries do not document the start and end	There is no progress summary in the record. N/A: Inpatient Psych Hospitalization There is no progress summary in the record. N/A: Inpatient
period summarized. Progress summaries indicate who participated. Progress summaries indicate where contact occurred.	period summarized. Progress summaries indicate who participated. Progress summaries indicate where contact occurred.	date for the time period summarized. Progress summaries do not indicate who participated. Progress summaries do not indicate where contact	Psych Hospitalization There is no progress summary in the record. N/A: Inpatient Psych Hospitalization There is no progress summary in the record. N/A: Inpatient
Progress summaries indicate what activities occurred.	Progress summaries indicate what activities occurred.	occurred. Progress summaries do not indicate what activities occurred.	Psych Hospitalization There is no progress summary in the record. N/A: Inpatient Psych Hospitalization
Progress summaries indicate how the recipient is progressing or lack of progression toward the personal outcomes in the treatment plan. Progress summaries document any deviation from the treatment plan, if applicable.	Progress summaries document any deviation from the treatment	outcomes in the treatment plan.	There is no progress summary in the record. N/A: Inpatient Psych Hospitalization There is no progress summary in the record. N/A: Inpatient Psych Hospitalization
Progress summaries document any changes in the recipient's medical condition, behavior or home situation that may indicate a need for a reassessment and/or treatment plan change, as applicable.	Progress summaries document any changes in the recipient's medical condition, behavior or home situation that may indicate a need for a reassessment and/or treatment plan change, as applicable.	Progress summaries do not document any changes in the recipient's medical condition, behavior or home situation that may indicate a need for a reassessment and/or	There is no progress summary in the record. N/A: Inpatient
Progress summaries include signature of the person completing the summary. If initials are utilized, initials of providers must be identified with correlating signatures.	Progress summaries include signature of the person completing the summary. If initials are utilized, initials of providers must be identified with correlating signatures.	treatment plan change, as applicable. Progress summaries do not include signature of the person completing the summary. If initials are utilized, initials of providers must be identified with correlating	There is no progress summary in the record. N/A: Inpatient Psych Hospitalization
Progress summaries include the functional title, applicable educational degree and/or professional license of the person completing the summary.	Progress summaries include the functional title, applicable educational degree and/or professional license of the person completing the summary.	signatures. Progress summaries do not include the functional title, applicable educational degree and/or professional license of the person completing the summary.	There is no progress summary in the record. N/A: Inpatient Psych Hospitalization
Progress summaries are dated. Progress summaries shall be signed by the person providing the services.	Progress summaries are dated. Progress summaries shall be signed by the person providing the	Progress summaries are not dated. Progress summaries are not signed by the person	There is no progress summary in the record. N/A: Inpatient Psych Hospitalization There is no progress summary in the record. N/A: Inpatient
For telemedicine/telehealth services, There is evidence in the record the member was informed of all persons who are present. For telemedicine/telehealth services, There is evidence in the record the	Evidence in the record member is informed of all persons present. Evidence in the record member informed of role of each person	providing the services. NO evidence in the record of member being informed of all persons present. NO evidence in the record of member being informed of	Psych Hospitalization if no telemedicine/telehealth services documented within the record. if no telemedicine/telehealth services documented within the
member was informed of the role of each person. For telemedicine/telehealth services, evidence in the record that, regardless of the originating site, providers must maintain adequate For telemedicine/telehealth services, documentation if recipient refused	present. Evidence of medical documentation within record to support reimbursement of telemedicine/telehealth service visit. Evidence of documentation of member refusing services delivered	role of each person present. NO evidence of adequate medical documentation to support reimbursement of visit. NO evidence of documentation of member refusing	record. if no telemedicine/telehealth services documented within the record. if no telemedicine/telehealth services documented within the record.
services delivered through telehealth. Peer Support Services (PSS): Peer support services are face-to-face interventions with the member present.	via telehealth. Evidence found that PSS are face-to-face interventions with the member present.*face to face can include telehealth video.	services delivered via telehealth. NO Evidence found that PSS are face-to-face interventions with the member present.	record. If Member is not receiving PSS.
Peer Support Services (PSS): Peer support services may include, but are not limited to utilizing 'lived experience' to translate and explain the recovery process step by step.	Evidence of PSS utilizing "lived experience" to translate and explain the recovery process step by step OR documentation as to why not.	NO Evidence of PSS utilizing "lived experience" to translate and explain the recovery process step by step AND no documentation why not.	If Member is not receiving PSS.
Peer Support Services (PSS): Peer support services may include, but are not limited to utilizing 'lived experience' to translate and explain the expectations of services. Peer Support Services (PSS): Peer Support Services are therapeutic or	Evidence of PSS utilizing 'lived experience' to translate and explain the expectations of services OR documentation as to why not. Evidence that PSS are therapeutic and/or have programmatic	NO Evidence of PSS utilizing 'lived experience' to translate and explain the expectations of services AND no documentation why not. NO Evidence that PSS are therapeutic and/or have	If Member is not receiving PSS. If Member is not receiving PSS.
have programmatic content. Peer Support Services (PSS): Peer Support Services do not contain recreational, social, or leisure (activities) in nature services.	content OR documentation as to why not. Evidence that PSS does NOT contain recreational, social, or leisure in nature services.	programmatic content AND no documentation why not. There IS evidence that PSS contains recreational, social, or leisure in nature services.	If Member is not receiving PSS.
Peer Support Services (PSS): Peer Support Services documented do not provide transportation. Peer Support Services (PSS): Peer Support Services do not document general office/clerical tasks as part of rendered services.	Evidence that PSS does NOT provide transportation. Evidence that PSS does NOT document general office/clerical tasks as part of rendered services.	There IS evidence that PSS IS providing transportation. There IS evidence that PSS IS documentating general office/clerical tasks as part of rendered services.	If Member is not receiving PSS. If Member is not receiving PSS.
Peer Support Services (PSS): Peer Support Services do not document attendance in meetings or sessions without a documented purpose/benefit from the peer's presence in that meeting or session. CONTINUITY AND COORDINATION OF CARE	Evidence that PSS does NOT document attendance in meetings or sessions without a documented purpose/benefit from the peer's presence in that meeting or session.	There IS evidence that PSS documents attendance in meetings or sessions WITH a documented purpose/benefit from the peer's presence in that meeting or session.	If Member is not receiving PSS.
The record documents that the member was asked whether they have a PCP.	proving this was asked.	The record does not documents that the member was asked whether they have a PCP.	No N/A; either member was asked or not.
PCP's name is documented in the record, if applicable. PCP's address is documented in the record, if applicable.	PCP's name is documented in the record, if applicable. PCP's address is documented in the record, if applicable.	PCP's name is not documented in the record, if applicable. PCP's address is not documented in the record, if applicable.	Member does not have a PCP. If the member was not asked, this will be marked as N/A. Member does not have a PCP. If the member was not asked, this will be marked as N/A.
PCP's phone number is documented in the record, if applicable. If the member has a PCP, there is evidence of provider attempting or	If the member has a PCP, there is evidence of provider attempting or	PCP's phone number is not documented in the record, if applicable. If the member has a PCP, there is no evidence of provider	Member does not have a PCP. If the member was not asked, this will be marked as N/A. Member does not have a PCP. If the member was not asked,
successfully communicating with PCP or there is documentation that the member/guardian refused consent for the release of information to the PCP. The record documents that the member was asked whether they are	successfully communicating with PCP or there is documentation that the member/guardian refused consent for the release of information to the PCP. The record documents that the member was asked whether they are	there is documentation that the member/guardian refused consent for the release of information to the PCP.	this will be marked as N/A. No N/A; either member was asked or not.
being seen by another behavioral health clinician. Other behavioral health clinician's name is documented in the record, if applicable.	being seen by another behavioral health clinician. *regardless of response, looking for documentation proving this was asked. Other behavioral health clinician's name is documented in the record, if applicable.	asked whether they are being seen by another behavioral health clinician. Other behavioral health clinician's name is not documented in the record, if applicable.	Member not being seen by other behavioral health clinician. If the member was not asked, this will be marked as N/A.
Other behavioral health clinician's address is documented in the record, if applicable. Other behavioral health clinician's phone number is documented in the record, if applicable. If the member is being seen by another behavioral health clinician, there	Other behavioral health clinician's address is documented in the record, if applicable. Other behavioral health clinician's phone number is documented in the record, if applicable. If the member is being seen by another behavioral health clinician,	Other behavioral health clinician's address is not documented in the record, if applicable. Other behavioral health clinician's phone number is not documented in the record, if applicable. If the member is being seen by another behavioral health	Member not being seen by other behavioral health clinician. If the member was not asked, this will be marked as N/A. Member not being seen by other behavioral health clinician. If the member was not asked, this will be marked as N/A. Member not being seen by other behavioral health clinician. If
is evidence of provider attempting or successfully communicating with primary behavioral health clinician or there is documentation that the member/guardian refused consent for the release of information to the	there is evidence of provider attempting or successfully communicating with primary behavioral health clinician or there is documentation that the member/guardian refused consent for the	clinician, there is no evidence of provider attempting or successfully communicating with primary behavioral health clinician or there is documentation that the	the member was not asked, this will be marked as N/A.
PCP. Provider documents any referrals made to other clinicians, agencies, and/or therapeutic services, if applicable.	release of information to the PCP. Provider documents any referrals made to other clinicians, agencies, and/or therapeutic services, if applicable. Ex. Physical therapy,	member/guardian refused consent for the release of information to the PCP. Provider does not documents any referrals made to other clinicians, agencies, and/or therapeutic services, if	Member does not need any additional referrals.
Release of Information signed or refusal noted for communications with other treating providers, if applicable. MEDICATION MANAGEMENT (IF APPLICABLE)	substance use, PCP, etc. Release of Information signed or refusal noted for communications with other treating providers, if applicable.	applicable. No release of Information signed or refusal noted for communications with other treating providers, when	Member has no other treating providers.
Each record indicates what medications have been prescribed. Each record indicates the dosages of each medication.	Each record indicates what medications have been prescribed OR documentation why not. Each record indicates the dosages of each medication OR	Each record does not indicate what medications have been prescribed AND does not have documentation why Each record does not indicate the dosages of each	Member does not receive medication management from this provider. Member does not receive medication management from this
Each record indicates the dates of initial prescription or refills.	documentation why not. Each record indicates the dates of initial prescription or refills OR documentation why not.	medication. Each record does not indicate the dates of initial prescription or refills.	provider. Member does not receive medication management from this provider.
Documentation of member education of prescribed medication including benefits. Documentation of member education of prescribed medication including risks.	including benefits OR documentation why not. Documentation of member education of prescribed medication including risks OR documentation why not.	NO documentation of member education of prescribed medication including benefits. No documentation of member education of prescribed medication including risks.	Member does not receive medication management from this provider. Member does not receive medication management from this provider.
Documentation of member education of prescribed medication including side effects. Documentation of member education of prescribed medication including alternatives of each medication.	Documentation of member education of prescribed medication including side effects OR documentation why not.	No documentation of member education of prescribed medication including side effects. No documentation of member education of prescribed medication including alternatives of each medication.	Member does not receive medication management from this provider. Member does not receive medication management from this provider.
For members 18 and over, documentation of the member understanding and consenting to the medication used in treatment.	not.	For members 18 and over, no documentation of the member understanding and consenting to the medication	Member does not receive medication management from this
For children and adolescents documentation indicates the responsible family member or guardian understands and consents to the medication used in treatment.	For children and adolescents documentation indicates the responsible family member or guardian understands and consents to the medication used in treatment.		Member does not receive medication management from this provider. Member is 18 years or older.
Documentation that a query was done through the Prescription Monitoring Program (PMP) for behavioral health patients for controlled substances or otherwise applicable. (*Reference list labeled "common"	Documentation that a query was done through the Prescription Monitoring Program (PMP) for behavioral health patients for controlled substances or otherwise applicable.	No documentation that a query was done through the Prescription Monitoring Program (PMP) for behavioral health patients for controlled substances or otherwise	Member does not receive medication management from this provider. Member is not receiving controlled substances.
controlled substances" on later tab) AIMS (Abnormal Involuntary Movement Scale) performed when appropriate (e.g., member is being treated with antipsychotic	AIMS (Abnormal Involuntary Movement Scale) performed when appropriate (e.g., member is being treated with antipsychotic	applicable. No AIMS (Abnormal Involuntary Movement Scale) performed when appropriate (e.g., member is being	Member does not receive medication management from this provider. Member not on any antipsychotic medication.
medication). Initial and ongoing medical screenings are completed for members prescribed antipsychotic medication including but not limited to weight, BMI, labs and chronic conditions to document ongoing monitoring.	medication). Initial and ongoing medical screenings are completed for members prescribed antipsychotic medication including but not limited to weight, BMI, labs and chronic conditions to document ongoing	treated with antipsychotic medication). No initial and ongoing medical screenings are completed for members prescribed antipsychotic medication including but not limited to weight, BMI, labs and chronic	Member does not receive medication management from this provider. Member not on any antipsychotic medication.
(*Reference list labeled "common Anitpsychotics" on later tab) There is evidence that lab work is ordered, if applicable.	monitoring. There is evidence that lab work is ordered, if applicable.	conditions to document ongoing monitoring. There is no evidence that lab work is ordered by prescribing provider, when applicable.	Member does not receive medication management from this provider. Lab work wasn't required on member.
		IF. 555 B provider, when applicable.	IE. S. Ser. 200 Work Wash t required on member.

There is evidence the ordered lab work is received by the clinician	There is evidence the ordered lab work is received by the clinician	There is no evidence the ordered lab work is received by	Member does not receive medication management from this
There is evidence the ordered lab work is received by the clinician ordering the lab work, if applicable. There is evidence ordered lab work has been reviewed by the clinician ordering the lab work, if applicable as evidenced by date and signature of clinician.		the clinician ordering the lab work, if applicable. There is no evidence ordered lab work has been reviewed	Member does not receive medication management from this provider. Lab work wasn't required on member. Member does not receive medication management from this provider. No lab work was required on member.
When a primary care physician is identified, there is evidence the prescriber attempted coordination of care within 14 calendar days after initiation of a new medication.	When a primary care physician is identified, there is evidence the prescriber attempted coordination of care within 14 calendar days after initiation of a new medication.	evidence the prescriber attempted coordination of care	Member does not receive medication management from this provider. Member has no PCP OR member refuses consent to coordinate with PCP.
There is evidence of medication monitoring in the treatment record, documenting adherence.	There is evidence of medication monitoring in the treatment record, documenting adherence.	treatment record, documenting adherence.	Member does not receive medication management from this provider.
There is evidence of medication monitoring in the treatment record, documenting efficacy.	There is evidence of medication monitoring in the treatment record, documenting efficacy.	treatment record, documenting efficacy.	Member does not receive medication management from this provider.
There is evidence of medication monitoring in the treatment record, documenting adverse effects.	There is evidence of medication monitoring in the treatment record, documenting adverse effects.		Member does not receive medication management from this provider.
Documentation of alternatives/other less restrictive interventions were attempted.	Documentation of alternatives/other less restrictive interventions were attempted.	No documentation of alternatives/other less restrictive interventions were attempted.	Member not placed in restraints/seclusion.
Documentation of restraint/seclusion order. Documentation of physician notification of restraint.	Documentation of restraint/seclusion order. Documentation of physician notification of restraint.	No documentation of restraint/seclusion order.	Member not placed in restraints/seclusion. Member not placed in restraints/seclusion.
Documentation of member face to face assessment by a physician or physician extender (e.g., PA, NP, APRN) within one hour of restraint	Documentation of member face to face assessment by a physician or physician extender (e.g., PA, NP, APRN) within one hour of restraint		Member not placed in restraints/seclusion.
initiation/application. Documentation must show evidence of consultation with the physician	initiation/application. Documentation must show evidence of consultation with the		Member not placed in restraints/seclusion.
or physician extender (e.g., PA, NP, APRN) within 24 hours of restraint initiation/application.	physician or physician extender (e.g., PA, NP, APRN) within 24 hours of restraint initiation/application.	with the physician or physician extender (e.g., PA, NP, APRN) within 24 hours of restraint initiation/application.	
Documentation of members' parent/guardian notification of restraint/seclusion as soon as possible of restraint occurring (children only). PATIENT SAFETY	Documentation of members' parent/guardian notification of restraint/seclusion as soon as possible of restraint occurring (children only).		Member is under the age of 18 and not placed in restraints/seclusion. Member is 18 years or older.
If the member was placed on a special watch for harmful behavior, documentation of the appropriate precautions taken and monitoring occurred.	If the member was placed on a special watch for harmful behavior, documentation of the appropriate precautions taken and monitoring occurred.	· · · · ·	Member not placed on special watch.
If the member was placed in restraints/seclusion, documentation of required monitoring. (A patient in seclusion or restraints shall be evaluated every 15 minutes and documentation of these evaluations shall be entered into the patient's record.)	If the member was placed in restraints/seclusion, documentation of required monitoring.	If the member was placed in restraints/seclusion, documentation of required monitoring.	Member not placed in restraints/seclusion.
If the member was a victim of abuse or neglect, documentation of report to the appropriate protective agency and Health Standards, as applicable.		If the member was a victim of abuse or neglect, there was no documentation of report to the appropriate protective agency and Health Standards, as applicable.	Member did not report being a victim of abuse or neglect.
CULTURAL COMPETENCY Primary language spoken by the member is documented.	Primary language spoken by the member is documented.		No N/A
Any translation needs of the member are documented, if applicable.	Any translation needs of the member are documented, if applicable.	documented. Any translation needs of the member are not	If no translation needs were identified.
Language needs of the member were assessed (i.e. preferred method of	Language needs of the member were assessed OR documentation	,	No N/A
communication), if applicable. Identified language needs of the member were incorporated into	Identified language needs of the member were incorporated into	I	if no language needs were identified.
treatment, if applicable. Religious/Spiritual needs of the member were assessed.	treatment, if applicable. Religious/Spiritual needs of the member were assessed OR documentation that member declined to identify.	incorporated into treatment, if applicable. Religious/Spiritual needs of the member were not assessed.	No N/A
Identified religious/spiritual needs of the member were incorporated into treatment, if applicable.	Identified religious/spiritual needs of the member were incorporated	Identified religious/spiritual needs of the member were not incorporated into treatment, if applicable.	if no religious/spiritual needs were identified.
Racial needs of the member were assessed.(i.e. oppression, privledge, prejudiceetc.), if applicable.	Racial needs of the member were assessed OR documentation that member declined to identify. Add for reviewers additional examples: member identifies working more successfully with particular race of therapist. Cultural-racial aspects, socio-economic aspects.	·	No N/A
Identified racial needs of the member were incorporated into treatment, if applicable. Ethnic needs of the member were assessed.	Identified racial needs of the member were incorporated into treatment OR documentation that member declined. Ethnic needs of the member were assesse OR documentation that	incorporated into treatment, if applicable.	if no racial needs were identified. No N/A
Identified ethnic needs of the member were incorporated into	member declined to identify. Identified ethnic needs of the member were incorporated into		if no ethnic needs were identified.
treatment, if applicable. Sexual health related needs were assessed.	treatment OR documentation that member declined to identify. Sexual health related needs were assesse OR documentation that member declined to identify.	incorporated into treatment, if applicable. Sexual health related needs were not assessed.	No N/A
Identified sexual health related needs of the member were incorporated into treatment, if applicable.	Identified sexual health related needs of the member were incorporated into treatment OR documentation that member	Identified sexual health related needs of the member were not incorporated into treatment, if applicable.	if no sexual health related needs were identified.
ADVERSE INCIDENTS	*Current AI reporting form includes ANEE: Abuse, Neglect, Extortion, Exploitation, and Death		
For members 0 to 17, documentation that any adverse incident was reported to the guardian, if the incident did not involve the guardian,	For members 0 to 17, documentation that any adverse incident was reported to the guardian, if the incident did not involve the guardian,	For members 0 to 17, no documentation that any adverse incident was reported to the guardian, if the incident did	Member had no adverse incidents. Member is over the age of 18. Incident involved the guardian.
within 1 business day of discovery. Documentation that adverse incidents listed on the adverse incident	within 1 business day of discovery. Documentation within the record that adverse incidents listed on	not involve the guardian, within 1 business day of discovery.	Member had no adverse incidents.
reporting form were reported to the appropriate protective agency within 1 business day of discovery.		adverse incident reporting form were reported to the appropriate protective agency within 1 business day of discovery.	
Documentation that adverse incidents involving direct care staff were reported to the licensing agency, as appropriate.	Documentation within the record that adverse incidents involving direct care staff were reported to the licensing agency, as appropriate.	No documentation that adverse incidents involving direct care staff were reported to the licensing agency, as appropriate.	Member had no adverse incidents.
Documentation that adverse incidents listed on the adverse incident reporting form were reported to the health plan within 1 business day	Documentation within the record that adverse incidents listed on the adverse incident reporting form were reported to the health		Member had no adverse incidents.
of discovery. DISCHARGE PLANNING	plan within 1 business day of discovery. (*Current AI reporting form includes ANEE: Abuse, Neglect, Extortion, Exploitation, and Death).	health plan within 1 business day of discovery.	
Documentation of discussion of discharge planning/linkage to next level of care.	Documentation of discussion of discharge planning/linkage to next level of care OR documentation of member leaving AMA.	planning/linkage to next level of care.	Member has not been discharged.
Appointment date and/or time period of follow up with transitioning behavioral health provider documented on the discharge plan. If not, barriers noted, when member is discharged or transitioned to a different level of care.		No appointment date and/or time period of follow up with transitioning behavioral health provider documented on the discharge plan AND NO documentation of barriers.	Member has not been discharged.
There is documentation that communication/collaboration occurred with the receiving clinician/program. If not, barriers noted, when member is discharged or transitioned to a different level of care.	There is documentation that communication/collaboration occurred with the receiving clinician/program OR documentation of barriers. Ex. Member refused follow-up. Add: Member leaving AMA.	There is no documentation that communication /collaboration occurred with the receiving clinician/program AND NO documentation of barriers.	Member has not been discharged.
PCP appointment date and/or time period of follow up documented if medical co morbidity present. If not, barriers noted, when member is discharged or transitioned to a different level of care.	PCP appointment date and/or time period of follow up documented if medical co morbidity present OR documentation of barriers. Ex. Member refused follow-up appointments. Follow-up Clinic does not give appointments, only walk-ins. Add: Member leaving AMA.	l ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '	Member has not been discharged. If medical co-morbidity is not present.
Medication profile provided to outpatient provider during transition of care. If not, barriers noted, when member is discharged or transitioned to a different level of care.	Medication profile provided to outpatient provider during transition of care OR documentation of barriers. Ex. Member refused. Add: Member leaving AMA.	No Medication profile provided to outpatient provider during transition of care and NO barriers documented.	Member has not been discharged.
Medication profile reviewed with member during transition of care, when member is discharged or transitioned to a different level of care.	Medication profile reviewed with member during transition of care, when member is discharged or transitioned to a different level of	transition of care, when member is discharged or	Member has not been discharged.
Course of treatment (the reason(s) for treatment and the extent to	care. Add: Member refuses to review or leaves AMA. Course of treatment reflected in the discharge summary, when		Member has not been discharged.
which treatment goals were met) reflected in the discharge summary, when member is discharged or transitioned to a different level of care. A discharge summary details the recipient's progress prior to a transfer	member is discharged or transitioned to a different level of care. The discharge summary details the recipient's progress prior to a	summary, when member is discharged or transitioned to a different level of care. There is no discharge summary that details the recipient's	Member has not been discharged
A discharge summary details the recipient's progress prior to a transfer or closure, when member is discharged or transitioned to a different level of care.	transfer or closure.	There is no discharge summary that details the recipient's progress prior to a transfer or closure.	ivicinidei nas not deen discharged.
A discharge summary must be completed within 14 calendar days following a recipient's discharge or transition to a different level of care.	The discharge summary is completed within 14 calendar days following a recipient's discharge or transition to a different level of care.	The discharge summary was not completed within 14 calendar days following a recipient's discharge or transition to a different level of care.	Member has not been discharged.

CPST/PSR Scoring Grid			
CPST/PSR: INITIAL EVALUATION	Met (1)	Not Met (0)	N/A
Medical necessity is documented by a LMHP or physician, for adults, as evidenced by individuals exhibiting impaired emotional, cognitive or behavioral functioning that is the result of mental illness in order to meet the criteria for disability.		Medical necessity is NOT documented by a LMHP or physician for adults.	No N/A
Evidence the individual's impairment substantially interferes with role functioning.	The record has evidence of substantial impairment interfering with role functioning.	The record does NOT have evidence of substance impairment interfering with role	No N/A
Evidence the individual's impairment substantially interferes with occupational functioning.	The record has evidence of substantial impairment interfering with occupational functioning.	The record does NOT have evidence of substance impairment interfering with	No N/A
Evidence the individual's impairment substantially interferes with social functioning.	The record has evidence of substantial impairment interfering with social functioning.	The record does NOT have evidence of substance impairment interfering with	No N/A
Services are recommended by an LMHP or physician.	Services are recommended by an LMHP or physician.	Services are NOT recommended by an LMHP or physician.	No N/A
Assessments must be performed at least every 365 days or as needed anytime there is significant change to the member's	Evidence of assessments must be performed at least every 365 days or as needed anytime there is	No assessment was performed every 365 or when evidence of change in member	Member left prior to 365 days and no reassessment was able to be completed.
For members 6 - 17 years of age, there is evidence of the CALOCUS being utilized as part of the assessment.	Evidence of CALOCUS used for members 6-17 years of age.		Member not 6-18 years of age.
For members 18 years of age and over, has at least a score of three on the level of care utilization system (LOCUS).	care OR composite score of 17-19 on LOCUS Or documented why NOT.	Does NOT have at least a score of 3 on LOC OR composite score of 17-19.	Member under age of 19.
For members 18 years of age and over, member must meet the Substance Abuse and Mental Health Services Administration (SAMHSA) definition of, serious mental illness (SMI) as evidenced by a rating of three or greater on the functional status domain on the Level of Care Utilization System (LOCUS) rating. *Dimension 2	three or greater on the functional	NO evidence of meeting SAMHSA definition of SMI aeb a rating of three or greater on the functional status domain on the Level of Care Utilization System (LOCUS) rating. *Dimension 2	Member under age of 19.
The assessment documents that in addition to having a diagnosable mental disorder, the condition must substantially interfere with, or limit, one or more major life activities, such as: • Basic daily living (for example, eating or dressing); • Instrumental living (for example, taking prescribed medications or getting around the community); and • Participating in a family, school, or workplace.	The assessment documents a diagnosable mental disorder and that the condition substantially interferes with, or limits, individual in one or more major life activities (see item for examples).	The assessment does NOT document a diagnosable mental disorder and that the condition substantially interferes with, or limits, individual in one or more major life activities (see item for examples).	No N/A
There is evidence of medical necessity, If applicable, for members 18 years of age and over, with longstanding deficits who do not experience any acute changes in their status and has previously met the criteria stated above regarding LOCUS scores, but who now meets a level of care of two or lower on the LOCUS, and needs subsequent medically necessary services for stabilization and maintenance at a lower intensity, may continue to receive CPST services and/or PSR.	care is documented for members 19 years of age and over.	NO medically necessary reason documented for continued admission at this level of care for members 19 years of age and over.	Member under age of 19.

CPST/PSR: TREATMENT PLAN			
Treatment plan has recovery focused goals targeting areas of risk identified in the assessment.	Treatment plan has recovery focused goals targeting areas of risk identified in the assessment.	Treatment plan does NOT have recovery focused goals targeting areas of risk identified in the	No N/A
Treatment plan has recovery focused objectives/interventions targeting areas of risk identified in the assessment.	Treatment plan has recovery focused objectives/interventions targeting areas of risk identified in	Treatment plan does NOT have recovery focused objectives/interventions	No N/A
Treatment plan has recovery focused goals targeting areas of need identified in the assessment.	Treatment plan has recovery focused goals targeting areas of need identified in the assessment.	Treatment plan does NOT have recovery focused goals targeting areas of need identified in the	No N/A
Treatment plan has recovery focused objectives/interventions targeting areas of need identified in the assessment.	Treatment plan has recovery focused objectives/interventions targeting areas of need identified in	Treatment plan does NOT have recovery focused objectives/interventions	No N/A
Treatment plan clearly identifies actions to be taken by provider.	Treatment plan clearly identifies actions to be taken by provider.	Treatment plan does NOT clearly identify actions to be taken by provider.	No N/A
Treatment plan clearly identifies actions to be taken by member/guardians.	Treatment plan clearly identifies actions to be taken by member/guardians.	Treatment plan does NOT clearly identify actions to be taken by member/guardians.	No N/A
Treatment plan clearly identifies specific interventions that will address specific problems/needs identified in the assessment.	Treatment plan clearly identifies specific interventions that will address specific problems/needs	Treatment plan does NOT clearly identify specific interventions that will address	No N/A
Transition plan describes how member will transition from adolescence to adulthood in the record for members ages 15 to 21.	Transition plan describes how member will transition from adolescence to adulthood in the	describe how member will transition from adolescence to	Member is not between the ages of 15 and 21.
The treatment plan review is conducted at least once every 180 days or more often as indicated.	The treatment plan review is conducted at least once every 180 days or more often if indicated.	The treatment plan review is NOT conducted at least once every 180 days or more often if indicated.	No N/A
The treatment plan review is in consultation with provider staff.	The treatment plan review is in consultation with provider staff.		No N/A
The treatment plan review is in consultation with the member/caregiver.	The treatment plan review is in consultation with the member/caregiver.	The treatment plan review is NOT in consultation with the member/caregiver.	No N/A
The treatment plan review is in consultation with other stakeholders.	The treatment plan review is in consultation with other stakeholders.	The treatment plan review is NOT in consultation with other stakeholders.	No N/A
Documentation of the treatment plan review.	Documentation of the treatment plan review.	NO documentation of the treatment plan review.	No N/A
Evidence the member received a copy of the plan upon completion.	Evidence the member received a copy of the plan upon completion.	NO evidence the member received a copy of the plan upon completion.	No N/A
CPST/PSR: PROGRESS NOTES			
Services are provided at the provider agency, in the community, in the member's place of residence, and/or via telehealth/telemedicine	provider agency, in the community,	the provider agency, in the community, in the member's	No N/A
Services may be furnished in a nursing facility only in accordance with policies and procedures issued by the Department.	Services furnished in a nursing facility are in accordance with policies and procedures issued by	with policies and procedures	Services not furnished in a nursing facility.
Services are documented as being provided individually or in a group setting.	Services are documented as being provided individually or in a group setting.	Services are NOT documented as being provided individually or in a group setting.	No N/A

Complete and described and the last	Complete one description of the last	Complete Size NOT days 1	No N/A
Services are documented as being provided	Services are documented as being		No N/A
		as being provided face-to-face	
guidelines.	telehealth as per LDH guidelines.	and/or via telehealth as per LDH	
		guidelines.	
Services are appropriate for age.	Services are appropriate for age.	Services are NOT appropriate	No N/A
		for age.	,
		lioi age.	
			,
Services are appropriate for development	Services are appropriate for	Services are NOT appropriate for	No N/A
level.	development level.	development level.	
Services are appropriate for education level.	Services are appropriate for	Services are NOT appropriate for	No N/A
	education level.	education level.	
•	Services are directed exclusively		No N/A
the treatment of the Medicaid-eligible	toward the treatment of the	exclusively toward the	
individual and not be provided at a work site	Medicaid-eligible individual and not	treatment of the Medicaid-	
which is job tasks-oriented and not directly	be provided at a work site which is	eligible individual and not be	
related to the treatment of the member's	job tasks-oriented and not directly	provided at a work site which is	
needs	related to the treatment of the	ioh tasks-oriented and not	
	Services are directed exclusively	Services are NOT directed	No N/A
the treatment of the Medicaid-eligible	toward the treatment of the	exclusively toward the	
individual and must not contain Service or	Medicaid-eligible individual and	treatment of the Medicaid-	
service components in which the basic nature		eligible individual and must not	
is to supplant housekeeping, homemaking or	components in which the basic	contain Service or service	
other basic services for the convenience of	nature is to supplant housekeeping,	components in which the basic	
		'	
the individual receiving services.	homemaking or other basic services	• •	
Drogress notes for DCD naminos de sure sul	for the convenience of the individual		No N/A
Progress notes for PSR services document	Progress notes for PSR services		No N/A
	document restoration, rehabilitation		
develop social and interpersonal skills to	and/or support to develop social	rehabilitation and/or support to	
increase community tenure in the individual's	and interpersonal skills to increase	develop social and interpersonal	
social environment, including home, work	community tenure in the	skills to increase community	
and/or school in accordance with the	individual's social environment,	tenure in the individual's social	
treatment plan.	including home, work and/or school	environment, including home,	
	in accordance with the treatment	work and/or school in	
	plan.	accordance with the treatment	
	Piditi		
		plan.	

Progress notes for PSR services document restoration, rehabilitation and/or support to enhance personal relationships in the individual's social environment, including home, work and/or school in accordance with the treatment plan.	relationships in the individual's	Progress notes for PSR services do NOT document restoration, rehabilitation and/or support to enhance personal relationships in the individual's social environment, including home, work and/or school in accordance with the treatment plan.	No N/A
Progress notes for PSR services document restoration, rehabilitation and/or support to establish support networks in the individual's social environment, including home, work and/or school in accordance with the treatment plan.	networks in the individual's social		No N/A
Progress notes for PSR services document restoration, rehabilitation and/or support to increase community awareness in the individual's social environment, including home, work and/or school in accordance with the treatment plan.	Progress notes for PSR services document restoration, rehabilitation and/or support to increase community awareness in the individual's social environment, including home, work and/or school in accordance with the treatment plan.	Progress notes for PSR services	No N/A
Progress notes for PSR services document restoration, rehabilitation and/or support to develop coping strategies and/or effective functioning in the individual's social environment, including home, work and/or school in accordance with the treatment plan.		Progress notes for PSR services	No N/A
Progress notes for PSR services document restoration, rehabilitation and/or support to develop daily living skills to improve self-management of the negative effects of psychiatric or emotional symptoms that interfere with a person's daily living in accordance with the treatment plan.	Progress notes for PSR services document restoration, rehabilitation and/or support to develop daily living skills to improve selfmanagement of the negative effects of psychiatric or emotional symptoms that interfere with a person's daily living in accordance with the treatment plan.	Progress notes for PSR services do NOT document restoration, rehabilitation and/or support to develop daily living skills to improve self-management of the negative effects of psychiatric or emotional symptoms that interfere with a person's daily living in accordance with the treatment plan.	No N/A
Progress notes for PSR services document implementing learned skills to assist the individual with effectively responding to or avoiding identified precursors or triggers that result in functional impairment in accordance with the treatment plan.	document implementing learned skills to assist the individual with effectively responding to or avoiding identified precursors or triggers that result in functional impairment in		No N/A

Progress notes for CPST services document problem behavior analysis in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	•	Progress notes for CPST services do NOT document problem behavior analysis in order to restore stability, support functional gains, and adapt to community living in accordance	No N/A
Progress notes for CPST services document emotional and behavioral management in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	stability, support functional gains,	and behavioral management in order to restore stability, support functional gains, and	No N/A
Progress notes for CPST services document developing and improving daily functional living skills in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	Progress notes for CPST services document developing and improving daily functional living skills in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	Progress notes for CPST services do NOT document developing and improving daily functional living skills in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	No N/A
Progress notes for CPST services document implementing social, interpersonal, self-care, and independent living skill goals in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	interpersonal, self-care, and independent living skill goals in	Progress notes for CPST services do NOT document implementing social, interpersonal, self-care, and independent living skill goals in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	
Progress notes for CPST services document implementing interpersonal goals in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	Progress notes for CPST services document implementing interpersonal goals in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	Progress notes for CPST services do NOT document implementing interpersonal goals in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	,
Progress notes for CPST services document implementing self-care goals in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	goals in order to restore stability, support functional gains, and adapt	Progress notes for CPST services do NOTdocument implementing self-care goals in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	No N/A
gains, and adapt to community living in accordance with the treatment plan.	Progress notes for CPST services document implementing independent living skill goals in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	Progress notes for CPST services do NOT document implementing independent living skill goals in order to restore stability, support functional gains, and adapt to community living in accordance with the treatment plan.	No N/A

TGH Scoring Grid **If SUD, complete additional items on 3.2-WM			
TGH: INITIAL EVALUATION	Met (1)	Not Met (0)	N/A
The assessment protocol must differentiate across life domains.	The assessment protocol differentiates across life domains.	The assessment protocol does NOT differentiate across life domains.	No N/A
The assessment protocol must differentiate between risk factors.	The assessment protocol differentiates between risk factors.	The assessment protocol does NOT differentiate between risk factors.	No N/A
The assessment protocol must differentiate between protective factors.	The assessment protocol differentiates between protective factors.	The assessment protocol does NOT differentiate between protective factors.	No N/A
The assessment protocol must track progress over time.	The assessment protocol tracks progress over time.	The assessment protocol does NOT track progress over time.	No N/A
Requirements for pretreatment assessment are met prior to treatment commencing.	Requirements for pretreatment assessment are met prior to treatment commencing.	Requirements for pretreatment assessment are NOT met prior to treatment commencing.	No N/A
Screening is required upon admission.	Screening is completed upon admission.	Screening is NOT completed upon admission.	No N/A
Assessment is required upon admission.	Assessment is completed upon admission.	Assessment is NOT completed upon admission.	No N/A
The assessment protocol documents less intensive levels of treatment have been determined to be unsafe, unsuccessful or unavailable. TGH: TREATMENT PLAN	Evidence of documetnation that less intensive levels of tx have been determined to be unsafe, unsuccessful, or unavailable	NO evidence of documentation that less intensive levels of tx have been determined to be unsafe, unsuccessful, or unavailable within	No N/A
There is evidence of a standardized assessment and treatment planning tool such as the CALOCUS/CANS being utilized for treatment planning.	There is evidence of a standardized assessment and treatment planning tool such as the CALOCUS/CANS being utilized for treatment planning.	There is NO evidence of a standardized assessment and treatment planning tool such as the CALOCUS/CANS being utilized for treatment planning.	No N/A
later than 72 hours after admission unless clinical documentation notes member's refusal or unavailability. The treatment plan must include	Member's plan of care was developed no later than 72 hours after admission unless clinical documentation notes member's The treatment plan includes	Member's plan of care was developed MORE than 72 hours after admission unless clinical documentation notes member's refusal or unavailability. The treatment plan does NOT include	Member discharged 71 hours or less after admission such as No N/A
behaviorally measurable discharge goals. TGH: MEDICATION MANAGEMENT	behaviorally measurable discharge goals.	behaviorally measurable discharge goals.	

Psychotropic medications should be used with specific target symptoms identification.	Psychotropic medications are used with specific target symptoms identification.	Psychotropic medications are NOT used with specific target symptoms identification.	No N/A
Psychotropic medications should be used with medical monitoring.	Psychotropic medications are used with medical monitoring.	Psychotropic medications are NOT be used with medical monitoring.	No N/A
Psychotropic medications should be used with 24-hour medical availability when appropriate and relevant. TGH: DISCHARGE PLANNING	Psychotropic medications are used with 24-hour medical availability when appropriate and relevant.	Psychotropic medications are NOT be used with 24-hour medical availability when appropriate and relevant.	No N/A
IGH. DISCHARGE PLANNING			
Discharge planning within the first week of admission with clear action steps.	Discharge planning completed within the first week of admission with clear action steps.		Member discharged AMA within the first week of admission.
Discharge planning with target dates outlined in the treatment plan.	Discharge planning has target dates outlined in the treatment plan.		Member discharged AMA within the first week of admission.
ADDITIONAL TGH			
Recreational activities are provided for all enrolled members.	Recreational activities are provided for all enrolled members.	Recreational activities are NOT provided for all enrolled members.	No N/A
Members attend school, work and/or training.	Members attend school, work and/or training.	Members do NOT attend school, work and/or training.	No N/A
To enhance community integration, resident youth must attend community schools integrated in the community (as opposed to being educated at a school located on the campus of an institution).	To enhance community integration, resident youth attends community schools integrated in the community (as opposed to being educated at a school located on the campus of an institution).	To enhance community integration, resident youth does NOT attend community schools integrated in the community (as opposed to being educated at a school located on the campus of an institution).	No N/A
The psychologist or psychiatrist must see the member at least once.	The psychologist or psychiatrist sees the member at least once.	The psychologist or psychiatrist does NOT see the member at least once.	No N/A
The psychologist or psychiatrist must prescribe the type of care provided.	The psychologist or psychiatrist did prescribe the type of care provided.	The psychologist or psychiatrist did NOT prescribe the type of care provided.	No N/A
If the services are not time-limited by the prescription, review the need for continued care every 28 days.	If the services are not time- limited by the prescription, evidence of review of the need for continued care every 28 days.	the prescription, NO evidence of	Services are time limited by the prescription.
The individualized, strengths-based services and supports are identified in partnership with the child or adolescent and/or the family and support system, to the extent possible, and if developmentally appropriate.	The individualized, strengths- based services and supports are identified in partnership with the child or adolescent and/or the family and support system, to the extent possible, and if developmentally appropriate.	The individualized, strengths-based services and supports are NOT identified in partnership with the child or adolescent and/or the family and support system, to the extent possible, and if developmentally appropriate.	No N/A

The individualized, strengths-based services and supports are based on clinical assessments.	The individualized, strengths- based services and supports are based on clinical assessments.	The individualized, strengths-based services and supports are NOT based on clinical assessments.	No N/A
The individualized, strengths-based services and supports are based on functional assessments.	The individualized, strengths- based services and supports are based on functional assessments.	The individualized, strengths-based services and supports are NOT based on functional assessments.	No N/A
The individualized, strengths-based services and supports support success in community settings, including home and school.	The individualized, strengths- based services and supports support success in community settings, including home and school.	The individualized, strengths-based services and supports do NOT support success in community settings, including home and school.	No N/A
The TGH is required to coordinate with the child's or adolescent's community resources, including schools with the goal of transitioning the youth out of the program to a less restrictive care setting for continued, sometimes intensive, services as soon as possible and appropriate.	The TGH coordinates with the child's or adolescent's community resources, including schools with the goal of transitioning the youth out of the program to a less restrictive care setting for continued, sometimes intensive, services as soon as possible and appropriate.	The TGH does NOT coordinate with the child's or adolescent's community resources, including schools with the goal of transitioning the youth out of the program to a less restrictive care setting for continued, sometimes intensive, services as soon as possible and appropriate.	No N/A

PRTF Scoring Grid (*if m	br with co-occurring disorders	refer to Level 3.7 Adolescent	tab for scoring)
PRTF: INITIAL EVALUATION	Met (1)		N/A
		Not Met (0)	
A diagnostic evaluation must be conducted within the first 24 hours of	Evidence of diagnostic evaluation being conducted within the first 24 hours of	NO evidence of diagnostic evaluation being conducted within the first 24	No N/A
admission in consultation with the	admission in consultation with the	hours of admission in consultation with	
youth.	youth OR documentation why not OR	the youth OR documentation why not	
	evaluation for higher level of care.	OR evaluation for higher level of care.	
A diagnostic evaluation must be	Evidence of diagnostic evaluation being	NO evidence of diagnostic evaluation	No N/A
conducted within the first 24 hours of admission in consultation with the	conducted within the first 24 hours of admission in consultation with the	being conducted within the first 24 hours of admission in consultation with	
parents/legal guardian.	parents/legal guardian OR	the youth OR documentation why not	
parente, regar guaranam	documentation why not OR evaluation	OR evaluation for higher level of care.	
	for higher level of care.		
A diagnostic evaluation must be		NO evidence of diagnostic evaluation	No N/A
conducted within the first 24 hours of admission that includes examination of	conducted within the first 24 hours of admission includes examination of	being conducted within the first 24 hours of admission includes	
the medical aspects of the recipient's	medical aspects of member's situation	examination of medical aspects of	
situation.	OR documentation why not OR	member's situation OR documentation	
	evaluation for higher level of care.	why not OR evaluation for higher level	
A diagnostic evaluation must be	Evidence of diagnostic evaluation being	of care. NO evidence of diagnostic evaluation	No N/A
conducted within the first 24 hours of	conducted within the first 24 hours of	being conducted within the first 24	110 11,71
admission that includes examination of	admission includes examination of the	hours of admission includes	
the psychological aspects of the	psychological aspects of the recipient's	examination of the psychological	
recipient's situation.	situation OR documentation why not	aspects of the recipient's situation OR documentation why not OR evaluation	
	OR evaluation for higher level of care.	for higher level of care.	
A diagnostic evaluation must be	Evidence of diagnostic evaluation being	NO evidence of diagnostic evaluation	No N/A
conducted within the first 24 hours of	conducted within the first 24 hours of	being conducted within the first 24	
admission that includes examination of the social aspects of the recipient's	admission includes examination of the social aspects of the recipient's	hours of admission includes examination of the social aspects of the	
situation.	situation OR documentation why not	recipient's situation OR documentation	
	OR evaluation for higher level of care.	why not OR evaluation for higher level	
A diagnostic contestion growths	Established Allega and San	of care.	NI - NI /A
A diagnostic evaluation must be conducted within the first 24 hours of	Evidence of diagnostic evaluation being conducted within the first 24 hours of	being conducted within the first 24	No N/A
	admission includes examination of the	hours of admission includes	
the behavioral aspects of the recipient's	behavioral aspects of the recipient's	examination of the behavioral aspects	
situation.	situation OR documentation why not	of the recipient's situation OR	
	OR evaluation for higher level of care.	documentation why not OR evaluation for higher level of care.	
A diagnostic evaluation must be	Evidence of diagnostic evaluation being		No N/A
conducted within the first 24 hours of	conducted within the first 24 hours of	being conducted within the first 24	
	admission includes examination of the	hours of admission includes	
the developmental aspects of the recipient's situation.	developmental aspects of the recipient's situation OR documentation	examination of the developmental aspects of the recipient's situation OR	
recipient s situation.	why not OR evaluation for higher level	documentation why not OR evaluation	
	of care. (*more towards IQ, age-	for higher level of care.	
	appropriate development for tx.)		
A diagnostic evaluation must be	Evidence of diagnostic evaluation being	NO evidence of diagnostic evaluation	No N/A
conducted within the first 24 hours of	conducted within the first 24 hours of	being conducted within the first 24	
admission that reflects the need for	admission that reflects the need for	hours of admission that reflects the	
inpatient psychiatric care.	inpatient psychiatric care OR documentation why not OR evaluation	need for inpatient psychiatric care OR documentation why not OR evaluation	
	for higher level of care.	for higher level of care.	
PRTF: TREATMENT PLAN			

The plan must be developed no later than 72 hours after admission	Evidence that plan was developed no later than 72 hours after admission OR documentation why not.	NO evidence that plan was developed no later than 72 hours after admission OR documentation why not.	DC'd prior to 72 hours after admission.
The plan must be implemented no later than 72 hours after admission	Evidence that plan was implemented no later than 72 hours after admission OR documentation why not.	NO evidence that plan was implemented no later than 72 hours after admission OR documentation why not.	DC'd prior to 72 hours after admission.
The plan must be designed to achieve the recipient's discharge from inpatient status at the earliest possible time.	Evidence that plan was designed to achieve the recipient's discharge from inpatient status at the earliest possible time OR documentation why not. (*not uncommon to see up to 2 to 3 months in goals time range; expectation is acute, short stays.)		No N/A
The plan must be reviewed as needed or at a minimum of every 30 days by the facility treatment team to determine that services being provided are or were required on an inpatient basis	Evidence the plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to determine that services being provided are or were required on an inpatient basis.	NO evidence the plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to determine that services being provided are or were required on an inpatient basis.	DC'd prior to 30 days.
The plan must be reviewed as needed or at a minimum of every 30 days by the facility treatment team to recommend changes in the plan, as indicated by the member's overall adjustment as an inpatient.	Evidence that plan is reviewed as needed or at a minimum of every 30 days by the facility treatment team to recommend changes in the plan, as indicated by the member's overall adjustment as an inpatient.		DC'd prior to 30 days.
The plan must be reviewed as needed or at a minimum of every 30 days by the facility treatment team to prescribe an integrated program of therapies designed to meet the objectives.	Evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to prescribe an integrated program of therapies designed to meet the objectives.	NO evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to prescribe an integrated program of therapies designed to meet the objectives.	DC'd prior to 30 days.
The plan must be reviewed as needed or at a minimum of every 30 days by the facility treatment team to prescribe an integrated program of activities designed to meet the objectives.	Evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to prescribe an integrated program of activities designed to meet the objectives.	NO evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to prescribe an integrated program of activities designed to meet the objectives.	DC'd prior to 30 days.
The plan must be reviewed as needed or at a minimum of every 30 days by the facility treatment team to prescribe an integrated program of experiences designed to meet the objectives.	Evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to prescribe an integrated program of experiences designed to meet the objectives. (ex. horse-back riding, fishing, off-site activities for "experiences" and field trip into communities)	NO evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to prescribe an integrated program of experiences designed to meet the objectives.	DC'd prior to 30 days.
The plan must be reviewed as needed or at a minimum of every 30 days by the facility treatment team to Include, at an appropriate time, post-discharge plans.	Evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to Include, at an appropriate time, postdischarge plans.	NO evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to Include, at an appropriate time, postdischarge plans.	
The plan must be reviewed as needed or at a minimum of every 30 days by the facility treatment team to Include, at an appropriate time, coordination of inpatient services, with partial discharge plans.	Evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to Include, at an appropriate time, coordination of inpatient services, with partial discharge plans. (ex. reintegration with family for instance, x number of days to go home trial run).	NO evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to Include, at an appropriate time, coordination of inpatient services, with partial discharge plans.	DC'd prior to 30 days.

an was reviewed as	NO evidence that plan was reviewed as	DC'd prior to 30 days.
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		DOI de mise e to 20 de m
	•	DC'd prior to 30 days.
•	•	
•		
propriate time, related	Include, at an appropriate time, related	
ices to ensure	community services to ensure	
re with the member's	continuity of care with the member's	
	school upon discharge.	
an was reviewed as	NO evidence that plan was reviewed as	DC'd prior to 30 days.
ninimum of every 30	needed or at a minimum of every 30	
ity treatment team to	days by the facility treatment team to	
propriate time, related	Include, at an appropriate time, related	
ices to ensure	community services to ensure	
re with the member's	continuity of care with the member's	
n discharge.	community upon discharge.	
access to education	Members have NO access to education	No N/A
	services.	
h is maintained (e.g.	Member's health is NOT maintained	No N/A
or a child expected to	(e.g. dental hygiene for a child expected	
ility for 12 months).	to reside in the facility for 12 months).	
- I F / I G I F /	lan was reviewed as minimum of every 30 lity treatment team to oppropriate time, related vices to ensure re with the member's charge. lan was reviewed as minimum of every 30 lity treatment team to	needed or at a minimum of every 30 days by the facility treatment team to include, at an appropriate time, related community services to ensure continuity of care with the member's family upon discharge. No evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to include, at an appropriate time, related vices to ensure continuity of care with the member's continuity services to ensure continuity of care with the member's school upon discharge. No evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to include, at an appropriate time, related community services to ensure continuity of care with the member's school upon discharge. No evidence that plan was reviewed as needed or at a minimum of every 30 days by the facility treatment team to include, at an appropriate time, related community services to ensure continuity of care with the member's community services to ensure continuity of care with the member's community services to ensure continuity of care with the member's community services to ensure continuity of care with the member's needed or at a minimum of every 30 days by the facility treatment team to include, at an appropriate time, related community services to ensure continuity of care with the member's needed or at a minimum of every 30 days by the facility treatment team to include, at an appropriate time, related community services to ensure continuity of care with the member's needed or at a minimum of every 30 days by the facility treatment team to include, at an appropriate time, related community services to ensure continuity of care with the me