

Aetna Better Health[®] of Louisiana

Permanent Supportive Housing Referral

What is Permanent Supportive Housing?

Permanent Supportive Housing (PSH) is a partnership between the Louisiana Department of Health and the Louisiana Housing Corporation that links affordable rental housing with individualized support services for people with disabilities and enables them to live successfully in the community.

Who can qualify for Permanent Supportive Housing?

Households who are eligible for Permanent Supportive Housing meet the following criteria:

- Include a person with a significant, long-term disability that currently receive either:
 - Mental Health Rehabilitation services such as CPST, PSR, or ACT
 - An eligible Office of Aging and Adult Services (OAAS) or Office of Citizens with Developmental Disabilities (OCDD) waiver
 - Ryan White HIV/AIDS services, or
 - Medicaid institutional services such as nursing home or intermediate care facility for intellectual/developmental disability (ICF/IDD).
- Need of housing supports offered by the PSH Program
- Meet low-income requirements
- For some subsidies, qualifying household member must be between the ages of 18 and 61

How do I refer members to the PSH program?

Providers can reach out directly to the PSH program by calling 1-844-698-9075. They can also receive assistance with referring Aetna Better Health of Louisiana members to PSH by contacting Aetna Better Health Housing Specialists at HousingReferralinbox@aetna.com or calling Member Services at 1-855-242-0802 (TTY:711), 24 hours a day, 7 days a week.



For more information on member benefits, scan the code on the right or visit our website: aetnabetterhealth.com/louisiana/whats-covered.html.