

Aetna Better Health® of Michigan
1333 Gratiot Avenue, Suite 400
Detroit, MI 48207
1-866-316-3784



February 1, 2018

Dear Provider,

Re: Physician Notice to Change Lab Provider from Quest to JVHL

Our records indicate that your office has utilized Quest Diagnostics to provide outpatient laboratory services to Aetna Better Health of Michigan Medicaid members. We are discontinuing our contract with Quest, and requiring our providers to use our preferred laboratory provider Joint Venture Hospital Laboratories (JVHL) effective February 26, 2018. Based on your location you can use Borgess hospital which is affiliated with JVHL. You can also send your outpatient labs to either Bronson or Lakeland Community Hospitals.

A representative from Aetna Better Health of Michigan will be contacting your office to confirm you have received this letter and answer any questions you may have regarding this transition. To ensure a smooth transition, we are working with both Quest and JVHL directly on any potential provider impacts. We have made arrangements for JVHL to contact your office to ensure you have the necessary supplies, connectivity, and information about its draw stations and pick up process.

We look forward to continuing to work with you in the care of our members. Please contact our Provider Relations Department at 1-866-314-3784 if you have any additional questions before or after the transition.

Sincerely,

Randy Walker

Randy Walker
Director, Network Management

CC: Dawn, Hanscon, Quest Lab
John Kolozsvary, JVHL