

**Aetna Better Health® Premier Plan
(Medicare-Medicaid Plan)**

7400 W. Campus Road, MC F494
New Albany, OH 43054



Dear Provider,

Effective immediately, Aetna Better Health Premier Plan will no longer utilize MTM for non-emergent Ambulance medical transportation. All non-emergent Ambulance transportation for Aetna Better Health Premier Plan members should be billed to the health plan.

To verify member eligibility prior to transporting a member please contact Aetna member services 866-600-2139 for assistance. As always, do not hesitate to contact your Aetna Better Health Premier Plan Provider Relations Representative with any questions or comments.

Thank you for your valued partnership in caring for our Aetna Better Health Members.

Sincerely,

Provider Services

Aetna Better Health Premier Plan

Phone: 855-676-5772