

Aetna Better Health® of Michigan

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AETNA BETTER HEALTH® OF MICHIGAN

September 1, 2025

PROVIDER NOTIFICATION NEW POLICY UPDATES CLINICAL PAYMENT, CODING AND POLICY CHANGES

Dear Valued Provider:

We regularly augment our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see the below chart of upcoming new policies.

Effective for dates of service beginning September 1, 2025:

National Provider Identifier (NPI) Policy Invalid or Deactivated National Provider Identifier (NPI)-

According to CMS policy, providers must have active billing privileges at the time that services are rendered; therefore, an attending provider must have a valid NPI that is also active for the specific date of service reported.

The ordering and referring provider on a claim must also have a valid and active NPI.

When services are billed with an invalid or a deactivated NPI, these services will be denied.

National Provider Identifier (NPI) Policy-Excluded National Provider Identifier (NPI)

According to our policy, which is based on CMS Policy, payment is prohibited for items and services furnished by an excluded provider or at the medical direction or prescription of an excluded provider person. Therefore, services

or procedures reported with a rendering provider who is excluded will be denied.

National Provider Identifier (NPI) Policy-Ineligible National Provider Identifier (NPI)-

According to our policy, which is based on CMS Policy, clinical laboratory claims must contain a Referring or Ordering National Provider Identifier (NPI) of a provider with an eligible specialty.

National Correct Coding Manual Policy- E/M Service Performed During a Global Surgery Procedure-

According to our policy, which is based on the National Correct Coding Initiative Policy Manual, when an Evaluation and Management (E/M) service is reported on the same day as a global XXX procedure code, the E/M service is payable only if it is a significant and separately identifiable service. To be separately reportable, the physician must perform a significant and separately identifiable E/M service on the same day of service.

Questions?

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-866-316-3784**

By Email: MIABHProviderNetworkMgt@AETNA.com

Sincerely,

Provider Services

Aetna Better Health of MI