Join MDHHS & HHAeXchange for Upcoming EVV Compliance Training Webinars

As outlined in **Medicaid Policy Bulletin** MMP 26-10 , Home Health Agencies are expected to achieve a **quarterly threshold of 85% of Electronic Visit Verification (EVV) records for verified visits without manual edits**.

Now is the time to review your agency's EVV performance and prepare for this upcoming compliance requirement.

MDHHS and **HHAeXchange** are offering Michigan-focused training sessions designed to help providers understand how EVV compliance is **measured, reported, and improved** . These sessions will break down EVV compliance calculations in a clear, practical way so agencies can confidently monitor performance and support caregivers.

Training Session 1: Michigan – Know Your Numbers

- **Date:** March 24, 2026
- **Time:** 10:00 AM ET
- **Register:** https://info.hhaexchange.com/miknowyournumbers

You will learn how to:

- Understand EVV fundamentals and how EVV operates in Michigan
- Define EVV compliance and understand how it is calculated
- Identify common roadblocks impacting compliance performance
- Implement strategies to better prepare caregivers for EVV success
- Navigate and interpret EVV compliance reports
- Locate helpful EVV resources and support tools

Training Session 2: EVV Made Simple – How to Stay Compliant Every Day

- **Date:** April 7, 2026
- **Time:** 11:00 AM ET
- **Register:** https://info.hhaexchange.com/evvmadesimple

You will learn how to:

- Capture EVV using the mobile app and IVR
- Use the mobile app Offline Mode

- Confirm EVV-compliant visits
- Review and resolve common EVV exceptions
- Run and utilize EVV Compliance Reports

Questions or Need Assistance?

- Visit **www.Michigan.gov/EVV** for the latest Michigan EVV updates
- Contact **HHAeXchange Support** 1-866-576-1179 https://www.hhaexchange.com/info-hub/michigan

Regards,
Provider Engagement
Aetna Better Health of Michigan