

October 31, 2023

Aetna Better Health Premier Plan

Unlisted Wheelchair Codes

Dear Provider,

As of 1/1/2024, Aetna Better Health Premier Plan has an updated payment policy. This will impact providers who do not have custom contracts with specific negotiated rates. Unlisted wheelchair CPT codes:

- E2617/E2609 - will be paid at the Aetna Market Fee Schedule
- K0108 - will be paid at 30% of invoiced rate

If you have any questions for Aetna Better Health Premier Plan regarding this issue, please contact your provider liaison or Provider Services at 1-855-676-5772.

Thank you for your continued participation in the Aetna Better Health Premier Plan network.

Sincerely,

Aetna Better Health Premier Plan
Provider Experience Department

Questions?

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-676-5772 (TTY: 711)**

By Email: COEProviderServices@aetna.com