

Aetna Medicare HIDE (HMO D-SNP)
PO Box 818051
Cleveland, OH 44181-8051
Phone: 1-855-676-5772



Aetna Medicare HIDE (HMO D-SNP)

Medical day care/personal care attendant service authorization request form

Fax completed form to 1-844-241-2495:

☐ Adult ☐ Pediatric

Please check type of request:

☐ Initial request ☐ Re-authorization request ☐ Facility/Provider transfer
☐ Change in Managed Care Organization

Date submitted to Aetna Medicare HIDE (HMO D-SNP): _____

Please provide the following demographic information:

Member name: _____

Aetna Medicare HIDE Member ID # _____ DOB: _____

Member address (Street/City) _____

Member phone number: _____ Alternative phone number: _____

Translation needed: ☐ Yes / ☐ No If yes - language: _____

Member Email address: _____

Please provide the following information:

Current authorization expires on: _____

Requesting # days per week: _____ Requested number of hours/units per week: _____

Has member had a lapse in service for 30 consecutive days during the prior authorization period?

☐ Yes / ☐ No

Primary DX: _____ ICD-10 _____ Other Chronic DX _____

Please check one of the following codes:

____ PCA T1019 ____ Pediatric Medical Day (technologically dependent) T1024 w/modifier 22

____ Adult Medical Day S5102 ____ Pediatric Med Day (medically fragile) T1024 w/modifier 5

Transportation provided?☐ Yes☐ No**Services provided:**☐ Eating☐ Bathing/Dressing☐ Grooming☐ Continence☐ Meals☐ Med Administration☐ Transferring☐ Telephoning☐ Supervision☐ Other

Other: _____

Number of days services provided: _____

Month/Year: _____

Change in service request:Information to support service request change (*must provide specifics*): _____

To facilitate the service authorization process, please include the following information: physician/PCP orders, previous authorization if transferring from another plan and a copy of the most recent assessment if available.

Service Request Type:	☐ New ☐ Continuation of current hours/days ☐ Increase in Hours/Days ☐ Decrease in Hours/Days
Information to support service request change (<i>Specific information required</i>)	☐ Physician Order Form ☐ Previous HMO Authorization Form ☐ Most recent Assessment if Available

Required additional information:

Medical day care /personal care assistant service provider name:	
Provider ID# (NPI):	
Facility address:	

Facility phone #:		Facility Fax #:	

All medical day care services and PCA services require prior authorization. Aetna Medicare HIDE may require additional clinical information on a case-by-case basis. Please submit request for continued service no more than 30 days prior to current authorization end-date. Both pages of request form must be completed.