Dear MI Health Link (MHL) / MI Coordinated Health (MICH) network provider,

The purpose of this communication is to remind providers that effective with the January 1, 2026, transition of the MHL program to MICH, a Highly Integrated Dual Eligible Special Needs Plan (HIDE SNP), certain Medicaid services require Electronic Visit Verification (EVV). The 21st Century Cures Act (the Cures Act), enacted by the U.S. Congress in December 2016, added Section 1903(l) to the Social Security Act to require all states to use EVV for personal care services (PCS) and home health care services (HHCS) provided under a Medicaid State Plan of the Social Security Act or under a waiver of the State Plan. For additional information regarding the transition of the MHL program to MICH and the specific MICH services requiring EVV, visit 2520-MICH-P.pdf. *Please note – This version of the bulletin was released as a draft for public comment and is subject to change. A final version will be released prior to the launch of the program on January 1, 2026*

For providers who have completed onboarding with the state's EVV vendor, HHAeXchange (HHAX), and who have been reporting EVV visits since the MHL EVV implementation in September 2024, there is no change. Your unique agency provider portal and credentials are unchanged. If you use the state's free HHAX system, your caregivers will be able to report visits using the state approved reporting methods as they do today. If you use your own EVV system, your third-party vendor will continue to submit visit data to the state's aggregator, HHAX, as they do today.

As stated above, all MICH providers must use EVV for specific services, unless otherwise exempt. For information on services requiring EVV, exemptions to EVV, and other EVV requirements visit EVV Policy Bulletins & L-Letters.

Providers who need to complete the onboarding process with HHAX should visit the HHAeXchange Michigan Information Center website at https://www.hhaexchange.com/info-hub/michigan. This site also includes information on integrating your third-party EVV system, and other valuable information.

To stay up to date on EVV in Michigan visit www.Michigan.gov/EVV

Providers should refer to their HIDE SNP for plan-specific guidance where necessary.