

# **Aetna Better Health® of New Jersey**

## **Waste and Error - Claims Review**

**Starting September 30, 2026, you may see new claim edits.**

### **Project Overview**

Effective September 30, 2026, we are implementing a new **Waste and Error - Claims Review** program for Medicaid claims. This solution extends beyond standard coding reviews to ensure that claims reflect accurate and supported documentation.

### **Waste and Error - Claims Review**

- Aetna will request medical records directly from the provider
- Claims will be temporarily denied allowing the medical record request and review to occur
- Aetna will review submitted information and provide a decision
- Claims will then be reprocessed

### **Key Points**

- The program requires a review of medical records to evaluate billing accuracy
- When a claim is selected, it will be denied allowing for the request and review of medical records by Aetna

If your claim is denied, please submit the supporting medical records to Aetna Better Health of New Jersey through your standard medical record submission process. Medical records may also be submitted through the [Availity Provider Portal](#).