



Aetna Better Health HEDIS Webinar Series

Understanding the CAHPS® Survey

Join us for an informative one-hour webinar on the CAHPS® Survey hosted by Aetna Better Health. This presentation will provide an overview of the survey, discuss its impact on health plan performance and member perceptions, and highlight the shared responsibility of providers and health plans in shaping the member experience. See below for content information.

There are two date/time offerings for this webinar. Please use the links below to register via Microsoft Teams.

Wednesday, October 7, 2026

12:00 PM ET/9:00 AM PT

Register now

Link: <https://events.teams.microsoft.com/event/3ff78a20-c242-4b3a-8541-16e4f71b2042@fabb61b8-3afe-4e75-b934-a47f782b8cd7?source=copyLinkLegacyShareLinkDialog>

Wednesday, October 14, 2026

1:00 PM ET/10:00 AM PT

Register now

Link: <https://events.teams.microsoft.com/event/221c7ae8-8f22-4245-ae12-63089aa37849@fabb61b8-3afe-4e75-b934-a47f782b8cd7?source=copyLinkLegacyShareLinkDialog>

Webinar content will include:

- NCQA Star Ratings & CAHPS® overview
- Impact of the CAHPS Survey
- Our roles in the patient experience
- Evidence-based resources to grow patient satisfaction
- Q&A session and an opportunity to give feedback via survey

Questions or issues with registration? Please reach out to Grace DelMastro at delmastrog@aetna.com.