

| Unique ID and Description of CPSE | Line of Business | Date CPSE was First Identified | Billing Provider Type(s) Impacted by CPSE (select all that apply) | Timeline for Fixing CPSE | Date(s) and/or Date Span(s) of Corrected Claims Adjustments | CPSE Status |
|--|------------------|--------------------------------|--|--------------------------|---|-------------|
| ISSUE #035 (Potential): Aetna has identified a potential issue involving codes H0006 and H0036 paying \$0 or denying "rendering provider not eligible to perform service" due to limited specialties configuration error. | Medicaid | 1/16/2024 | 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program | 2/1/2024 | 4/10/2024 | COMPLETE |
| ISSUE #038: Aetna has identified a limited issue with H0006, H0036, H2017 and H2019 codes that carry pricing methodology dependency on quantity billed. Claims for dates of service starting 1/1/2024 didn't utilize updated pricing for 2024. Configuration issue has been corrected to address the payment variance between 2023 and 2024 rates. All affected claims are being re-processed. | Medicaid | 2/12/2024 | 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program | 2/27/2024 | 5/1/2024 | COMPLETE |

Updated: 05/10/2024

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com

| | | | | | | |
|--|----------|-----------|--|-----------|-----------|------|
| ISSUE #039: Aetna has identified a limited issue with code H2000 being bundled in with T codes if billed on the same claim. Configuration issue has been corrected to unbundle the service. All affected claims are being re-processed. | Medicaid | 3/1/2024 | 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program | 3/1/2024 | 5/10/2024 | OPEN |
| ISSUE #040: Aetna has identified a limited issue with H2019 for dates of service 1/1/2024 and forward with reducing allowed amount by 50% due to quantity billed. Configuration is being corrected and all affected claims will be re-processed. | Medicaid | 3/7/2024 | 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program | 4/1/2024 | 5/10/2024 | OPEN |
| ISSUE #041: Aetna has identified a limited issue with E&M services denying in error when billed in place of service 52. Configuration is being corrected and all affected claims will be re-processed. | Medicaid | 3/25/2024 | 21-Professional Medical Group | 4/15/2024 | 5/10/2024 | OPEN |

Updated: 05/10/2024

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com

| | | | | | | |
|--|----------|-----------|---|-----------|----------|----------|
| ISSUE #042: Aetna has identified a limited issue where duplicate payments were made in error on the same claim. All affected claims have been re-processed. | Medicaid | 4/15/2024 | 21-Professional Medical Group; 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program | 4/18/2024 | 5/2/2024 | COMPLETE |
| ISSUE #043: Aetna has identified a limited issue with H0036 denied in POS 53 in error. Configuration issue has been corrected. All affected claims have been re-processed. | Medicaid | 4/16/2024 | 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program | 4/29/2024 | 5/1/2024 | COMPLETE |
| ISSUE #044: Aetna has identified a limited issue with free standing psychiatric facilities involving inpatient claims with admission date in 2023 and discharge date in 2024 paying DRG instead of per diem. Upon receiving clarification from ODM all affected claims have been re-processed. | Medicaid | 4/18/2024 | 02-Psychiatric Hospital | 4/19/2024 | 5/6/2024 | COMPLETE |

Updated: 05/10/2024

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com

| | | | | | | |
|---|----------|-----------|--|-----------|----------|------|
| ISSUE #045 (Potential): Aetna has identified a limited issue with CME claims billing H2000 TG denied in error if billed on the same date of service as member eligibility start date. | Medicaid | 4/25/2024 | 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program | 4/29/2024 | 6/6/2024 | OPEN |
|---|----------|-----------|--|-----------|----------|------|

Updated: 05/10/2024

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com