



Topic: Billing for CANS assessments

Effective: March 1, 2026

Purpose: Notice Regarding PNM Credentialing of CANS Assessors and Payment of CANS Claims

Reference Section:

[OhioRISE Provider Enrollment and Billing Guidance_v1.9_9.12.25_Final.pdf](#)

Per the OhioRISE Provider Enrollment and Billing Guidance Manual: To submit a claim for a CANS assessment, the rendering provider (CANS assessor) must have the ORC – CANS Assessor designation on the provider’s enrollment record in the State of Ohio’s PNM (Provider Network Management) system. The effective date of the ORC – CANS Assessor designation in PNM must be on or before the date of a submitted CANS Claim.

Any staff acting as a CANS assessor must first successfully complete training by the Ohio Child and Adolescent Behavioral Health Center of Excellence (COE) and pass the Praed Foundation certification exam. They must then register in the Ohio CANS IT system and enroll as an Ohio Medicaid provider with the ORC-CANS assessor designation. These steps should be completed prior to conducting any CANS assessments.

Effective 3/1/2026, Aetna will strictly enforce this rule. Any CANS claim submitted to Aetna by a provider who is not appropriately credentialed in PNM as of the date of the claim, will be denied. Please take immediate action to ensure all CANS assessors in your organization have the appropriate ORC – CANS Assessor designation in PNM.

If you have further questions or concerns, please reach out to your assigned Network Relations Manager or Consultant. If you do not know who to contact, please reach out to ohrise-network@aetna.com

We appreciate your attention to this important matter.