

Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
ISSUE #039: Aetna has identified a limited issue with code H2000 being bundled in with T codes if billed on the same claim. Configuration issue has been corrected to unbundle the service. All affected claims are being re-processed.	Medicaid	3/1/2024	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	3/1/2024	5/10/2024	COMPLETE
ISSUE #040: Aetna has identified a limited issue with H2019 for dates of service 1/1/2024 and forward with reducing allowed amount by 50% due to quantity billed. Configuration is being corrected and all affected claims will be re-processed.	Medicaid	3/7/2024	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	4/1/2024	6/3/2024	COMPLETE

Updated: 06/11/2024

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com

ISSUE #041: Aetna has identified a limited issue with E&M services denying in error when billed in place of service 52. Configuration is being corrected and all affected claims will be re-processed.	Medicaid	3/25/2024	21-Professional Medical Group	4/15/2024	6/3/2024	COMPLETE
ISSUE #045 (Potential): Aetna has identified a limited issue with CME claims billing H2000 TG denied in error if billed on the same date of service as member eligibility start date.	Medicaid	4/25/2024	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	4/29/2024	6/6/2024	COMPLETE
ISSUE #046: Aetna has identified a limited issue related to EAPG pricing methodology being incorrectly applied resulting in "0" paid claims. Configuration has been updated and all affected claims are being re-processed.	Medicaid	5/15/2024	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	5/20/2024	6/18/2024	OPEN

Updated: 06/11/2024

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com