

OhioRISE Network Provider EHR Adoption survey Bulletin (Network Notification)

Topic: Network Provider EHR Adoption survey

Date: March 2024

Effective: Immediately

The OhioRISE Plan continuously strives to improve and enhance our processes to assist our provider partners to work as efficiently and effectively as possible. A key part of this is encouraging, supporting, and facilitating our network providers' adoption and effective use of electronic health records (EHRs), including for population health and quality improvement.

You will receive a survey early/mid April to assess your experience with EHRs. The OhioRISE plan will utilize the results of this survey to compile and submit an annual report to Ohio Department of Medicaid (ODM) on June 15th summarizing the results of network providers' EHR use and its impact on quality improvement and population health initiatives.

A Survey Monkey email will be sent by Aetna to collect your experience with EHR. This email is **not** SPAM.

Please take a moment to complete the survey. We appreciate the feedback and look forward to improving our provider processes.

Aetna Provider Network Management Team