

| Question                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Response                                                                                                                                                                                                                                                                 |
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| Can we do this, if we are a class one facility through OHMAS?                                                                                                                                                                                                                                                                                                                                                                                                                             | Providers must meet the class 1 residential treatment facility licensure requirements, meet the specific PRTF standards as outlined in Ohio Administrative Code Chapter 5122-41 and in the OhioRISE PRTF Program Manual, and apply and be approved for the PRTF license. |
| I am somewhat unclear about the process for an organization like ours that is already operating a licensed QRTP and is Joint Commission accredited, but is not currently certified as a PRTF. Could you please clarify what we would need to do next? Specifically, I would like to understand whether we should submit a proposal through this RFP first and pursue PRTF certification as part of the process, or whether PRTF certification must already be obtained before submitting. | Providers interested in becoming a PRTF should submit a proposal through the RFP process. PRTF licensure does not have to be obtained in advance of submission.                                                                                                          |
| When is the anticipated start of contract date?                                                                                                                                                                                                                                                                                                                                                                                                                                           | The anticipated start of the contract is contingent upon the providers proposed timeline for opening.                                                                                                                                                                    |
| Can funding be requested for capital improvements in order to deliver the program?                                                                                                                                                                                                                                                                                                                                                                                                        | There are no available capital funds to deliver the program.                                                                                                                                                                                                             |
| How many awards do you anticipate?                                                                                                                                                                                                                                                                                                                                                                                                                                                        | There is not a minimum number of awards.                                                                                                                                                                                                                                 |
| What is the anticipated period of performance of potential contracts?                                                                                                                                                                                                                                                                                                                                                                                                                     | Contracts are reviewed on an annual basis.                                                                                                                                                                                                                               |
| Can you please clarify age range. Does this include young people through the age of 21 or just to the 21st birthday?                                                                                                                                                                                                                                                                                                                                                                      | The age range for services is age 6 up to age 21.                                                                                                                                                                                                                        |

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| Is there a standardized format for the Proposed Budget (Attachment O)?                                                                                           | There is not.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Will capital funds be available for renovation?                                                                                                                  | There are no available capital funds for renovation.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| The Milliman actuary utilized a 98% occupancy rate for their calculations. This seems very aggressive given it is treatment and not housing. Was this a mistake? | The 98% caseload efficiency factor reflects the assumed unavoidable turnover-related vacancy that occurs as youth transition into and out of care. A caseload efficiency factor is not the same as an assumed occupancy rate. The caseload efficiency factor is approximately seven bed days per licensed bed per year, associated with activities such as discharge, room preparation, intake, and admission. The reference in the 2023 rate report to caseloads varying from facility capacity describes these short-term, turnover-related fluctuations. It does not describe the time needed to fill a bed after it becomes available, or sustained occupancy below facility capacity. The caseload efficiency factor recognizes a limited number of temporary vacancy days that are inherent in operating a PRTF and largely outside the provider's control. |
| What is the contract lengths being provided?                                                                                                                     | Contracts are reviewed on an annual basis.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Can we focus on/serve more than one priority population, or should the facility serve only one?                                                                  | A provider may serve more than one priority population, provided it can demonstrate the clinical expertise, program design, staffing model, and treatment environment necessary to effectively meet the needs of each population it proposes to serve.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Can we focus on/serve more than one age range or must we select one of the 3?                                                                                    | A provider may serve more than one age range. Applicants that propose to serve multiple age ranges should clearly describe how their program design, staffing model, treatment approach, physical environment, educational supports, and clinical programming will appropriately meet the distinct developmental and treatment needs of each age group served. Proposals should also explain how youth of different ages will be safely and effectively integrated or separated, as appropriate, to ensure a therapeutic milieu that supports positive treatment outcomes for all residents.                                                                                                                                                                                                                                                                      |
| If we can serve girls ages 6-12, with IDD, with PSB, or without either of those diagnoses, is that one application or three?                                     | The applicant only needs to complete one proposal. If more than one population will be served, they should describe this in detail in the proposal.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

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| what percentage of the current population of need is girls ages 6-12?                                                                                                                         | Girls ages 6-12 generally represent a smaller percentage of the overall number of youth in need of PRTF level of care compared to adolescents. However, younger girls remain a significant priority population because there are comparatively fewer providers and dedicated treatment programs designed to serve youth in this age range. As a result, even though the overall volume may be lower, access challenges and unmet need can still be substantial.                                                                                    |
| How does Aetna define the “Cottage” rate category, including the physical configuration required to qualify for the Cottage or MI/ID rate?                                                    | OAC 5160-59-03.6 establishes the definitions for billing rate categories. Base – Serving youth in a facility that does not meet any of the criteria in the next three bullets. Base MI/ID - Serving youth with cooccurring behavioral health and intellectual or developmental disabilities. Cottage - Serving youth in a separate, detached building of six or fewer beds. Cottage MI/ID - Serving youth with cooccurring behavioral health and intellectual or developmental disabilities in a separate, detached building of six or fewer beds. |
| What documentation or evidence is required to substantiate an outlier rate above 100% of the published ODM rate, and when should that request be submitted?                                   | This information should be included in Attachment O: Proposed Budget of the submission. Final rates will be negotiated as part of the PRTF contract with Aetna.                                                                                                                                                                                                                                                                                                                                                                                    |
| Is a PRTF considered a Class 1 Residential facility for Ohio licensure/certification purposes, or is PRTF its own classification?                                                             | Providers must meet the class 1 residential treatment facility licensure requirements, meet the specific PRTF standards as outlined in Ohio Administrative Code Chapter 5122-41 and in the OhioRISE PRTF Program Manual, and apply and be approved for the PRTF license.                                                                                                                                                                                                                                                                           |
| What is the anticipated contract start date, and must accreditation and both DBH certifications be complete by the contract start date or before the PRTF serves its first OhioRISE enrollee? | A provider must have all necessary accreditation and licensure approved before the contract start date.                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| For an organization operating accredited PRTFs in other states but developing a new Ohio facility, what evidence of                                                                           | Providers submitting a proposal should the preparation necessary to meet all PRTF program requirements and a reasonable time frame for which they will be prepared to serve OhioRise youth.                                                                                                                                                                                                                                                                                                                                                        |

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| <p>progress toward accreditation and certification is sufficient at proposal submission, and does the stage of that process affect scoring?</p>                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <p>Where is the greatest unmet PRTF need by region, population, age, gender, and specialty population, and is Aetna seeking a specific number of additional beds statewide or within each target region?</p> | <p>OhioRISE has identified unmet PRTF needs across multiple regions of the state and across several populations that have historically experienced difficulty accessing timely, clinically appropriate placement. Rather than prescribing a specific number of beds by region or population, the RFP seeks provider proposals that help address documented service gaps and expand access to care where needs are greatest. Priority populations identified in the RFP include youth with problem sexual behaviors, youth with co-occurring substance use disorders, transition-age youth (18-21), female youth ages 6-12, and youth whose cognitive and functional needs fall between traditional developmental disability service thresholds and typical PRTF programming. Providers are encouraged to clearly describe the target populations they intend to serve and how their proposed program, staffing model, and treatment approach will meet those needs.</p> <p>At this time, Aetna has not specified a required number of additional beds statewide or within individual regions in the RFP materials. The goal is to increase capacity and improve geographic and specialty-population access through proposals that address identified treatment gaps. Providers should focus on demonstrating how their proposed bed capacity, location, and clinical model will support OhioRISE members who currently face barriers to obtaining appropriate PRTF services</p> |

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| <p>Approximately how many OhioRISE enrollees are currently placed in out-of-state PRTFs, and what are their general age, gender, clinical, and acuity profiles?</p>                                                           | <p>There are approximately 165 youth in PRTFs out of state. The average age is 15 and genders are equally represented. The population of need present with serious behavioral health conditions requiring a PRTF level of care and often have experienced significant trauma, emotional dysregulation, and functional impairment across home, school, and community settings. This population includes youth with complex mental health needs, co-occurring developmental or cognitive challenges, histories of aggression, self-harm, or victimization, and youth who have not been successful in less restrictive community-based treatment settings. Providers should be prepared to serve youth with high clinical acuity who require a structured, trauma-responsive treatment environment, intensive psychiatric and therapeutic services, and active family/caregiver engagement to support successful transition back to the community.</p> |
| <p>Is there a mandatory requirement for contracted PRTFs to accept or dedicate capacity to higher acuity, neurodivergent, medically complex, or other specialty populations?</p>                                              | <p>A provider can determine the demographics of the youth they intend to serve. If they intend to serve more than one population, this should be detailed in their proposal. Priority target populations are identified in the RFP.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <p>Within the requirement for mutually agreed-upon admission criteria, what latitude does a PRTF have to establish clinical admission and exclusion criteria, and are any exclusion criteria categorically impermissible?</p> | <p>PRTF providers establish their clinical admission and exclusion criteria. Criteria must be clearly defined, clinically justified, and aligned with the population the provider proposes to serve. Ohio Administrative Code specifically requires each PRTF to develop written admission criteria addressing age, gender, behaviors it will treat, and any exclusionary behaviors or diagnoses that the facility does not have the capacity to treat.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

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| Does the “no eject, no reject” principle apply only to referrals that meet the PRTF’s approved admission criteria and clinical focus, or is acceptance expected outside those criteria? | The "no eject, no reject" principle applies after a youth has been admitted to a PRTF and is intended to support treatment continuity for youth whose needs fall within the provider's approved program scope and admission criteria. Once admitted, providers are expected to make reasonable efforts to continue serving the youth, adapt treatment interventions, and work collaboratively with the youth's care team rather than seeking discharge solely because the youth presents with challenging behaviors or complex treatment needs that are consistent with the population the program agreed to serve.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| What are the minimum and maximum beds permitted per unit or cottage and per PRTF site, and is double occupancy permitted?                                                               | There are no established minimum and maximum beds specified by Ohio Administrative Code, except when it comes to rates. OAC 5160-59-03.6 establishes the definitions for billing rate categories: Base – Serving youth in a facility that does not meet any of the criteria in the next three bullets. Base MI/ID - Serving youth with cooccurring behavioral health and intellectual or developmental disabilities. Cottage - Serving youth in a separate, detached building of six or fewer beds. Cottage MI/ID - Serving youth with cooccurring behavioral health and intellectual or developmental disabilities in a separate, detached building of six or fewer beds. Double occupancy is permitted under OAC 5122-41-02 except for PRTFs serving youth with co-occurring MI/ID: "The PRTF will provide to each youth a bedroom of not more than a double occupancy while meeting all other standards regarding sleeping space in rule 5122-30-14 of the Administrative Code. In PRTFs serving youth with co-occurring behavioral health and intellectual or developmental disabilities each bedroom will be single occupancy." |
| Are contracted providers required to reserve or allot a minimum number or percentage of beds specifically for OhioRISE members under this agreement?                                    | All in state PRTF facilities are for the exclusive use of youth enrolled in OhioRISE.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Are county-funded youth eligible for placement in a PRTF contracted through this OhioRISE RFP?                                                                                          | Youth must be enrolled in OhioRise and meet medical necessity criteria to be eligible for PRTF treatment.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

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| Are there requirements or limitations regarding the number or percentage of beds that must be available to Ohio youth versus the provider's ability to accept out-of-state placements?                                                                                                                                                                                                                                                                                                                                                                                | All in state PRTF facilities are for the exclusive use of youth enrolled in OhioRISE.                                                                                                                                                                                                                                                                                                                                                        |
| The Program Manual establishes minimum direct-care staffing ratios and requires each shift to include a practitioner with a scope of practice of at least a licensed practical nurse. For facilities with multiple units or cottages in the same building or on the same campus, is nursing coverage required multiple units or cottages in the same building or on the same campus, is nursing coverage required separately for each unit/cottage, or may nursing coverage be shared across units while maintaining the required staffing ratios and resident needs? | Per the PRTF Program Manual (v1.5), "When PRTF staff are on duty, they are dedicated to the PRTF service. If there is another residential or outpatient services facility on the grounds where the PRTF is located, when direct care and nursing staff are on duty in the PRTF, these staff are specifically assigned to the PRTF with duties separate from other services, e.g., acute, other residential or outpatient services." (pg. 48) |
| Do members placed under this agreement follow the same utilization management and continued stay review process as current OhioRISE PRTF placements, or do the required 30-day plan-of-care reviews/CFT conferences satisfy Aetna's ongoing                                                                                                                                                                                                                                                                                                                           | Youth admitted to PRTF are subject to 30-day reviews conducted by utilization management to determine ongoing medical necessity for PRTF level of care. The 30-day plan of care review does not meet this requirement.                                                                                                                                                                                                                       |

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| review and continued-need requirements?                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| How many PRTF contracts does Aetna anticipate awarding under this RFP, and is there a target or cap on awards by region?                                                                                                                                                                                                                                                            | Aetna has not specified a specific number of awards.                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| On page 29 of the PRTF RFP New Providers release, it states that "The ODM PRTF Rate Report can be found HERE." however, there is no hot link to a document connected to that sentence. Is this sentence supposed to link to the Milliman OhioRISE PRTF Minimum Fee Schedule Development document published by ODM in 2023? Or is there a different document being referenced there? | It should point to the Milliman OhioRISE Minimum Fee Schedule Development document published by ODM in 2023.<br><a href="https://managedcare.medicaid.ohio.gov/wps/wcm/connect/gov/d3fa18c9-8f39-4d89-b619-bfd1edbdba309/OhioRISE+PRTF+Minimum+Fee+Schedule+Development.pdf?MOD=AJPERES&amp;CVID=oV2phAE">https://managedcare.medicaid.ohio.gov/wps/wcm/connect/gov/d3fa18c9-8f39-4d89-b619-bfd1edbdba309/OhioRISE+PRTF+Minimum+Fee+Schedule+Development.pdf?MOD=AJPERES&amp;CVID=oV2phAE</a> |
| Can staff who are PRTF employees also work for the same agency in alternate residential settings?                                                                                                                                                                                                                                                                                   | Staff employed by a PRTF may also work for the same organization in other residential or outpatient programs. However, when staff are assigned to and on duty within the PRTF, they must be dedicated to the PRTF and count only toward the PRTF's staffing requirements during those hours.                                                                                                                                                                                                  |

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| Can you provide more details on what you want to see in the Compliance Plan requirement mentioned on page 13 of the RFP?                                                                                                                      | <p>The Compliance Plan requirement is intended to help Aetna understand how the applicant will ensure ongoing compliance with applicable federal and state requirements, OhioRISE program requirements, PRTF licensing standards, Medicaid requirements, and the terms of the contract. The plan does not need to follow a specific format but should clearly describe the organization's compliance framework and oversight processes.</p> <p>Applicants may tailor the Compliance Plan to the size and structure of their organization. The objective is to demonstrate that the provider has a defined and sustainable approach to monitoring regulatory and contractual compliance, identifying risks, implementing corrective actions, and maintaining accountability for compliance across the PRTF program. This should align with the staffing, operational, quality, and oversight expectations described throughout the PRTF program requirements.</p> |
| Does each facility have to provide a minimum of 6 beds? Does the number of beds have to be a multiple of 6?                                                                                                                                   | The minimum number of beds is 6; they do not have to be in multiples of 6.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| In the unlikely event that the PRTF census would fall to zero, is there any rate we can charge to keep the facility operational to reserve the beds for PRTF purposes?                                                                        | PRTFs may only be used for youth enrolled in OhioRise and approved for PRTF level of care. The OhioRISE program does not provide a mechanism for paying a facility solely to hold beds open when there are no admitted youth. OhioRISE reimbursement is tied to the delivery of medically necessary services to eligible members.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| On page 20, the RFP requests a response about "Diversity, Equity, Inclusion and Cultural Competency." Is there specific guidance on how to approach this request, in light of current guidance from the federal government about such issues? | There is no specific guidance available for this request.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Could PRTF youth be served alongside other residential youth for                                                                                                                                                                              | Youth receiving PRTF level of care may not be served alongside other residential youth for the delivery of educational services. See OAC 5122-41-02.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

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| purposes of delivery of educational services?                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Can the same PRTF serve IDD youth and non-IDD youth simultaneously? I.e.: can those populations mix?                                                                                                                                                        | <p>A PRTF may serve both youth with intellectual and developmental disabilities (IDD) and youth without IDD, provided the facility is appropriately licensed, certified, staffed, and clinically equipped to meet the needs of both populations.</p> <p>The provider must demonstrate that they can provide a safe, therapeutic, and clinically appropriate environment for all youth served. The provider must be able to demonstrate that its treatment model, staffing patterns, programming, supervision, crisis response capabilities, and physical environment adequately address the distinct needs of each population.</p>                      |
| According to the PRTF Program Manual, MH service providers are to be licensed. Can you provide more specificity? Is an Independent License, such as a LISW-S, required. Is a Masters level clinician with an LSW under supervision of an LISW-S sufficient? | All mental health service providers do not need to hold an independent license. The PRTF rules require clinical staff to be appropriately credentialed to provide mental health services and that the facility maintain sufficient qualified staff to meet the treatment needs of residents. Based on that standard, a master's-level clinician with an LSW may provide services if they are practicing within the scope of their license and under supervision required by Ohio licensure rules. Providers remain responsible for ensuring compliance with all applicable Ohio professional licensing, supervision, and scope-of-practice requirements |
| Can we have PRTF boys in one wing, PRTF girls in one wing, and the DYS program in one wing? Two different programs in the same building but different wings.                                                                                                | <p>A facility may house PRTF boys, PRTF girls, and a separate DYS program within the same building if the programs operate as distinct units and all applicable licensing, certification, safety, staffing, and program requirements are met.</p> <p>PRTF programs must maintain its own appropriate therapeutic environment, supervision, operational controls, and regulatory compliance. The PRTF program must be able to demonstrate that its treatment model, staffing, treatment programming, and safety practices remain consistent with PRTF requirements and are not compromised by the presence of another program in the building.</p>       |
| Can we limit a program to either all male or all females?                                                                                                                                                                                                   | A provider can determine the demographics of the youth they intend to serve.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

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| <p>If we propose to treat males and girls each in separate units, do we need to submit 2 different proposals?</p>                                                                                                                                                                                                                                                                                                           | <p>Applicants are only required to submit one proposal. If the proposed program will serve both males and females in separate units, that information should be clearly described within the single proposal, including how the units will be structured, staffed, supervised, and operated to meet the unique needs of each population.</p>                                                                                                                  |
| <p>We are seeking clarification regarding supplemental attachments. In addition to the two required reference letters, may respondents submit additional letters of support from community partners and stakeholders to demonstrate established relationships, anticipated referral partnerships, and community engagement consistent with the stakeholder collaboration requirements outlined in Section 7 of the RFP?</p> | <p>Applicants may submit additional letters of support from community partners, stakeholders, schools, local systems, or other organizations that can demonstrate established relationships and community engagement. While additional letters are permitted, applicants should ensure that all supplemental materials are directly relevant to the goals of the RFP. Additionally, for clarification the only referral source for PRTF will be OhioRISE.</p> |
| <p>We are also a CME, can we write a letter of support for ourselves, or must we find another CME to write a letter of support?</p>                                                                                                                                                                                                                                                                                         | <p>CME's will need to obtain a letter of support from another CME.</p>                                                                                                                                                                                                                                                                                                                                                                                        |