

Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
ISSUE #056: Aetna has identified a limited issue related to inpatient claims billed with discharge code resulting in payment amount error. The issue is being corrected and all affected claims will be sent for re-processing.	Medicaid	11/06/2024	01-Hospital (Inpatient); 02- Psychiatric Hospital	11/15/2024	01/16/2025	OPEN
ISSUE #057: Aetna has identified a limited issue related to DRG weight values not rounded to the 4th digit due to discrepancies in the excel version of the published rate file. The discrepancy has been clarified by ODM. The issue has been corrected and all affected claims have been sent for reprocessing.	Medicaid	11/29/2024	01-Hospital (Inpatient); 02- Psychiatric Hospital	11/29/2024	02/10/2025	OPEN

Updated: 01/10/2025

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ISSUE #058: Aetna has identified a limited issue related to H0036 "paying" zero dollars in error instead of contracted allowed amount. The issue has been corrected and all affected claims have been sent for reprocessing.	Medicaid	12/03/2024	84-Ohio Department of Mental Health (Community Mental Health); 95-ODADAS Certified/Licensed (SUD) Treatment Program	12/03/2024	01/18/2025	OPEN
ISSUE #059: Aetna has identified a limited issue related to respite services, S5150 and S5151 paying an agency rate versus individual provider resulting in overpayment. The issue has been corrected and all affected claims will be sent for recoupment and readjudicated with the proper rate.	Medicaid	01/06/2025	25-Non-Agency Personal Care Aide	01/06/2025	02/06/2025	OPEN
ISSUE #060: Aetna has identified a limited issue related to invalid denials for non-BH services rendered at an FQHC by BH providers. The issue has been corrected and all affected claims have been sent for reprocessing.	Medicaid	01/06/2025	12-Federally Qualified Health Center	01/06/2025	02/06/2025	OPEN

Updated: 01/10/2025

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ISSUE #061: Aetna has	Medicaid	01/07/2025	84-Ohio Department	01/07/2025	02/07/2025	OPEN
identified a limited issue related			of Mental Health			
to invalid denials for services			(Community Mental			
billed across multiple dates on			Health); 95-ODADAS			
same claim as per diem codes.			Certified/Licensed			
The issue has been corrected			(SUD) Treatment			
and all affected claims have			Program			
been sent for re-processing.						

Updated: 01/10/2025

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