Unique ID and Description of CPSE	Line of Business	Date CPSE Was Confirmed	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
ISSUE #091: Aetna has identified a limited issue involving 90791 and 90792 billed by outpatient hospitals denying for maximum benefit limitation in error. The issue has been corrected, and all affected claims will be sent for re-processing.	Medicaid	08/14/2026	01-Hospital (Outpatient)	12/04/2026	01/04/2027	OPEN
ISSUE #093: Aetna has identified a limited issue impacting claims billed with Place of Service (POS) codes 21 and 51. Due to incorrect processing logic, some claims denied in error despite having valid authorizations on file. The issue has been corrected, and all affected claims have been sent for re-processing.	Medicaid	09/02/2026	01-Hospital (Inpatient)	09/02/2026	10/23/2026	COMPLETE

Updated: 11/11/2026

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ISSUE #094: Aetna has identified a limited claims processing issue impacting services billed with HCPCS code T1015 (FQHC/RHC wraparound payment). As a result, claims were paid in error. The issue has been corrected, and all affected claims have been sent for re-processing.	Medicaid	09/17/2026	12-Federally Qualified Health Center	09/28/2026	12/07/2026	OPEN
ISSUE #095: Aetna has identified a limited issue related to recoupments for COB that resulted in claim offsets taking place in error prior to a 30 day waiting period. The issue is being corrected and all affected claims are being re-processed to follow normal COB takeback process.	Medicaid	09/29/2026	84-Ohio Department of Mental Health (Community Mental Health); 95-ODADAS Certified/Licensed (SUD) Treatment Program; 21-Professional Medical Group; 01-(IP&OP)	09/29/2026	11/30/2026	OPEN
ISSUE #096: Aetna had identified a limited issue affecting H0038 GT, resulting in claim denials and conflicts with the BH Manual. The issue has been corrected, and all impacted claims have been sent for reprocessing.	Medicaid	10/29/2026	84-Ohio Department of Mental Health (Community Mental Health); 95-ODADAS Certified/Licensed (SUD) Treatment Program	10/29/2026	11/26/2026	OPEN

Updated: 11/11/2026
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